SUBMITTABLE - GRANT MANAGEMENT

Grantee User Guide

Nov 4, 2025 | Version 1.1



CHANGE LOG

Page Number	Version	Description	Date	Updated By
28	1.1	Updated Submittable support link	11/04/2025	NE



CONTENTS

Change Log	ii
Contents	iii
Submittable and User Guide Introduction	1
About this guide	1
Audience	1
Highlights	2
General Considerations	2
Portal User Guide Overview	3
Login Process	5
First Time Log In	7
More Password/Login Support	7
Using Your Submittable Portal	8
My Submissions	8
Drafts	9
Collaborations	10
External Submissions	11
Exports	12
Submission Management	12
Activity	13
Messages	14
Forms	15
Notes	16
Awards & Payments	17
Other Features within Submission Details	21
How to Submit a Quarterly BHRN Report	22
Filling Out the Quarterly BHRN Report Form	24
Making Changes to Your Form Submission	26
Technical Support Resources & Contacts	28
Glossary	29





SUBMITTABLE AND USER GUIDE INTRODUCTION

The Oregon Health Authority (OHA)'s Submittable platform facilitates M110/BHRN grant-related behavioral health data collection to meet mandatory reporting requirements to keep the M110/BHRN grant program running.

Submittable is a platform required only for M110 BHRN Partners. It is a grant management software that helps both OHA grant administrators and grantees communicate, submit progress data, and manage expenditures all in one place.

ABOUT THIS GUIDE

This user guide provides an overview of the Submittable platform structure, stepby-step instructions on common tasks, and reference materials.

It is important to note that this user guide and the below resources are elements of the M110 Grant Management bundle and can be found here.

- Submittable Reference Guide
- Submittable Data Dictionary
- BHRN Partner FAQ Supplement
- BHRN Partner Handbook
- BHRN Partner Metrics & Expenditure Report Training Recording
- Submittable Training Recordings
- Quarterly Reporting Excel Template/Tool

AUDIENCE

This user guide is for Providers/M110 BHRN Grantees utilizing the Submittable system. Whether physician, nurse, administrative staff, or allied health professional, this guide will serve as a comprehensive manual to familiarize users with the system's functionalities and features.

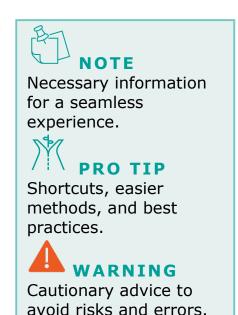




HIGHLIGHTS

Text boxes throughout the guide highlight additional information to ease navigation and maximize functionality within the Submittable platform.

- Notes provide additional information or reminders that complement the primary instructions. They provide extra clarity or highlight important points to keep in mind while using the system.
- Pro Tips are designed to help users get the most out of the system and include shortcuts or advice for best practices. Pro Tips help to improve efficiency, productivity, and overall system experience.
- Warning callouts signify important information that requires attention to prevent potential errors or adverse outcomes.



GENERAL CONSIDERATIONS

Consider the following when using Submittable:

- **Browser:** Use the latest version of Google Chrome or Microsoft Edge for optimal performance in Submittable.
 - a. Submittable does NOT support Internet Explorer 11 or versions of Microsoft Edge prior to version 20.
 - b. Read More About Browsers and Submittable
- **Languages:** Submittable allows any user to change the language in the upper right corner of the screen.





Amharic	German	Indonesian	Serbian (Latin)
Arabic	Greek	Italian	Spanish
Bosnian	Haitian Creole	Japanese	Tagalog (Filipino)
Chinese	Hawaiian	Korean	Thai
Chinese (Traditional)	Hebrew	Polish	Ukrainian
Czech	Hindi	Portuguese	Vietnamese
French	Hmong	Punjabi	
French (Canada)	Hungarian	Russian	

- More Details About Languages in Submittable
- Clickable Links: Some actions within Submittable are within links instead of actual buttons. When text is underlined in blue, the user can click on the text and a hyperlink will navigate the user to additional information.

PORTAL USER GUIDE OVERVIEW

This user guide is divided into five general sections: User Guide Introduction; Login Process; Using Your Submittable Portal; How to Submit a Quarterly BHRN Report and Technical Support Resources. A brief overview of each section is below.

1. Submittable User Guide Introduction:

Establishes the purpose and value of this document. Sections include:

- About This Guide
- General Considerations



NOTE

Save or bookmark the link to this User Guide for easy access. Check the M110/BHRN OHA website for document updates.

