



## HEALTH SYSTEMS DIVISION

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**Date:** January 26, 2023

**To:** Behavioral health residential providers

**From:** Shawna McDermott, Strategic Operations director  
Behavioral Health Programs

**Subject:** Limited English Proficiency (LEP) survey: Please complete by February 10, 2023

Oregon Health Authority (OHA) would appreciate your participation in [a brief survey about how you meet the language and interpretation needs of LEP staff and consumers](#). This will help OHA to:

- Understand how providers currently communicate with LEP staff and consumers,
- Develop an LEP policy for behavioral health residential providers,
- Improve services to LEP consumers, and
- Help promote behavioral health services for underserved populations.

### Why is this happening?

Federal and state laws require all licensed residential providers of substance use disorder and mental health services to establish policies and procedures for LEP services.

### What should you do?

Please [complete the survey](#) by Friday, February 10.

### Questions?

If you have any questions about the survey or LEP policy for behavioral health providers, please email [amh.web@odhsoha.oregon.gov](mailto:amh.web@odhsoha.oregon.gov).

Thank you for your continued support of Oregon's behavioral health system and the services you provide. We truly appreciate your collaboration.