



# Barrier Submission Form

## Statewide System of Care Steering Committee

### Regional Executive Council Information



Council name: Yamhill County Executive SOC  
 Date submitted: March 14, 2021  
 Region: \_\_\_\_\_  
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### Barrier Information



When youth move from one county to another, there is potential change in insurance coverage. Families are able to switch to the new CCO or change to an open card. When it is an open card, often reimbursement is at a lower rate or not covered. This can mean not keeping service providers and services that a family wants to keep or that the new county won't accept the youth into services because of the open card reimbursement rates. In addition, when changes occur, the information is not presented in a family friendly manner so that families can make informed decisions on if they should change to the CCO or keep an Open card.

Barrier description:



### Actions Taken to Address Barrier

Summary of Practice Level Work Group action steps:

This group addressed two issues; one was that within the submission was a complaint which could be addressed at the service provider level and a systemic issue that would need to be moved to Advisory to address further.

Summary of Advisory Committee action steps:

Advisory continued address the system issues and identified two specific issues to be moved to executive to address further.

1. Insurance coverage and 2. Insurance language is not people friendly so that there is true informed consent.

Summary of Executive Council action steps:

Executive agreed that this is an issue that has to be addressed at the state level.





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## Statewide System of Care Steering Committee



### Request of Statewide SOC Steering Committee

What policy changes or funding investments would ameliorate the identified barrier?

OHA Policy recommendations indicates that it is looking at carving out wrap funding for Open Card, this would address part of this issue and we would agree with this recommendation.

The other issue is to look at equity of funding across Open Card and CCO's for other services that could be impacted by a family decision.

By adding a simple information form that indicates what is covered and by which providers would help families understand the impact of their decisions (like private insurance companies to show which providers accept the insurance and what percentage is covered when out of network).

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