- 2. **Login Process:** Introduces how to kickstart a grantee's journey in using the Submittable platform. Sections include:
 - Login Process
- 3. **Using Your Submittable Portal:** Introduces the Submittable Grantee Portal features and navigation. Sections include:
 - Record of Submissions
 - Drafts
 - Collaborations
 - Manage Submissions
 - Messaging
 - Awards & Payments



- 4. **How to Submit a Quarterly BHRN Report:** Introduces the new Quarterly BHRN Report form. Sections include:
 - Form Fields
 - Making Changes/Edits to an already submitted form
- 5. **Technical Support Resources:** Explains how to contact technical support.



LOGIN PROCESS

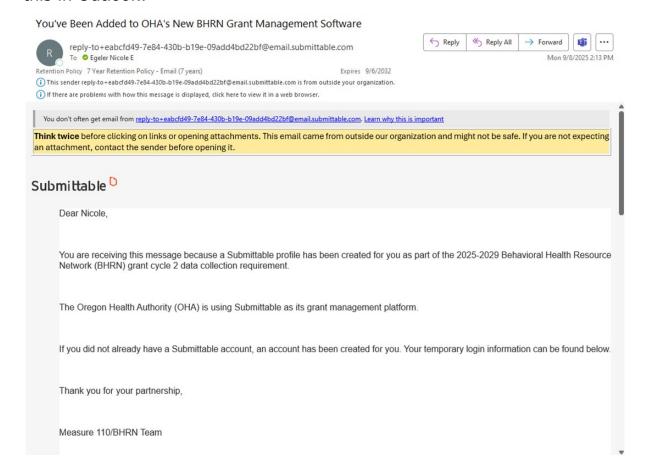
On July 16, 2025 at least one contact from each BHRN Partner organization received an email invitation to Submittable. Invitations were sent out according to this list, which we recognize may not have captured everyone.

If you wish to change your organization's primary contact, please email

<u>Sean.McMahon2@oha.oregon.gov</u> with your organization's name, county, preferred contact's first name, last name, and email address.

You should've received invitations from notifications@email.submittable.com that look like this in Outlook:







You did not have an account in our system, so one has been created for you.

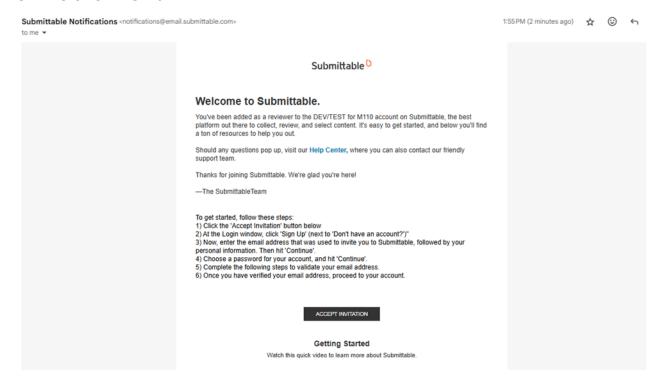
You can sign in using the following information:

URL: https://manager.submittable.com/login

Username: emailaddress@email.com

To access your account, please use Forgot Password link.

Or like this in Gmail:





WARNING

 EACH ORGANIZATION MAY ONLY HAVE 1 PRIMARY CONTACT (but you may invite others to <u>collaborate</u> on a Quarterly BHRN Report Form with you, or <u>transfer</u> <u>ownership</u> to another primary contact)

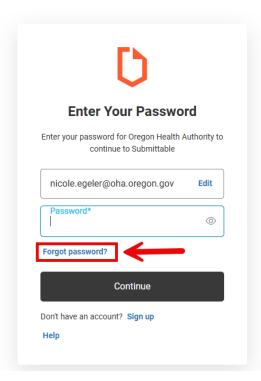


FIRST TIME LOG IN

- 1. If you still have your July 16th email invitation, click "**Accept Invitation**" to get started.
- If you DON'T still have the original email invitation, go to <u>Submittable.com</u> and log in using <u>your email address</u>, and clicking Forgot Password to create a password.

New to Submittable? Click 'Sign up' below to create an account.

Been here before? It's time to reset your password. Click 'Forgot password' below.



