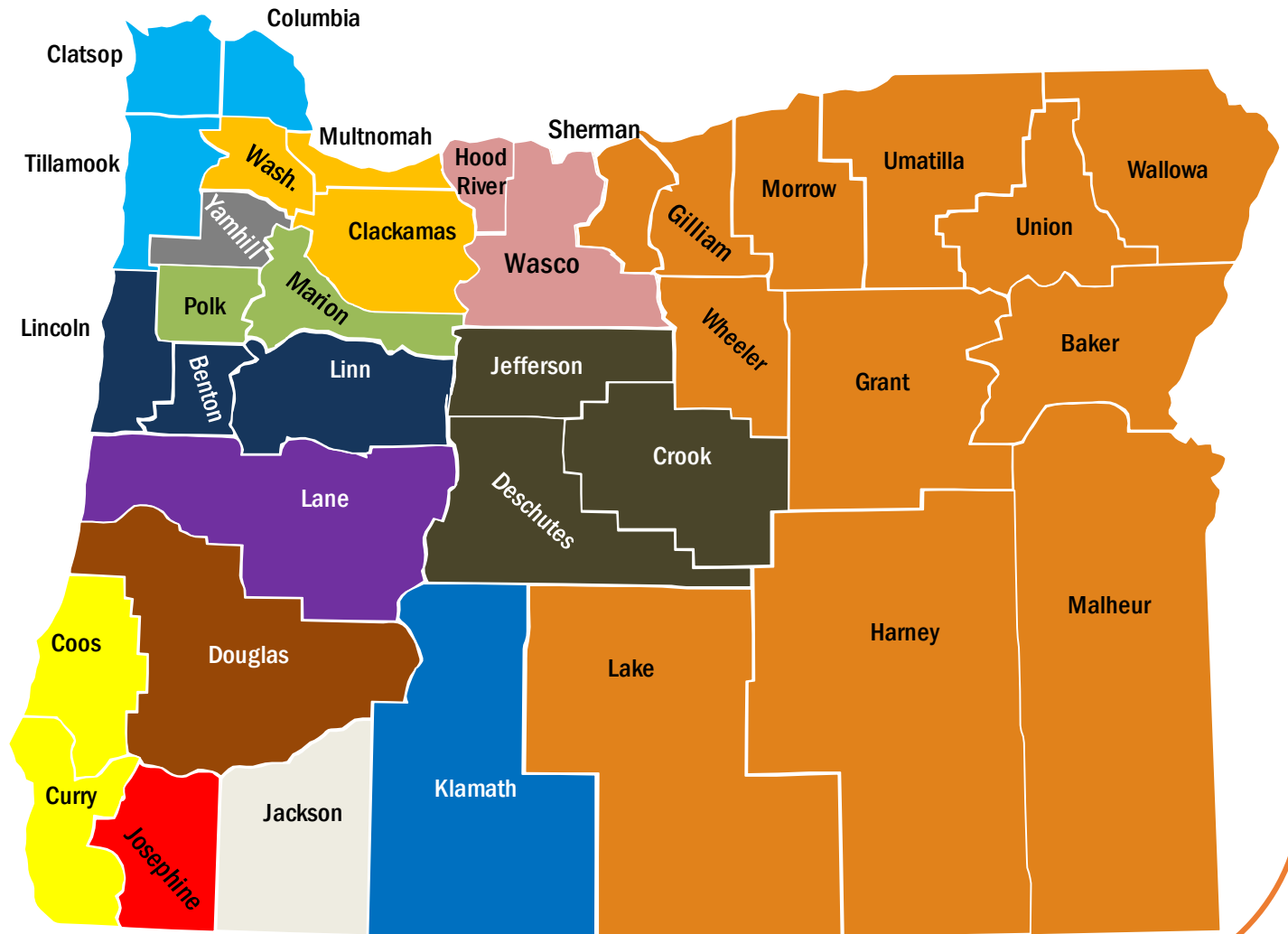


BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Regions

Regional Map

Oregon's 36 counties are categorized below into fourteen (14) regions: Lincoln Benton Linn (LBL), Central Oregon, Columbia Gorge, Northwest, Eastern Oregon, Jackson, Josephine, Klamath, Tri-County, Lane, Douglas, Marion/Polk, Southwest and Yamhill.

