



MOOS
measures and outcomes

What is MOTS



The Measures and Outcomes Tracking System (MOTS) is a comprehensive electronic data system used by behavioral health service providers to:

- Improve Care
- Control Costs
- Share Information

MOTS, which replaces the Client Process Monitoring System (CPMS) collects status and service data.

- Status data provides information during the treatment cycle (regularly)
- Service data provides information on services/happenings within the treatment episode.

Data Collection

This data will allow the AMH to focus on outcomes and services provided – not just count the number of people served.

Ultimately, AMH will be able to provide better data and information to its stakeholders:

- The Legislature
- Community Mental Health Programs
- Coordinated Care Organizations
- Contractors (CMHPs) and subcontractors



Outcomes

Using data from MOTS, AMH can track and analyze outcomes. Some of these include:



- Employment Improvement
- Education Improvement
- Stable Housing
- Criminal Justice Involvement

Non-Medicaid Service Data



Non-Medicaid Service is any service or procedure that is provided to a client that has no Medicaid/OHP funding, no Private Insurance funding, and is not 100% Private Pay, but is publicly funded.

Which agencies are required to report?



Generally, Behavioral health providers who are either licensed or have a letter of approval from AMH, and receive public funds to provide treatment services are required to report to MOTS.

The following are providers who are required to submit data to MOTS:

Which agencies are required to report?

1. Providers with AMH contracts that deliver treatment services (this includes CMHPs, LMHAs and other types of community behavioral health providers)
2. Providers that are subcontractors (can be a subcontractor of a CMHP or other entity that holds a contract with AMH or OHA, such as an MHO/CCO)

Which agencies are required to report?

3. Providers that AMH does not contract with but are required to submit data to MOTS by State/Federal statute or rule (DUII providers and methadone providers)
4. Providers that contract with other governmental agencies (e.g., Oregon Youth Authority [OYA] or the Department of Corrections [DOC] to deliver mental health and/or substance abuse services.)

Entering data into MOTS

- New clients admitted to treatment programs must be submitted to MOTS within seven (7) days.
- Crisis and Involuntary Service Events also must be submitted within seven (7) days.
- Non-Medicaid services must be submitted every 30 days by the 15th of the following month in which the service was rendered.
- Status updates are required at least every 90 days

Entering data into MOTS

Status data includes:

- Client Profile
- Behavioral Health
- Addictions data

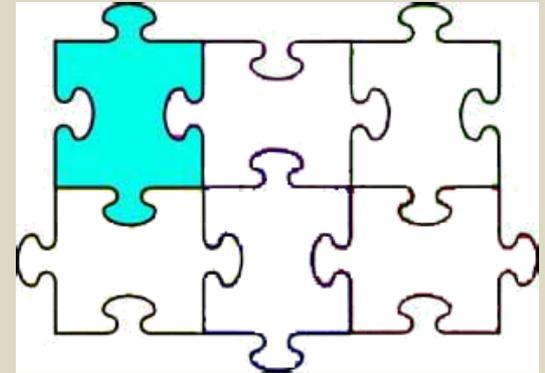


MOTS Data



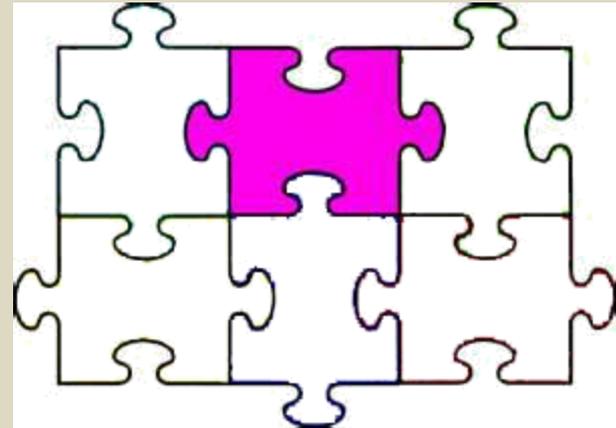
Client Profile Data

- Agency/Facility
- Name, Birth Date, Medicaid ID
- Treatment Status
- Race/Ethnicity, Gender, Marital Status, Veteran info
- Employment, Living Arrangement
- Counties of Residence and Responsibility