MORE PASSWORD/LOGIN SUPPORT

- Password Requirements
- Forgot Password/Reset Password
- How to Update Your Profile
 - a. Please update any profile information or email OHA's COMPASS Program Data Coordinator Sean.McMahon2@oha.oregon.gov for assistance
- Transfer Submission Ownership



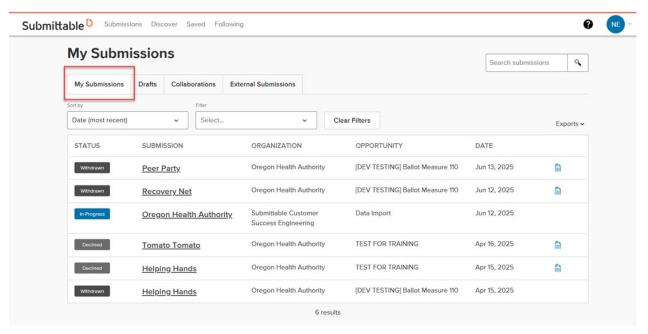
USING YOUR SUBMITTABLE PORTAL

Overview: Manage My Submissions

- Navigating the My Submissions page
- · How to view submission statuses and details
- How to view Drafts
- How to Collaborate

MY SUBMISSIONS

After logging in, you will be automatically routed to the My Submissions page.



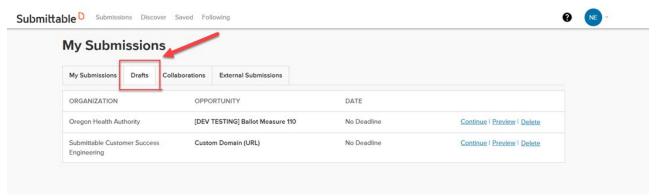
Having Trouble in the "My Submissions" page?

- o Can't Find My Submissions in My Account
- How to Sort or Rearrange Submissions List

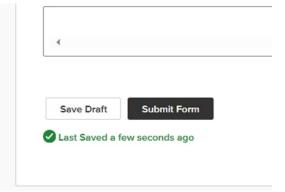


DRAFTS

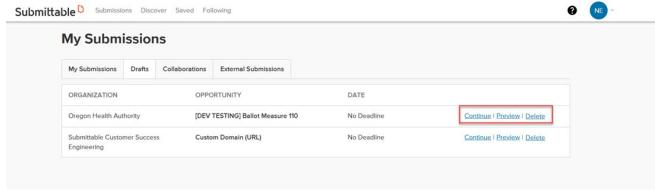
The "**Drafts**" tab is where you can find your saved drafts for any type of submission, including the Quarterly BHRN Report Form.



 The platform auto-saves anything you've started working on periodically, but to be sure that you've saved the latest version, it is best practice to click the **Save Draft** button at the bottom of any form.



 Note that OHA Grant Administrators can view your Drafts in case you need assistance.

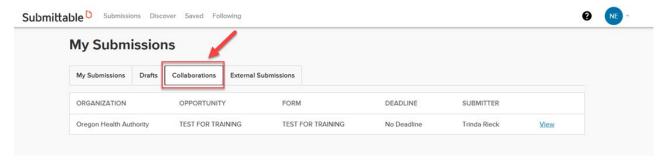


- Note the "Continue", "Preview", and "Delete" buttons once you have a draft started.
- How to Return to a Saved Draft

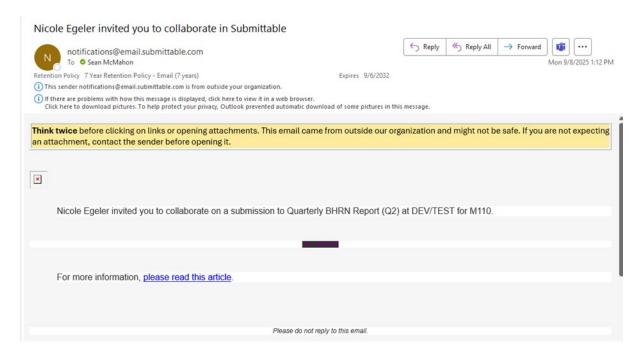


COLLABORATIONS

If you've been invited to a submission as a collaborator, you can view those in the "**Collaborations**" tab.

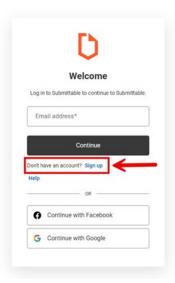


- In the Collaborations tab you will be able to either continue collaborating or view a submitted form that you collaborated on.
- How to Collaborate
- When you invite a colleague to collaborate, they will receive an email notification. Below is a sample of what the email invitation to collaborate looks like.





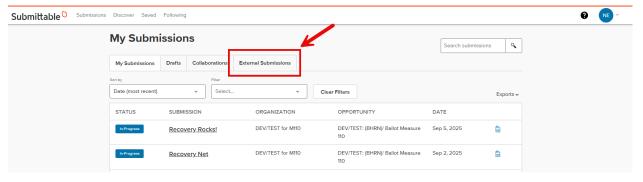
When you invite someone to collaborate who has never used
 Submittable before, they must create an account by selecting "Sign Up" on the login page.