- Northwest**
Columbia Pacific
- Tri-County**
Health Share
Yamhill (Partial)
- Marion/Polk**
PacificSource
Yamhill (Partial)
- LBL**
IHN
Trillium (Partial)
- Lane**
Trillium
PacificSource
- Douglas**
Umpqua Health Alliance
Allcare (Partial)
WOAH (Partial)
- Southwest**
Advanced Health
AllCare
- Josephine**
Allcare
- Jackson**
Jackson Care Connect
Allcare
- Yamhill**
Yamhill
- Columbia Gorge**
PacificSource - Columbia
Gorge
- Eastern Oregon**
Eastern Oregon
- Central Oregon**
PacificSource
- Klamath**
Cascade Health Alliance
(Partial)
PacificSource (Partial)



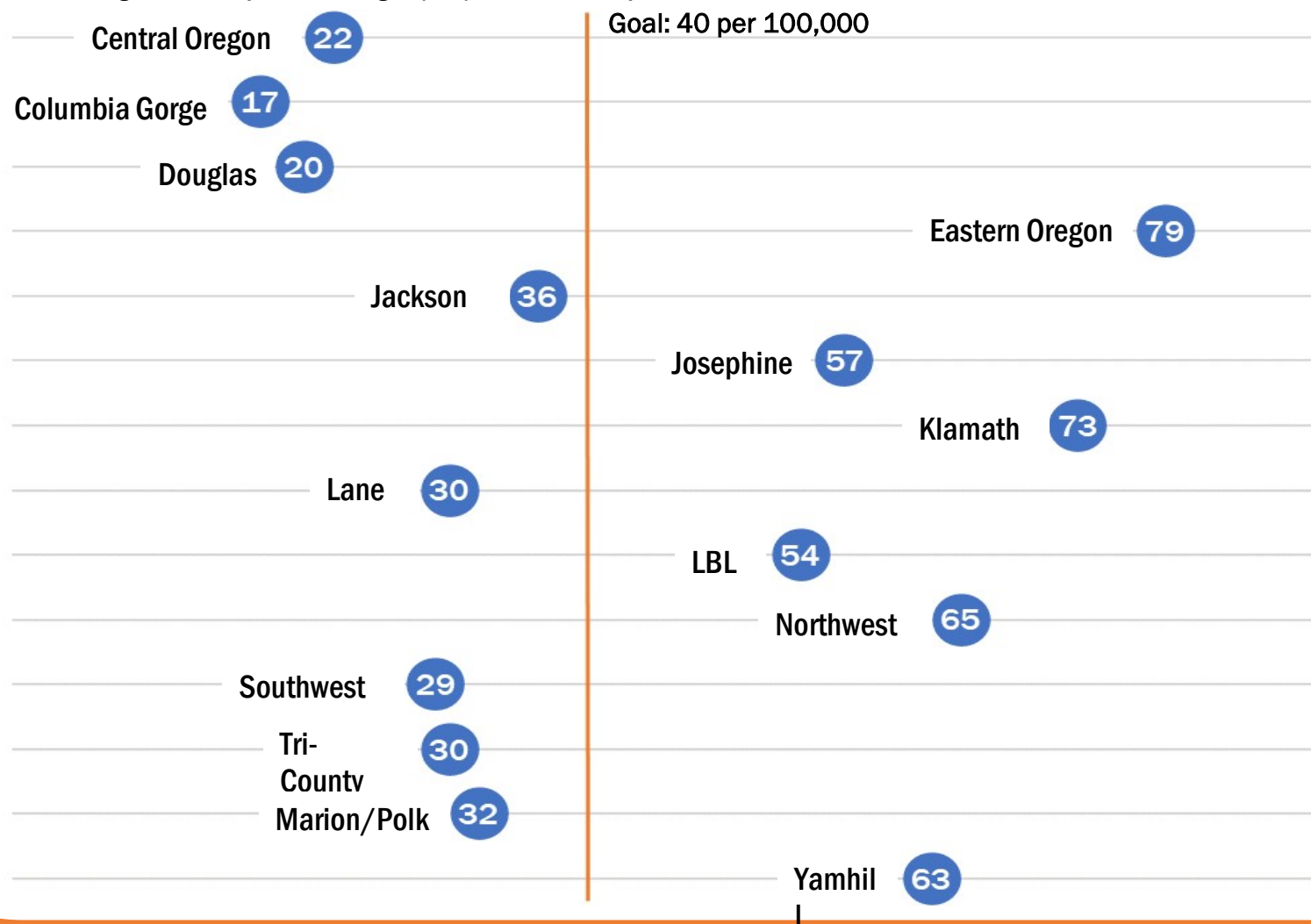
This map shows the CCOs that serve these regions. Regions used with different goals may vary.

BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Assertive Community Treatment (ACT)

Goal 1: Increase Percentage of Adults with Serious and Persistent Mental Illness (SPMI) Receiving ACT services

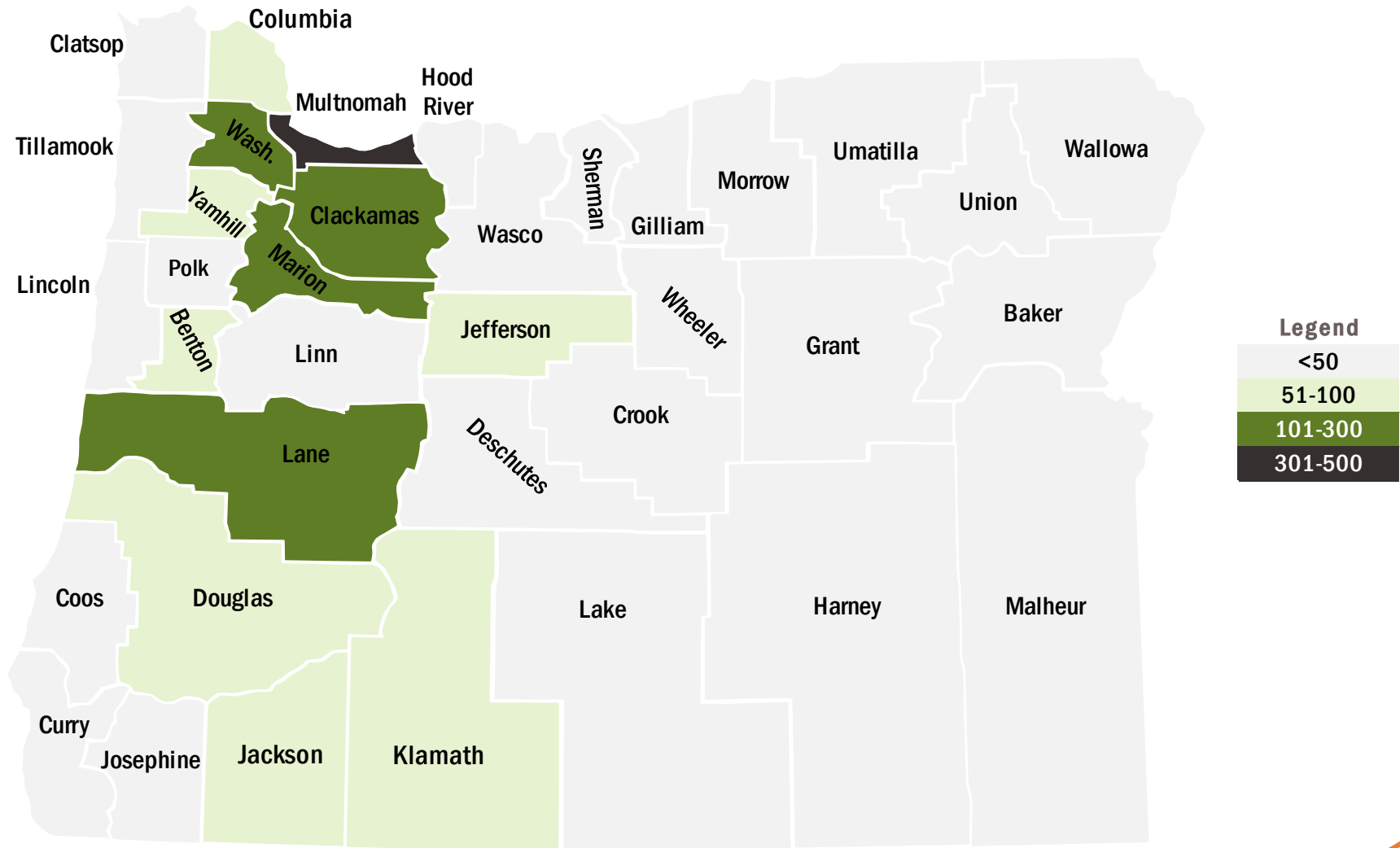
The current* statewide number of adults with SPMI receiving ACT services is 1,325 persons. Statewide, this is equivalent to 40 per 100,000 adults (18+). Performance against this goal is shown in each region. State and regional populations were taken from the 2018 Portland State University Population Estimates and Reports data, certified as of July 2018 (<https://www.pdx.edu/prc/population-reports-estimates>).

