Due to an MMIS system error, 267 Washington County OHP Members enrolled in Family Care Fully Capitated Health Plan (FCHP) should also have been enrolled with Family Care Mental Health Organization MHO (M053), but were erroneously enrolled in Washington County HHS-MHO (M063). Family Care FCHP is a married enrollment protocol with Family Care MHO. These 267 members will be migrated into Family Care MHO, effective July 1, 2005. There will be no change of providers, but the plan name on the medical identification card will change from Washington County HHS-MHO to Family Care Inc. MHO. The Members will receive a client announcement (attached) with explanation and from Family Care MHO, new plan information. This pertains to these 267 Members only. The number for Family Care is (503) 222-2880 or (800) 458-9518.

If you have any questions about this information, contact:

Contact(s): Kellie Skenandore, OMHAS
Phone: (503) 947-5530
Fax: (503) 378-8467
E-mail: Kellie.M.Skenandore@state.or.us
Important Information
About your OHP Mental Health benefits

This announcement applies to OHP clients in Washington County who are enrolled with FamilyCare, Inc., a managed health care plan.

FamilyCare, Inc. provides both your medical and mental health care services.

Your June OMAP Medical ID showed that you were enrolled with Washington County Health and Human Services Mental Health Plan. This was a mistake.

Your July OMAP Medical ID will show the correct information. We will enroll you with the FamilyCare, Inc. mental health plan.

This Means
Your medical and mental health benefits stay the same. You will continue to see all the same providers. You don’t need to do anything differently. The Office of Medical Assistance Programs (OMAP) will correct the mistake.

July OMAP Medical Care ID
Your July Medical Care Identification will show you are enrolled with FamilyCare, Inc. for both your medical and mental health care.

Questions?
F Contact the OMAP Client Advisory Services Unit at 1-800-273-0557 if you have questions about this notice.
F Contact your OHP worker if you need this notice in a larger print size or in a different format.