



MOTS Messenger, a newsletter for those using the Measures & Outcomes Tracking System

April 17, 2020

Working from Home

Even though the MOTS Support team is working from home we are still answering emails sent to the MOTS Support email address. Team members are away from our desk phones. The best way to contact anyone on the team is to use the MOTS Support email address at: MOTS.Support@dhsoha.state.or.us

May EDI Webinar and Hands-on Client Entry (CE) Training

May 6 EDI Webinar — Keep up-to-date with changes and the latest information about EDI. If you have questions, send them in before the webinar or take a moment during the webinar to ask. Register here:

<https://attendee.gotowebinar.com/rt/4179421121872899586>

May 13 CE Hands-on Training — **IN PERSON TRAINING HAS CANCELED UNTIL FURTHER NOTICE.** If you need CE training email MOTS.Support@dhsoha.state.or.us for on-line training.

Diagnoses Updated

We have all been dealing with COVID-19. For some of us those changes are larger than others. This is a new coronavirus strain, and it was added along with other diagnoses codes to the MOTS Diagnosis field on April 1, 2020.

The COVID-19 diagnosis code is U071. If you know that a client has tested positive for COVID-19 or any other sickness like hepatitis or influenza or strep throat or liver disease or any other diagnosis that provide relevance to the client's record, include it.

Over 200 codes added to MOTS. The vast majority were for physical ailments. The update included a few clarifications having to do with behavioral health codes. There are also new Z-codes to address factors that may apply to behavioral health treatment.

In addition, telehealth codes are also in MOTS for providers offering services during the pandemic.

Field Focus: Client ID and Medicaid ID

Client ID

This is a required field and it holds one of the keys for MOTS to figure out who is who. The business rules for MOTS do not allow clients to have the same Client ID if they are assigned to the same facility. In other words, if there is a client in Facility A who has a Client ID of 1234; MOTS will produce an error for any other client from Facility A using a Client ID of 1234.

For MOTS reporting purposes, Client IDs should not be reused by different people. If a client returns for services they should resume their same Client ID as opposed to being issued a new one.

The field is locked once the client is submitted. You can correct a Client ID by contacting MOTS Support.

OR Medicaid Number

In ancient times, this field was referred to as the “Prime Number.” It is also known as OR Medicaid ID, Recipient ID, OHP Number, MMIS Client ID and MMIS Number. Whatever you call it, the field is not required, unless Medicaid is selected as the source of payment.

This field is used when trying to match MMIS services with clients who are in behavioral health treatment.

We see a lot of placeholders in this field. It often happens that Medicaid is selected as the source of payment because the provider expects the client to be on Medicaid, not because he or she is on Medicaid. When MOTS returns an error, a placeholder is entered, like ZZ999Z9Z. Then maybe the client doesn’t get Medicaid coverage or drops out of the program before staff can get his or her Medicaid number. The problem is; the payment source is not changed, or the Medicaid placeholder is not removed. Later, when Health Analytics tries to match this client’s behavioral health record to an MMIS client, the data gets tossed either because the placeholder is someone else’s record or the client doesn’t exist in MMIS.

Whenever possible, make the Medicaid ID as accurate as possible, and if the payment was not Medicaid, make sure the payment source is pointed to the correct value.

Thank you for reading this newsletter. If you have ideas or questions you want to see addressed in future newsletters, please let me know.

– Marc Janssen, Health Systems Business Analyst, 503-945-6185, marc.r.janssen@state.or.us