



MOTS Messenger, a newsletter for those using the Measures & Outcomes Tracking System

July 24, 2020

**OHA COVID-19 Updates:** [Visit our COVID-19 page](#) for Oregon updates and community resources, or [visit our healthcare partner resources page](#).

## Unsupported Browsers

The best browsers to use with MOTS are Firefox and Internet Explorer 11. Other internet browsers pose a variety of functional issues. Using Internet Explorer 10 poses a group of other issues as it is unsupported.

Internet Explorer 10 is not patched for security issues anymore and is more easily compromised. Once a browser is compromised then mischievous users can start trying to find back doors into systems connected to the browser or could become part of a denial of service attack and other viruses.

Microsoft end-of-life for Internet Explorer 10 was Jan 1<sup>st</sup> of 2016. It simply should not be used anymore. If organizations are still using an older operating system with Internet Explorer 10, then those unsupported operating systems are also risky in and of themselves.

## **August CE Webinar and Hands-on Client Entry (CE) Training**

**August 5 Client Entry Webinar** — Keep up-to-date with changes and the latest information about CE. If you have questions, send them in before the webinar or take a moment during the webinar to ask. Register here:

<https://register.gotowebinar.com/rt/4179421121872899586>

~~**August CE Hands-on Training**~~ — **IN PERSON TRAINING HAS BEEN CANCELED UNTIL FURTHER NOTICE.** If you need CE training email [MOTS.Support@dhsosha.state.or.us](mailto:MOTS.Support@dhsosha.state.or.us) for on-line training.

## **Unknown Academic Behavior**

*Denise is over fifty and it is “Unknown” if her School Behavior is Improving*

There are three fields in the Behavioral Health Record that consistently have the highest counts of “Unknown;” they are School Attendance Improvement, Academic Improvement, and School Behavioral Improvement. Each of these fields have over 40,000 recent clients listed as unknown—about 20% of all MOTS clients.

These three fields have to do with a 90-day lookback at a child’s behavior and success at school. Yet many adults in MOTS have “unknowns” listed as a value for this field. For people who are over 25 years old or who are not enrolled in school these are fields simply “Not Applicable” to them, which is the correct value for clients who are not children.

## **Field Focus: Gender and Marital Status**

### **Gender:**

There are three choices for gender in MOTS, male, female, and other. This field is designed to reflect which gender the client identifies with. MOTS support has been asked about adding a variety of other gender designations, why only the three, and why collect this data at all?

The answer is that much of the data in MOTS is conformed to the requirements of our federal partners. The three choices found in MOTS conform to reporting requirements of SAMHSA and block grant.

**Marital Status:**

This field captures the marital status of the client. It is another field required by SAMHSA and block grant reporting.

The Compass team runs a monthly exception report for individuals who are underage who have a marital status of married or divorced, etc. Sometimes wires get crossed, the marital status of a child client’s parents is entered into the child’s record. The marital status on the record is for the client who is reflected in the record, as opposed to a parent or guardian’s status.

This field is not locked. It is available to be changed as people’s life circumstances change.

Thank you for reading this newsletter. If you have ideas or questions you want to see addressed in future newsletters, please let me know.

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