The statewide goal for the quarter ending 06/30/20 was 1,325 persons.



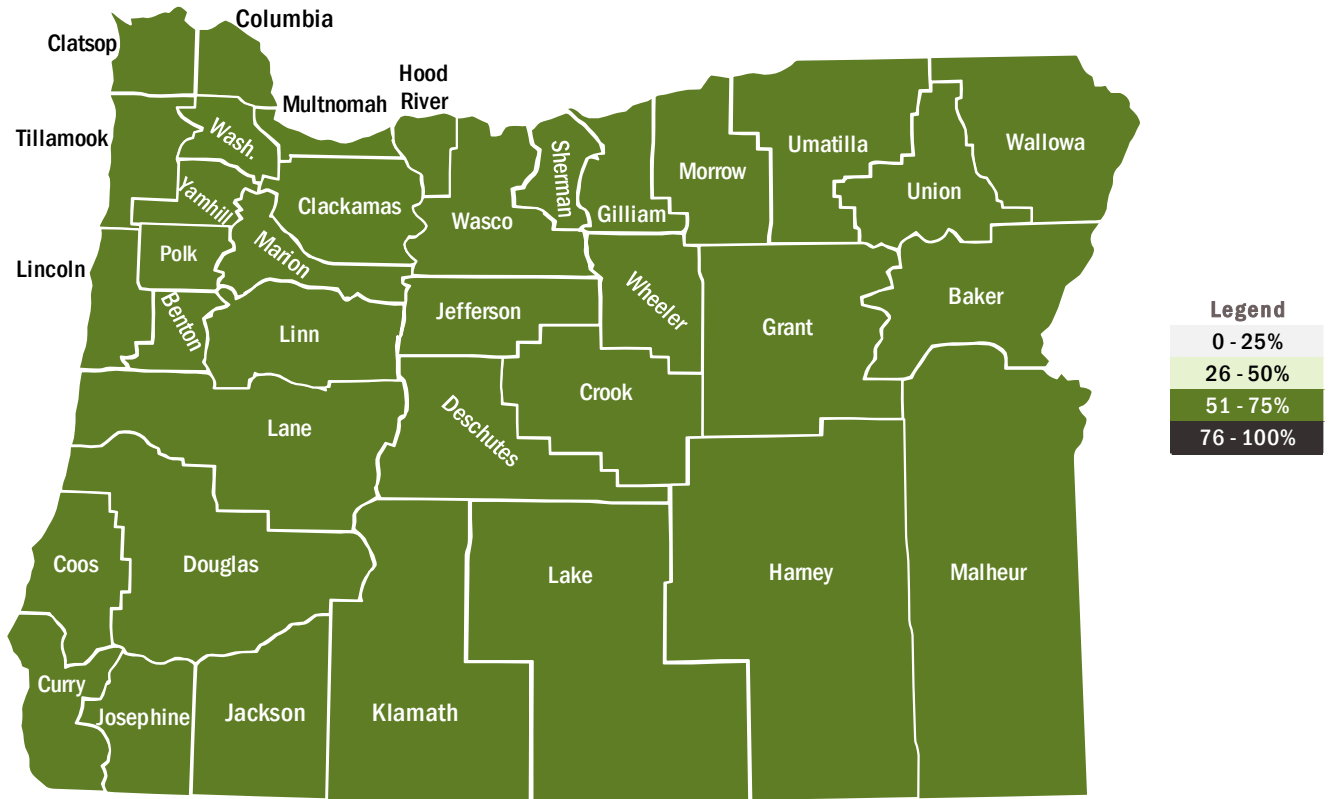
BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Supported Housing

Goal 2: Increase adults with SPMI residing in supported housing. The current state total for number of persons with SPMI living in supported housing in Oregon: 2,101. Data is shown by county rather than by region. The statewide goal for the quarter ending 6/30/20 is 1,903.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Oregon State Hospital

Goal 3.1: Increase the percentage of adults with SPMI on a civil commitment that are discharged within 30 days of Ready to Transition determination. The current statewide percentage is 63.4%. The statewide goal for the quarter ending 06/30/2020 is 61%.

