

Provider Requirements for Behavioral Health Services Delivered Outside Oregon

Questions and answers for coordinated care organizations (CCOs)

This document explains Oregon Health Authority (OHA) requirements for out-of-state outpatient and residential behavioral health providers serving CCO members. The requirements are the same whether the provider has a contract with the CCO or a single-case agreement to serve only a specific CCO member.

Definitions

OHA defines behavioral health providers as:

- Programs, facilities, and Individual practitioners providing direct care defined in Oregon Revised Statute (ORS) [430.010](#),
- Treatment facilities defined in ORS 430.306,
- Organizational providers defined in ORS 430.637 and
- Providers defined in Oregon Administrative Rule (OAR) division [309-008](#).

A CCO-contracted provider is the same as a Participating Provider as defined in OAR [410-141-3500](#).

A provider with a single case agreement is the same as a Non-Participating Provider as defined in OAR 410-141-3500.

Provider enrollment and contracting

Do providers need to be enrolled in OHA's Medicaid Management Information System (MMIS)?

According to OAR [410-120-1180\(2\)](#), out-of-state providers must enroll through [Provider Enrollment Unit](#). The unit will enroll approved providers in MMIS.

To serve CCO members, providers must enroll and contract with the CCO responsible for the member's behavioral health coverage.

- The member's Plan Type indicates the services the CCO is responsible for. OAR [410-141-3500\(68\)](#) lists these Plan Types.
- The [CCO contact information page](#) identifies each CCO and contact methods.

The CCO will work with OHA to enroll providers in MMIS as "encounter only" providers.

Can CCOs contract with out-of-state behavioral health providers?

Yes. The CCO is responsible for provider contracting and credentialing as described in the [CCO contract](#) and OAR [410-141-3510](#).

Licensing and certification

Do providers have to be licensed or certified in the state they are located in?

Yes. OAR [410-120-1180\(1\)](#) requires that provider organizations outside Oregon be licensed and certified by the proper agencies in their state of residence.

All individual practitioners providing in-person services must be licensed by the appropriate Oregon licensing board for in-person services:

- [Board of Social Workers](#);
- [Board of Licensed Professional Counselors and Therapists](#);
- [Oregon Board of Psychology](#); and
- [Oregon Mental Health Regulatory Agency](#).

This is true whether the individual practitioner serves members through an organization provider as defined in [ORS 430.637\(1\)\(b\)](#), or through independent practice.

Residential facilities for children must also be licensed by the Oregon Department of Human Services (ODHS) as a child-caring agency and by OHA as a psychiatric residential treatment facility (PRTF) when:

- The child is in the custody of ODHS Child Welfare (ORS [418.321](#)), or
- The facility's state does not certify, license or enroll PRTF providers as required by [42 CFR Part 441 Subpart D](#).

How do providers obtain a license or certification in Oregon?

OHA's [Licensing and Certification website](#) provides information on how residential and outpatient behavioral health providers can obtain a license or certification depending on their provider type.

ODHS's [Children's Care Licensing Program page](#) provides child-caring agency licensing requirements, forms and instructions.

Conditions for maintaining enrollment, licensing or certification

All providers must document services and maintain documentation consistent with OARs [410-120-1360](#) and [410-172-0620](#).

According to ORS [443.421](#), residential treatment facilities must operate according to ORS 443.002 or 443.400 to 443.455 or the rules of the licensing agency to maintain ODHS and/or OHA licensure.

Outpatient provider organizations must comply with requirements of their respective Oregon licensing boards:

- [Board of Social Workers](#);
- [Board of Licensed Professional Counselors and Therapists](#);
- [Oregon Board of Psychology](#); and
- [Oregon Mental Health Regulatory Agency](#).