

Mission - The Transformation Center is the hub of innovation and quality improvement for Oregon’s health system transformation efforts to achieve better health, better care, and lower costs for all (goals on reverse).

Capacity-Building • System & Policy Innovation • Patient-Centered Primary Care Home Program

Capacity-Building

Areas of Support

Population Health

Behavioral Health Integration

Oral Health Integration

Primary Care

Value-Based Payment

CCO Metrics

Health-Related Services

Social Determinants of Health & Health Equity

Multi-partner Learning

Across CCOs, community partners, tribes & clinics

- Statewide CCO peer learning opportunities (such as the Innovation Café)
- Learning collaboratives
- Multi-CCO trainings, including webinars
- Community advisory council supports
- Innovation and project implementation leadership development

Through events and activities organized by the Transformation Center, CCO approaches and interventions were spread to other CCOs and organizations.

200 multi-partner learning events

“It was great to hear successes from similar organizations and how they’ve engaged community partners to transform care and achieve outcomes.”
- *Innovation Café participant*

“Continue bringing groups/CCOs/systems together to learn collaboratively from each other. [It’s] well worth the time and effort.”
- *CCO staff from tobacco prevalence learning collaborative*

“The Transformation Center provides a nice link for... local community advisory council members to be heard at the state level... the support and encouragement are really valuable.”
- *CCO community health improvement coordinator*



One-on-one Supports

- Individual CCO consultations with project-based technical assistance
- In-person trainings for CCOs and clinics

With Transformation Center technical assistance:

- CCOs increased colorectal cancer screening – one by 9.2 percentage points in just one year
- CCOs increased their childhood immunization rates – one by 14 percentage points in just one year

265 episodes of 1-on-1 supports

“The assistance from the Transformation Center to organize and facilitate the root-cause analysis process was critical. Having the participation and expertise of (OHA) staff... and consultants really provided the framework for coordinating our efforts and moving the work forward quickly and effectively.”
- *CCO director of quality*

“We knew colorectal cancer screening was important, but I don’t think we’d have gone in this direction without having the technical assistance in front of us and consultations to know how to implement it.”
- *CCO health strategy officer*

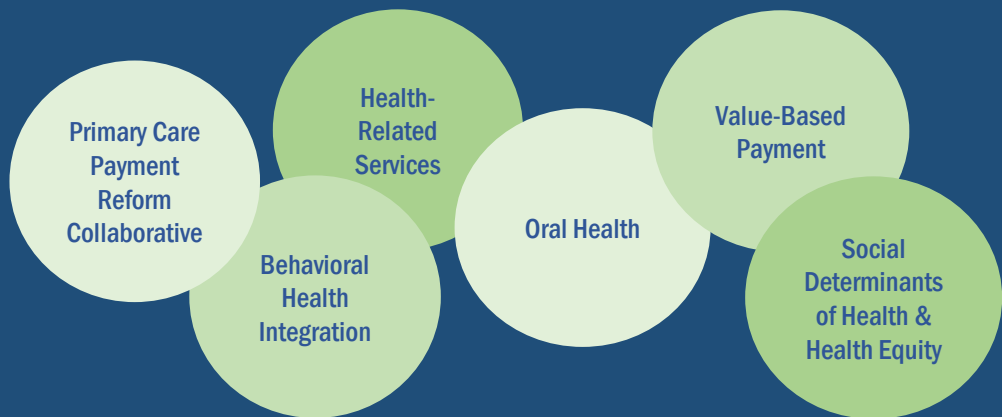
* Data from evaluation respondents

Goals – The Transformation Center identifies, strategically supports and shares innovation at the system, community and practice levels. Through collaboration, we promote initiatives to advance the coordinated care model (mission on reverse).

Capacity-Building • System & Policy Innovation • Patient-Centered Primary Care Home Program

System & Policy Innovation

Lead policy development and collaboratives in CCO 2.0 and other key areas:



Support and analyze transformation deliverables including:

- ✓ Community Health Assessments
- ✓ Community Health Improvement Plans
- ✓ Transformation Plans/ Transformation & Quality Strategies

Patient-Centered Primary Care Home Program

- Recognize Patient-Centered Primary Care Homes (PCPCHs): practices that meet the highest standards for quality care
- Visit clinics on-site to review performance and provide guidance
- Offer support and technical assistance for clinic improvement

A 2016 evaluation found...

The PCPCH program has helped clinics shift [from case-by-case] toward population-based strategies that will improve the health of groups of patients who share a diagnosis or demographic characteristics.

Clinics participating in the PCPCH program reduced total service expenditures per person by 4.2%. Cost savings increase the longer clinics are a PCPCH, generally doubling from the 1st to 3rd year of recognition.

“The support from the OHA site visitors was game changing. Six months from now we will be leaps and bounds ahead of clinics who have not had a site visit.”
- PCPCH clinic staff

“We plan to share our improvements and innovations with this [site visit] team going forward as we continue to improve and are happy to be a resource for other clinics.”
- PCPCH clinic staff

