

Note: This summary of updates is not meant to be a substitute for reviewing the full guidance documents, which include all TQS requirements.

October 1, 2020

Template updates

1. Removed what was previously Section 1 (quality program, CHP, community partner).
2. CCO's QI minutes and consumer rights policy will now be submitted through compliance oversight processes and are no longer part of the TQS.
3. Added CCO QI committee documentation to Section 3.
4. Added field for unique project ID.
5. Separated component prior year analysis and project context (previously "background and rationale").
6. Added Section 2: Project closeout report.
7. Added CLAS standards dropdown.

Guidance document updates

1. Individual CCO scores and written assessments will be posted publicly.
2. OHA will post each CCO's entire submission (Section 1 projects, Section 2 discontinued projects and Section 3 QI committee documentation and attachments) unless OHA receives and approves a redaction request from the CCO.
3. OHA will no longer accept resubmissions after the original submission has been scored and assessed.
4. Removed what was previously Section 1 (questions about quality program, CHP connection, community partners).
5. Moved optional question about "other CCO characteristics" to Section 3.
6. In Section 3, removed QI minutes and replaced with quality program documentation.
7. In Section 3, removed consumer rights policy.
8. Added criteria for discontinuing projects and new Section 2 for closeout report of discontinued projects.
9. Split out *component* prior year analysis and *project* context (previously combined in "background and rationale").
10. Clarified expectations for CCO- or region-specific data.
11. Clarified expectations for monitoring activities.
12. PCPCH split into two components: member enrollment and tier advancement.
13. Behavioral Health Integration and Serious and Persistent Mental Illness – clarified requirements.
14. Special Health Care needs – clarified population requirements.
15. Special Health Care Needs – clarified guidance for CCOs with DSNP contracts.
16. Clarified SDOH-E requirements.
17. Reorganized component-specific requirements to clearly differentiate which pieces are required in every project and which pieces are references.

FAQ updates

1. Updated question 2 with deadline for submitting redaction requests and clarifying there won't be a progress report.
2. Added question 4 to request that all TQS sections be combined in one PDF and use standard filename convention.
3. Added question 8 to call out that 2021 written assessments and all sections of the 2021 TQS submission will be posted publicly.

4. Added question 10 and updated question 15 regarding changes in documentation to demonstrate CCO quality improvement committee oversight (instead of QI committee minutes).
5. Updated question 14 to outline changes were made to the TQS for 2021.
6. Added question 22 to describe difference between C (component prior year analysis) and D (project context).
7. Added question 23 regarding where to find the unique project ID for continued projects to insert in Section 1 of the template.
8. Updated question 24 to describe new process for close-out reporting of retired or discontinued projects from the prior year.
9. Added question 25: Why are projects now required to be continued from one TQS to the next?
10. Added question 26: How should we move forward with TQS activities that have been stalled due to COVID-19?
11. Updated question 27 regarding removing the option to resubmit and the plan to post CCO scores and assessments.
12. Updated question 28 to include plan to post scores and written assessments.
13. Added question 29 regarding the redaction process.

Scoring criteria

Added a component-specific scoring criteria document to clarify requirements and increase transparency.

Example strategies

These will be updated and posted by December 1, 2020.

Health equity lens guidance document

This document has been sunsetted.