 Only the original Submission owner can submit the final draft of the form. However, all collaborators will receive a confirmation email whenever the final draft of the form is submitted.

EXTERNAL SUBMISSIONS

You may disregard the External Submissions tab. The External Submissions tab is optional and is intended for your own use if you'd like to track grant applications submitted outside of Submittable.



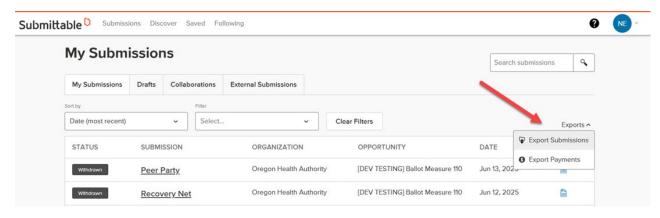


Our recommendation is to use the Quarterly Reporting Excel Template/Tool instead, which provides an easy way to track your progress each quarter and allows you to quickly **copy and paste** the information into the Submittable Quarterly Report Form.



EXPORTS

There is an Export button if you want to download an Excel .csv file of your submissions across all Programs (anything you've ever submitted in Submittable).



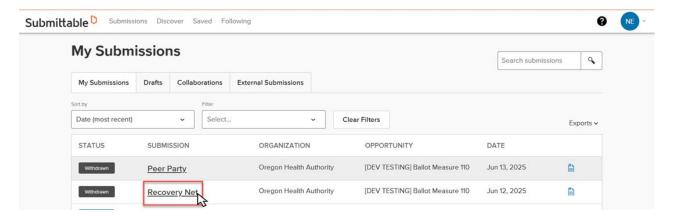


NOTE

This export does NOT include details such as answers to individual questions in a form. Those can be accessed by clicking on the Submission title and clicking the "Download" link.

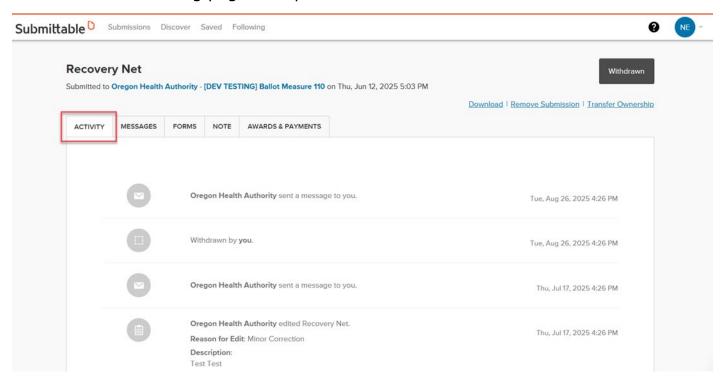
SUBMISSION MANAGEMENT

From the My Submissions page, click on a submission title to access more details.



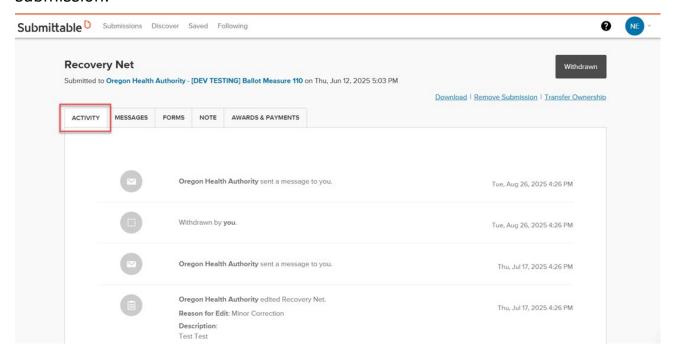


The following page will open:



ACTIVITY

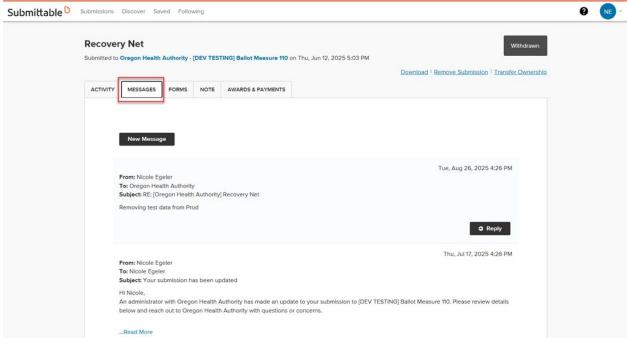
The "**Activity**" tab includes a history of all activity related to that submission.