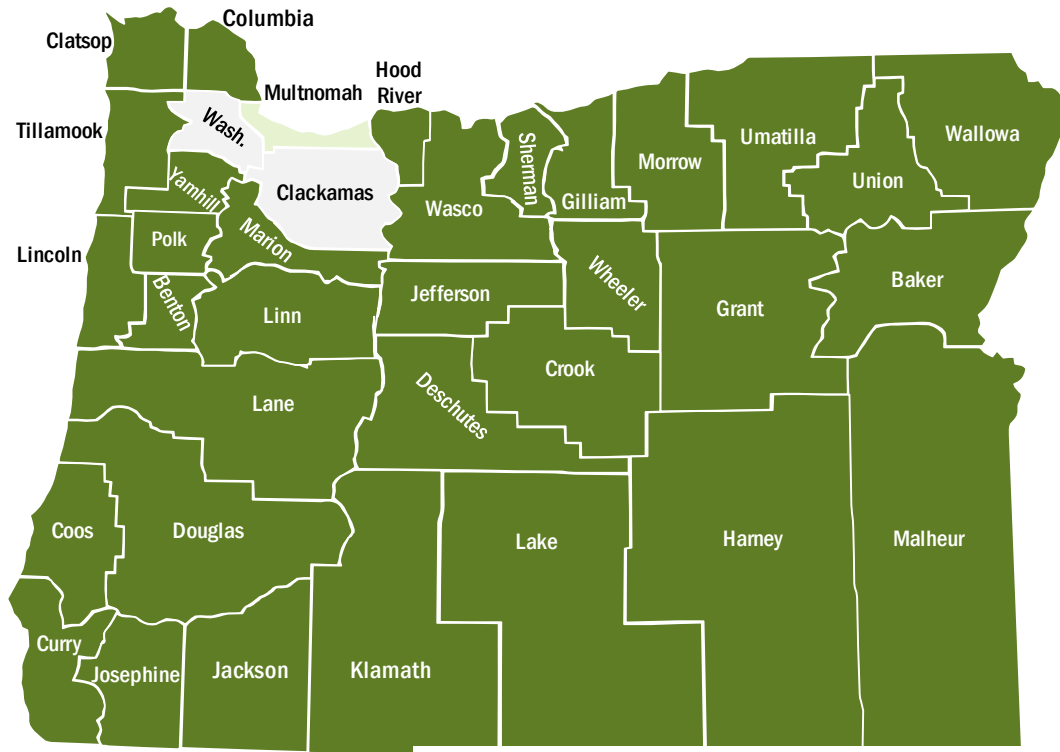


While this data is reported by county, due to the small numbers, several counties were combined into three regions: Multnomah, Clackamas/Washington, and the Rest of Oregon. This practice allows us to maintain patient privacy and ensure an adequate sample size for reliable rates.

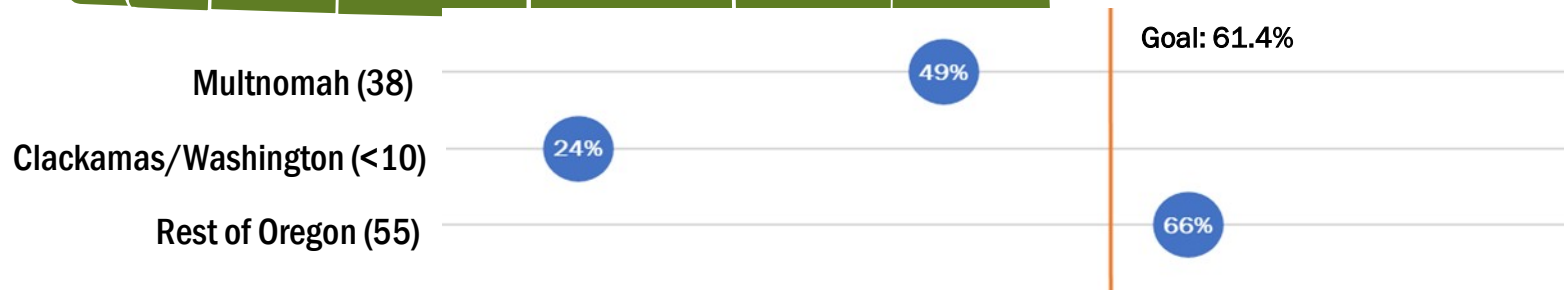
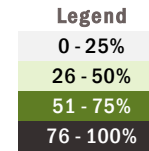


BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Oregon State Hospital

Goal 3.2: Increase the percentage adults with SPMI on civil commitment that are discharged within 120 days of admission.
 The current statewide percentage is 54.2%
 The statewide goal for the quarter ending 06/30/2020 is 61.4%

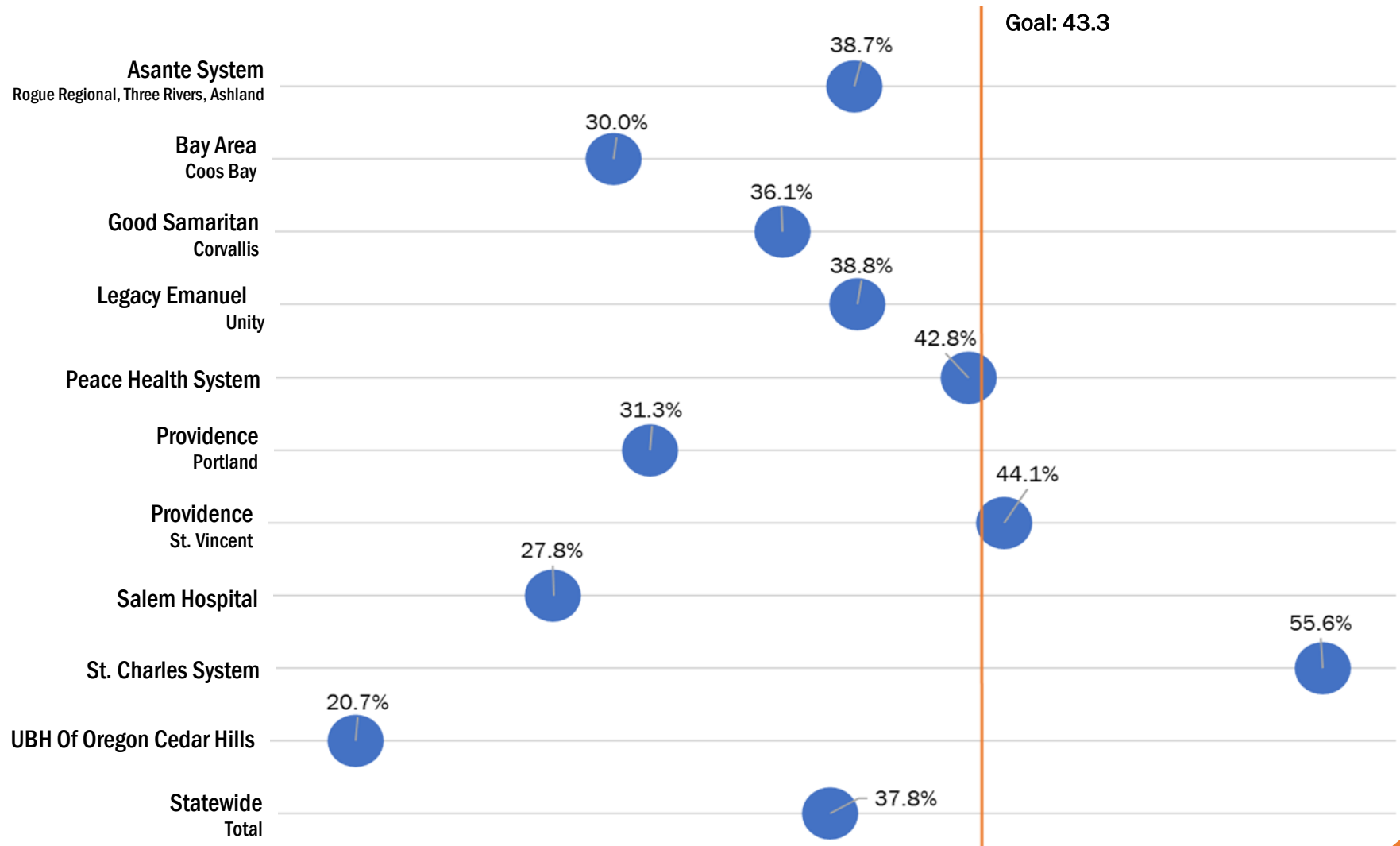


While this data is reported by county, due to the small numbers, several counties were combined into three regions: Multnomah, Clackamas/Washington, and the Rest of Oregon. This practice allows us to maintain patient privacy and ensure an adequate sample size for reliable rates.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Acute Psychiatric Care