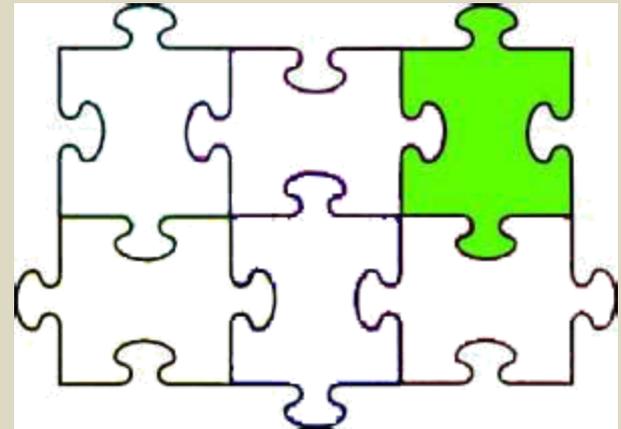


Behavioral Health Data

- Admission Date, State, Zip
- Income and Payment Source, Health Insurance
- Number of Dependents
- Referred from and to
- Legal Status, DUII and Arrests
- Interpreter needed, tobacco and substance use, Pregnant
- ODL or SID ID
- School attendance/improvement
- Diagnosis, Treatment Plan
- Peer Delivered Service
- Level of Care (LOC)



Addictions Data



- Substance Problem(s)
- Age at first use, Frequency of use
- Route of administration
- Positive Alcohol/Drug Tests, Self Help Programs
- DUII completion date
- Medication Assisted Treatment
- Assessed and Current Level of Care
- Children in residential treatment with parents

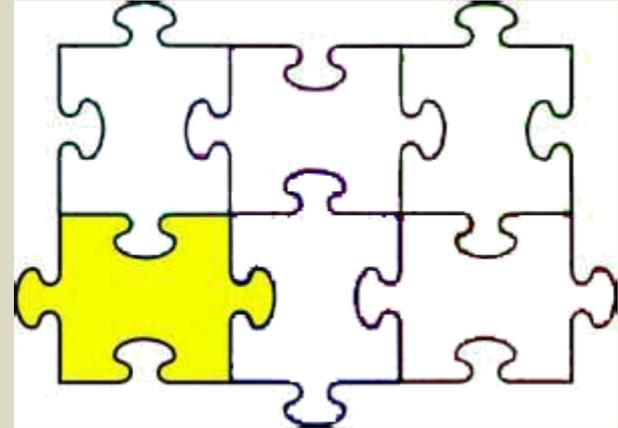
Other Data

MOTS also collects data on events:

- Mental Health Crisis Event
- Involuntary Services Event

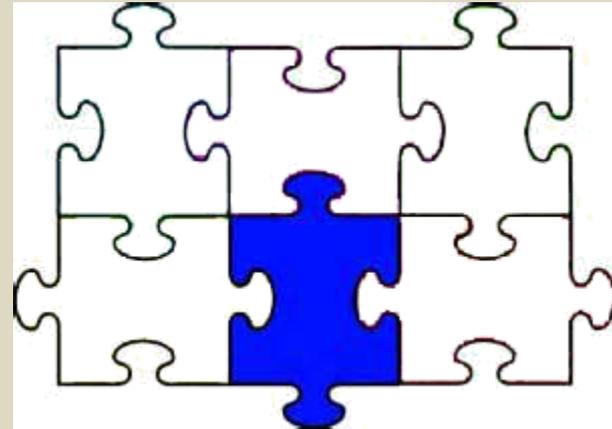
Mental Health Crisis Data

- Date and place of service
- Referred from and to
- Primary health insurance
- Diagnosis
- Legal Status
- Presenting danger (harm to self or others, suicide) and level (thoughts, threat, plan etc.)



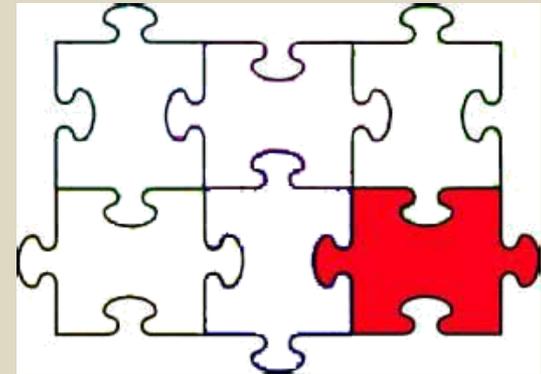
Involuntary Services Data

- Service status
- Type and date of petition
- Hearing recommended and reason
- Last date of diversion
- Disposition by judge
- Basis for Involuntary Service
- Date and length of commitment
- Service setting assigned