MESSAGES

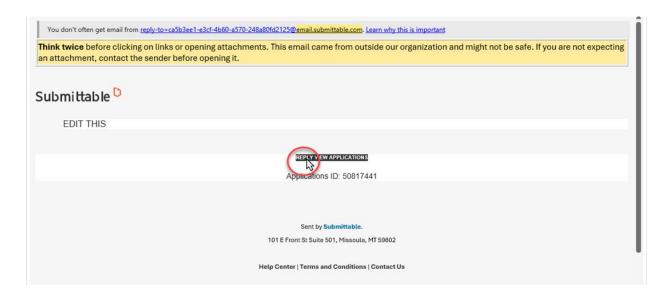
The "Messages" tab allows you to access your message history, as well as start a new message to your grant administrator.



How to Send a New Message to your OHA Grant Administrator

How to Reply to a Message

• You can reply to messages from within your email as shown below, or from within the Messages tab of the platform.

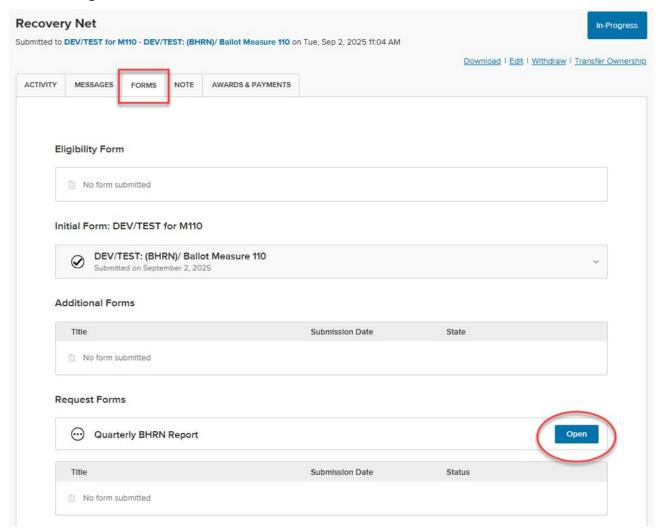




FORMS

The "Forms" tab is where the Quarterly Report Form will be assigned to you each quarter.

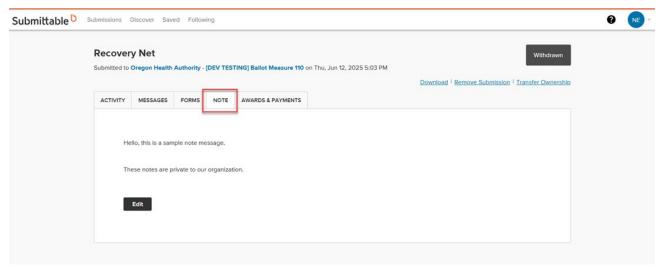
• Additionally, you will receive email notification when the form has been assigned.





NOTES

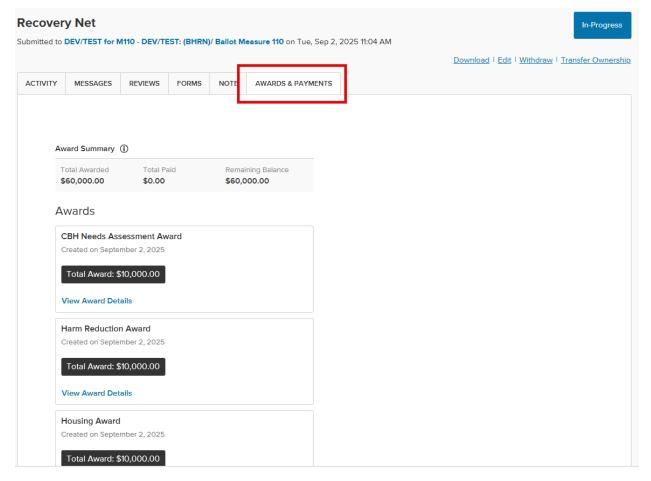
- The "**Notes**" tab is an optional place where you can record notes for your organization.
- These notes are private and not visible by the OHA.





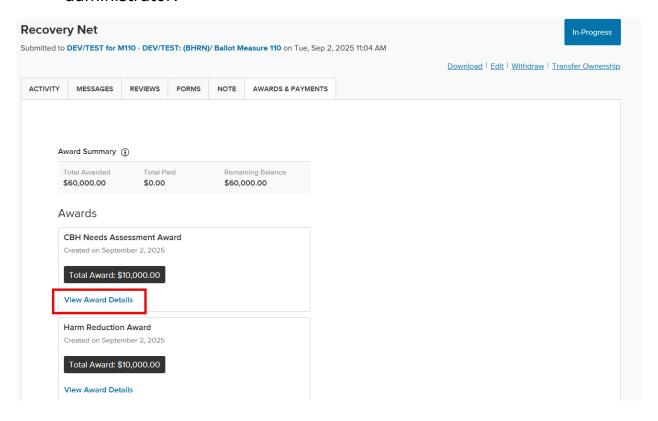
AWARDS & PAYMENTS

- Full overview of How to View Award Amounts
- The "Awards & Payments" tab is used to track and align budgets and expenditures with the 2025-2029 M110/BHRN grant cycle.
- Think of it as a tool for organizing and documenting your financial reporting, rather than a reflection of real-time transactions.