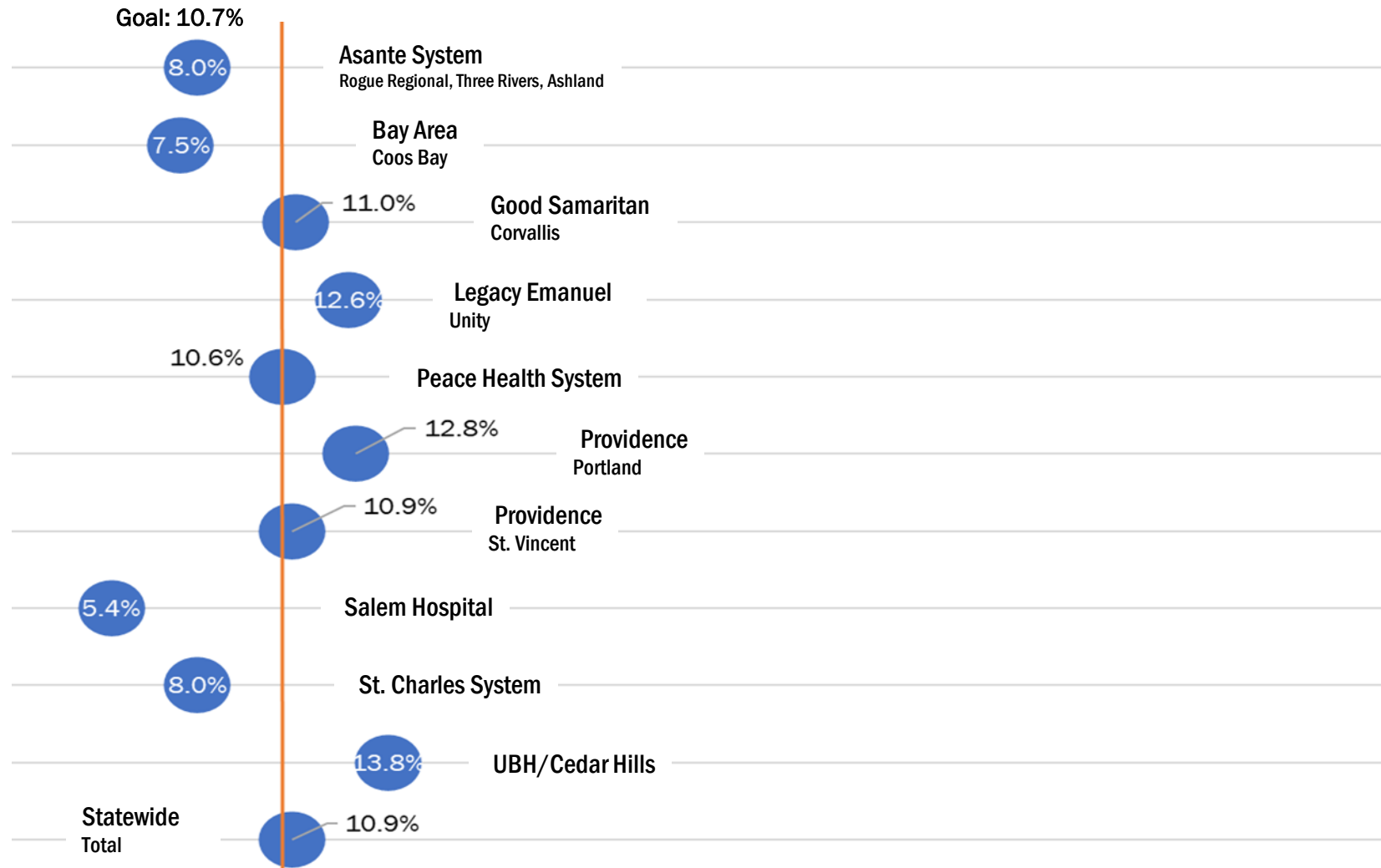
Goal 4.1: Increase the percentage of adults with SPMI receiving a warm handoff prior to discharge from an acute care psychiatric facility. The current statewide percentage is 31.4%. The statewide goal for the quarter ending 06/30/2020 is 43.3%.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Acute Psychiatric Care

Goal 4.2: Lower the percentage of readmissions within 30 days. The current statewide percentage is 10.9%.