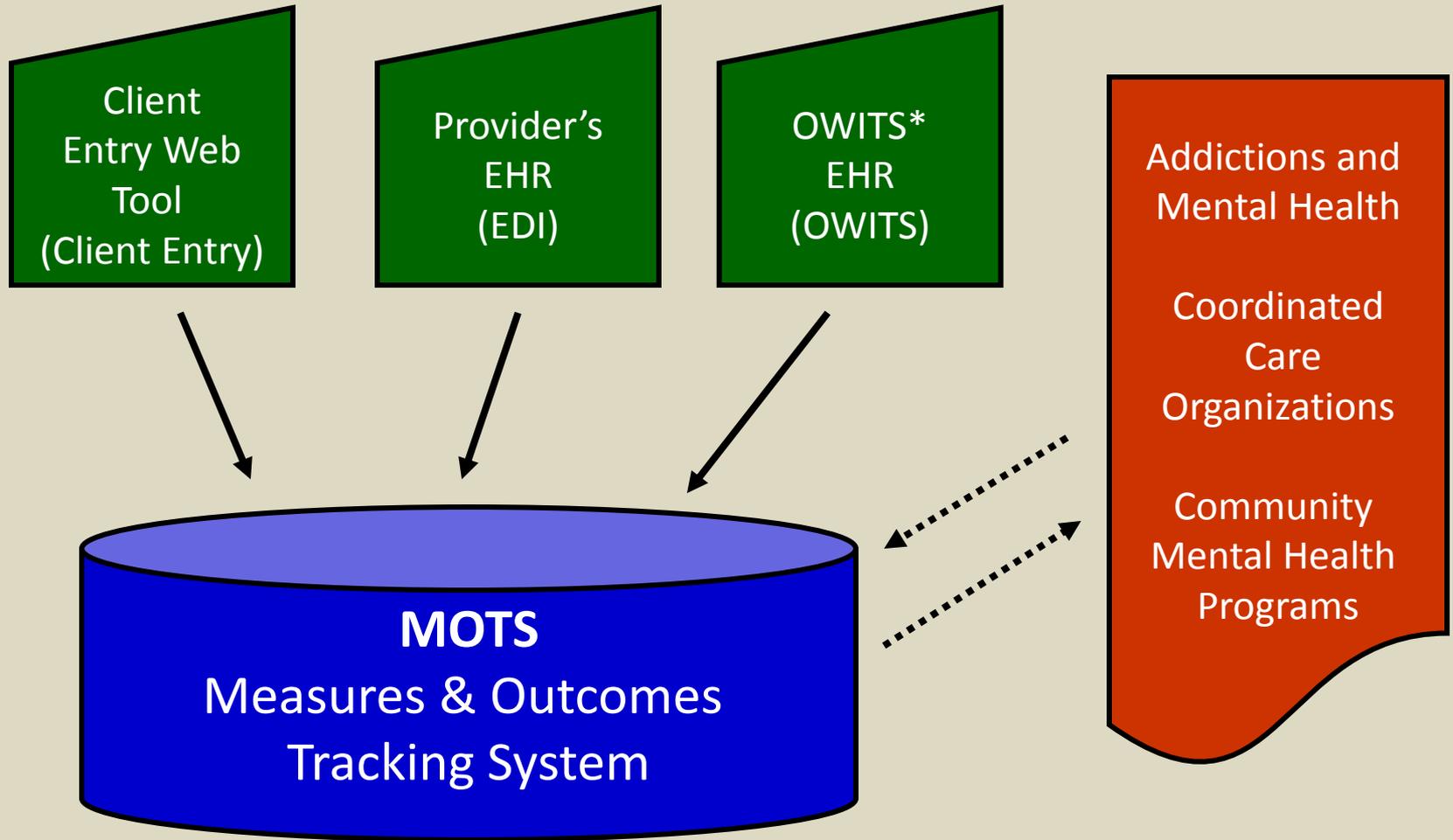


Non-Medicaid Services Data to be collected

- Date of Service from and to
- Procedure code
- Place of service
- Number of units and billed charges
- Diagnosis



Entering data into MOTS



Entering data into MOTS

MOTS data can be submitted two different ways-
- CE (Client Entry) or EDI (Electronic Data Interchange)

Client Entry (CE)

The provider has direct access to the MOTS interface and enters data directly into it. MOTS has separate screens for the various data that needs to be collected.



Entering data into MOTS

Electronic Data Interchange (EDI)

The provider uses Electronic Health Record (EHR) or Electronic Medical Record (EMR) software programs to submit data to MOTS.

The provider must be certified to use EDI

Providers who plan on submitting their data using EDI, must be certified by the Oregon Health Authority and registered with MOTS.

Data Requests/Reports from MOTS

For the following types of data requests, please send the request to MOTS.Support@state.or.us :

- List of all active clients
- List of inactive clients
- Other basic operational and data quality requests



Data Requests/Reports from MOTS

For reports that are used for analyzing data such as outcomes, you need to complete the Health Analytics Request Form located at

www.oregon.gov/oha/analytics/Pages/Contact-Us.aspx.

Instructions on where to send the request are located on the form.

If you are unsure to whom you should send the request, please email MOTS.Support@state.or.us.

MOTS Information/Resources

MOTS overview, resources, training and general information:

<http://www.oregon.gov/oha/amh/mots>

Questions/Inquiries can be sent to MOTS.Support@state.or.us