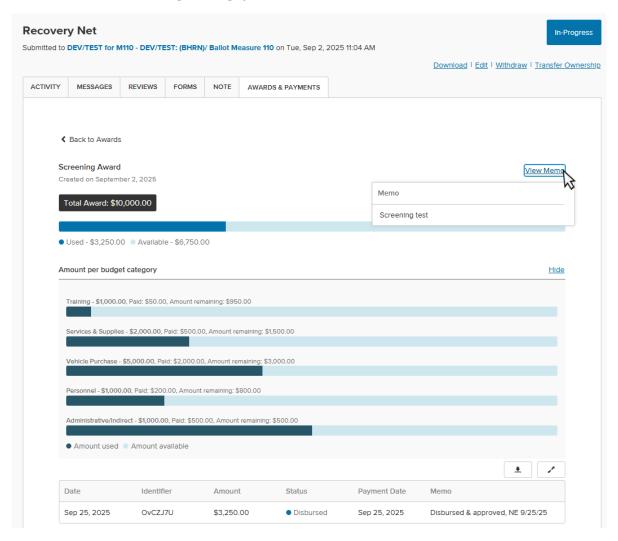


• Click "View Award Details" to see a budget category breakdown for that Service Area, and any fiscal memos from your grant administrator.





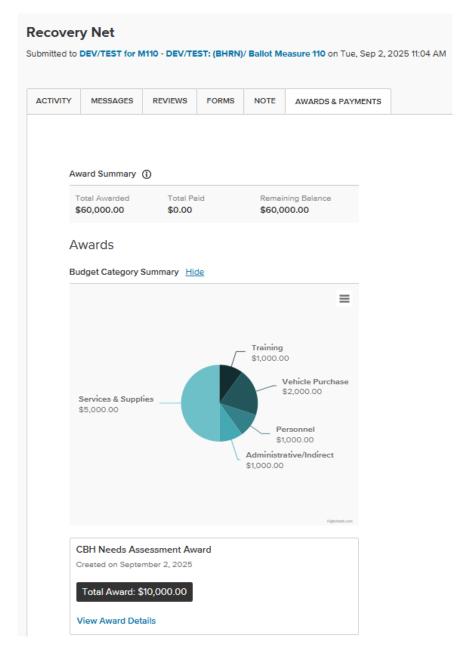
- The following screenshot shows Award Details. Award Details shows how much funding is left per budget category, within the Service Area that you clicked on.
- Click "View Memo" to see any comments from your grant administrator regarding your awards.



*The Award Details section will be relatively blank until after Q1 has been processed.

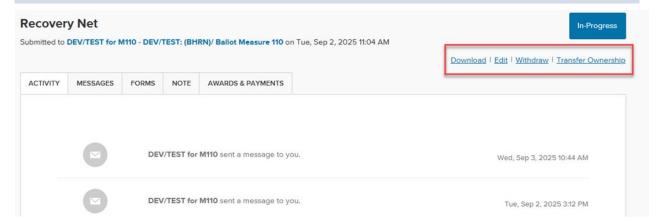


Note: You will see a pie chart (*shown below*) in your Awards & Payments section ONLY AFTER Q1 has been completed and accepted by M110/BHRN grant administrators.





OTHER FEATURES WITHIN SUBMISSION DETAILS

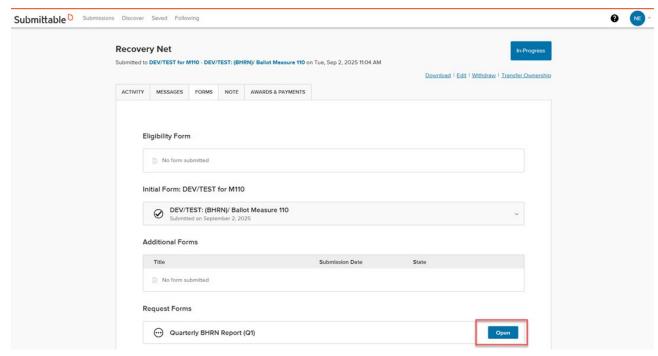


- Download Download a detailed copy of your submissions (including your responses to questions).
- Edit Request to your grant administrator to open your submission for editing. If the OHA grants your request, you will receive an email with further instructions.
- Withdraw Withdraw your organization from M110/BHRN Grants.
- Transfer Ownership Make another person at your organization the Primary Contact for Submittable.
 - The new owner will gain access to all forms, messages, and attachments associated with this submission. The previous owner will lose access once the new owner accepts ownership. Some sensitive information will be permanently concealed from the new owner after transfer.
 - How to Transfer Ownership

