

Well-child visit (ages 3-6) needs assessment registration responses

From clinics and referring organizations

What do you see being the top barriers preventing families with children ages 3-6 from attending their well-child visit? (open-ended)

- Transportation (14)
- Perceived value (13)
- Appointment times/availability (12)
- Busy schedules/other priorities (7)
- Clinic not having correct contact info (2)
- Long time between appointments – forget (2)
- Avoiding/fear of immunizations (2)
- Other
 - Fear of judgment
 - Need childcare
 - Sick kids
 - Lack of recall for appointments
 - Parents not taking responsibility
 - Lack of care coordination

What strategies have you implemented to encourage families with children ages 3-6 to attend their well-child visit? (open-ended)

- Phone outreach, follow-up calls, reminders, recalls (12)
- Parent education, talk about importance (5)
- Partnerships, community partners ask about medical visit at recertification (4)
- Coordinate with or share information about non-emergent medical transportation (4)
- Incentives, swag night (4)
- Text messaging (3)
- Extended hours (2)
- Pre-scheduling at end of each appointment (2)
- Other
 - Community health worker
 - Send paperwork in advance
 - Mail letters reminding parents to schedule

From CCOs (also some clinic/hospital partners)

What do you see being the top barriers preventing families with children ages 3-6 from attending their well-child visit? (open-ended)

- Transportation (7)
- Access, clinic scheduling (7)
- Perception/education of value (6)
- Parent time available, work schedule (4)
- Conflicting social needs, stability, homelessness (2)
- Not a priority after immunizations completed (2)
- Other
 - Changing culture
 - Parents forget
 - Unable to get a hold of families
 - Parents unengaged
 - Mixed messages from providers about the importance

What strategies have you implemented to encourage families with children ages 3-6 to attend their well-child visit? (open-ended)

- Reminder calls, phone outreach (5)
- Incentives, swag events (3)
- Help set up transportation (3)
- Texts (2)
- Educate on importance, wellness campaign (2)
- Other
 - Mobile clinic
 - Mailed reminders
 - ASQ
 - Extended hours
 - Align with what's required from school programs