



Barrier Submission Form

Statewide System of Care Steering Committee



Regional Executive Council Information

Council name:	<u>Executive Council</u>
Date submitted:	<u>12/11/2019</u>
Region:	<u>Linn, Benton and Lincoln Counties</u>
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Barrier Information



Barrier description:	<u>Oregon Medicaid Fee-for-Service does not fund the full range of services available through CCOs.</u>
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Actions Taken to Address Barrier

Summary of Practice Level Work Group action steps:

Identified why families are disenrolled from CCO and placed on Open Card: Income changes, address changes, utilizing services outside the region, DHS system involvement places individual on Open Card, I/DD system involvement places individual on Open Card; Individual placed on OHP when their private insurance is primary and OHP is secondary, and this situation is confusing for everyone.

Identified local and OHA resources to help families reinstate IHN-CCO coverage.

Surveyed members to identify impact of this barrier, finding: Child Welfare reports parents call the child welfare hotline to request voluntary services and/or give up custody to the state in order to access necessary services. Behavioral health and I/DD see needed services and treatment for children/youth disrupted or ended, leading to mental health decline and more expensive, higher levels of care.

Summary of Advisory Committee action steps:

Discussed services covered by CCO versus Open Card, finding Open Card does not cover care coordination, including Wraparound, respite, skills training, in-home





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services, and peer support, and community-based health services with crisis support.

Identified actions taken by families in relation to this barrier: Families are limiting and reducing their income to access services for their children through IHN-CCO and families are contacting Child Welfare to relinquish custody of their children to access services through IHN-CCO.

Identified outcomes of this barrier: Child and youth needs must escalate to level of safety threat before they are eligible for services. At which point, they tend to become involved in either juvenile justice, child welfare, or both.

Summary of Executive Council action steps:

Reviewed barriers and action steps taken by PLWGs and the Advisory Committee.

Identified outcomes of the barriers: Families are limiting and reducing their income to access services for their children through IHN-CCO, parents are relinquishing custody of their children to DHS to access services through IHN-CCO, children/youth are not accessing appropriate behavioral health services, children/youth have deteriorating mental health, requiring services from other systems (ED, JJ, Child Welfare), and children/youth require more expensive, higher levels of care.

Identified certain mental health providers are able to provide services under CCO but not under Open Card or through private insurance and it is difficult for systems to coordinate with private insurance plans to access appropriate behavioral health services.

Request of Statewide SOC Steering Committee

What policy changes or funding investments would ameliorate the identified barrier?

Recommend Oregon Medicaid Fee-for-Service fund the full range of services available through CCOs.



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Recommend state policy to allow any youth enrolled in OHP the option of enrolling in a CCO.

Recommend minimizing enrollment disruptions not related to eligibility.

Recommend OHA and DHS collaborate to increase the availability of community partners available and other means to assist families with OHP enrollment issues.

Recommend working with the Department of Consumer and Business Services (DCBS) to ensure a full array of behavioral health services is covered through private insurance.