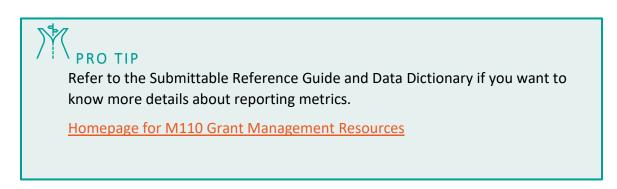


HOW TO SUBMIT A QUARTERLY BHRN REPORT

The Quarterly BHRN Report will be made available for each quarter in the "**Forms**" tab of your profile.



• Click "Open" to see the Quarterly BHRN Report Form and simply answer the questions in the form.





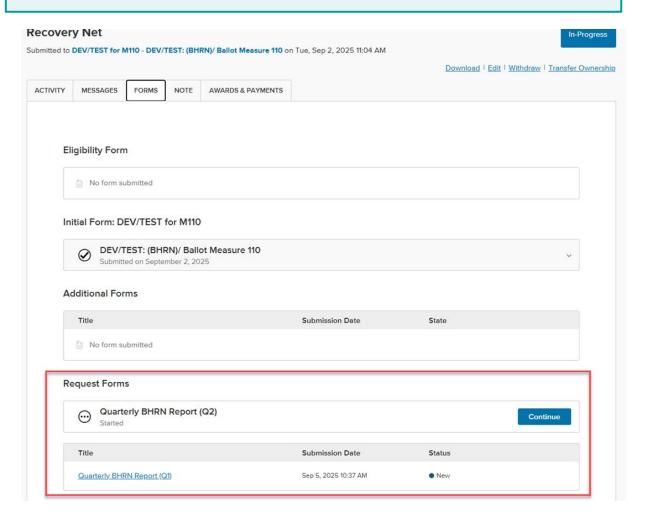
Not Seeing the Quarterly BHRN Report Form?

- The M110/BHRN grant administrators may not have released the form yet. You will receive email communications whenever the Quarterly BHRN Report Form becomes available for each quarter.
- After Q1 has been submitted, it will appear as shown in the screenshot below. You can see the historical Q1 submission and then you can also see the ability to submit Q2 has become available.



WARNING

Important: Even if you have already submitted your Q1 form, you will still see and be able to edit your Q1 form until Q2 is released. Please do not submit any quarter more than once.

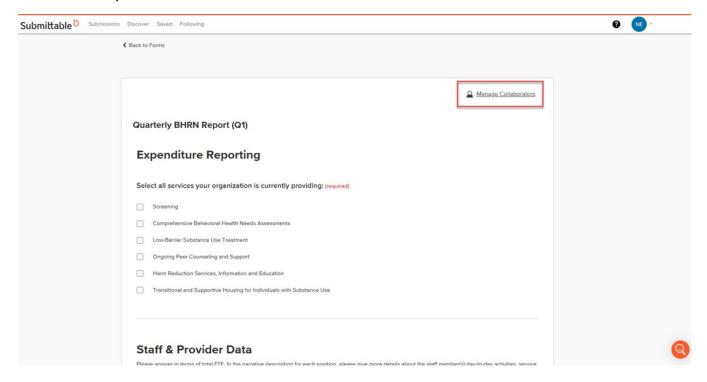




FILLING OUT THE QUARTERLY BHRN REPORT FORM

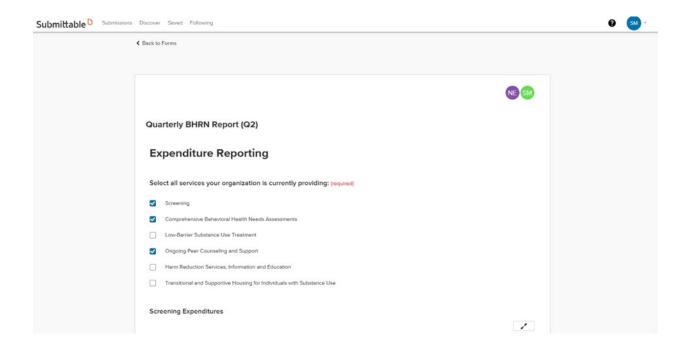
The Quarterly BHRN Report Form is an electronic questionnaire form where you answer questions based on the services that you provide under the M110/BHRN grant funding. Like any questionnaire, questions come in a variety of formats such as checkboxes, multiple choice, open narrative text boxes, and even a table for expenditures.

- The form follows logic where your answers to certain questions may prompt additional questions. This helps us gather the most accurate and useful information while minimizing additional questions.
- When the Primary Contact is in the Quarterly Form, they can click "Manage Collaborators" to add others from your organization to help fill out the form.

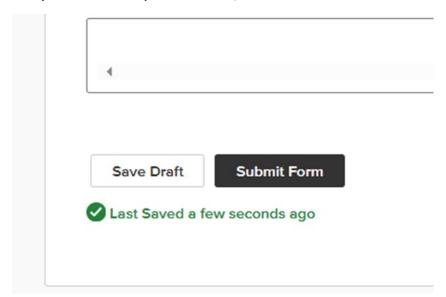




• <u>Multiple people can be in the form at the same time</u>. The initials icon shows you where they are actively working.

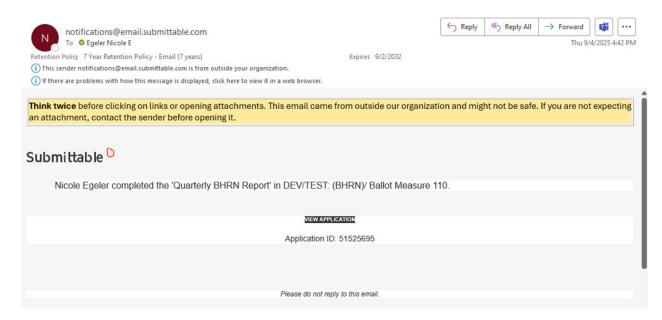


- Your Quarterly BHRN Report will auto-save periodically or you can click Save Draft at the bottom
- Once you are ready to submit, click **Submit Form**.





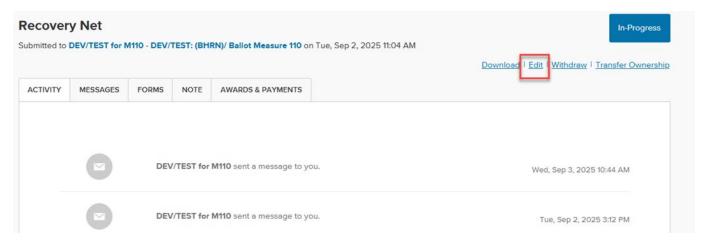
 Once you submit, you will receive a confirmation email, as shown below.



MAKING CHANGES TO YOUR FORM SUBMISSION

If you realize you need to change something after submitting, please contact your grant administrator. They can use the "Open the Form for Editing" feature to allow you to make corrections.

 Alternatively, you can use the **Edit** button (*pictured below*) to send a request to your grant administrator to open the form for editing.



Grant administrators may edit on your behalf, or you can edit yourself.
 In both scenarios, you will receive an email notification if a grant



- administrator edited your form, or grant administrators will receive notification if you edited the form yourself.
- Once your form has been "Opened for Editing", you will see the below in your Forms tab.

Request Forms Continue Continue Title Submission Date Status Quarterly BHRN Report (Q1) Sep 5, 2025 10:37 AM Editable Edit Form

Thank you for reading this user guide!

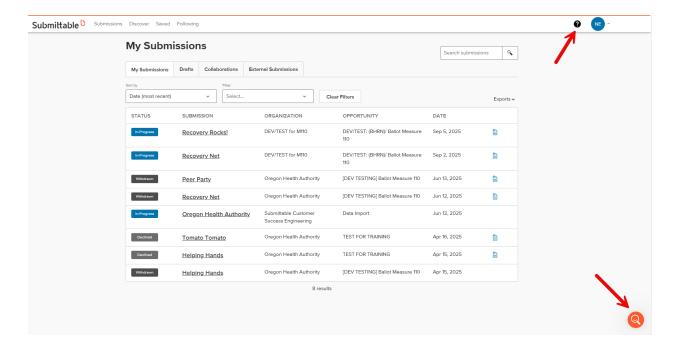


TECHNICAL SUPPORT RESOURCES & CONTACTS

Access Help Library & Customer Support: https://www.submittable.com/help/submitter/



Built-in Submittable Help Library



Help Library for Submitters Homepage



GLOSSARY

Acronym	Definition
BHRN	Behavioral Health Resource Network
GA, Grant	OHA M110/BHRN Grant Administrator
Admin	
M110	Ballot Measure 110
ОНА	Oregon Health Authority