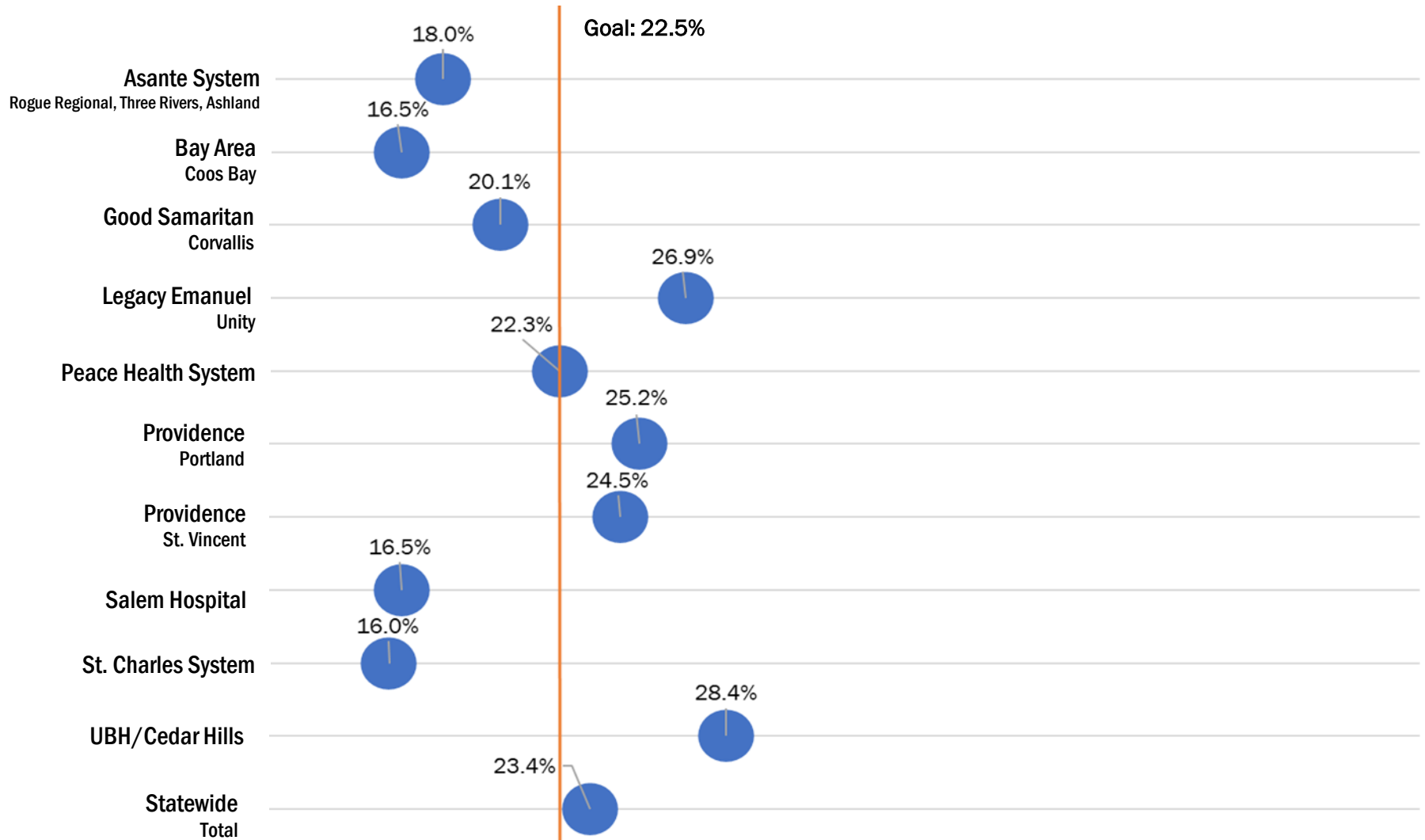
The statewide goal for the quarter ending 06/30/2020: 10.7%.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Acute Psychiatric Care

Goal 4.2: Lower the percentage of readmissions within 180 days. The current statewide percentage is 23.4%.

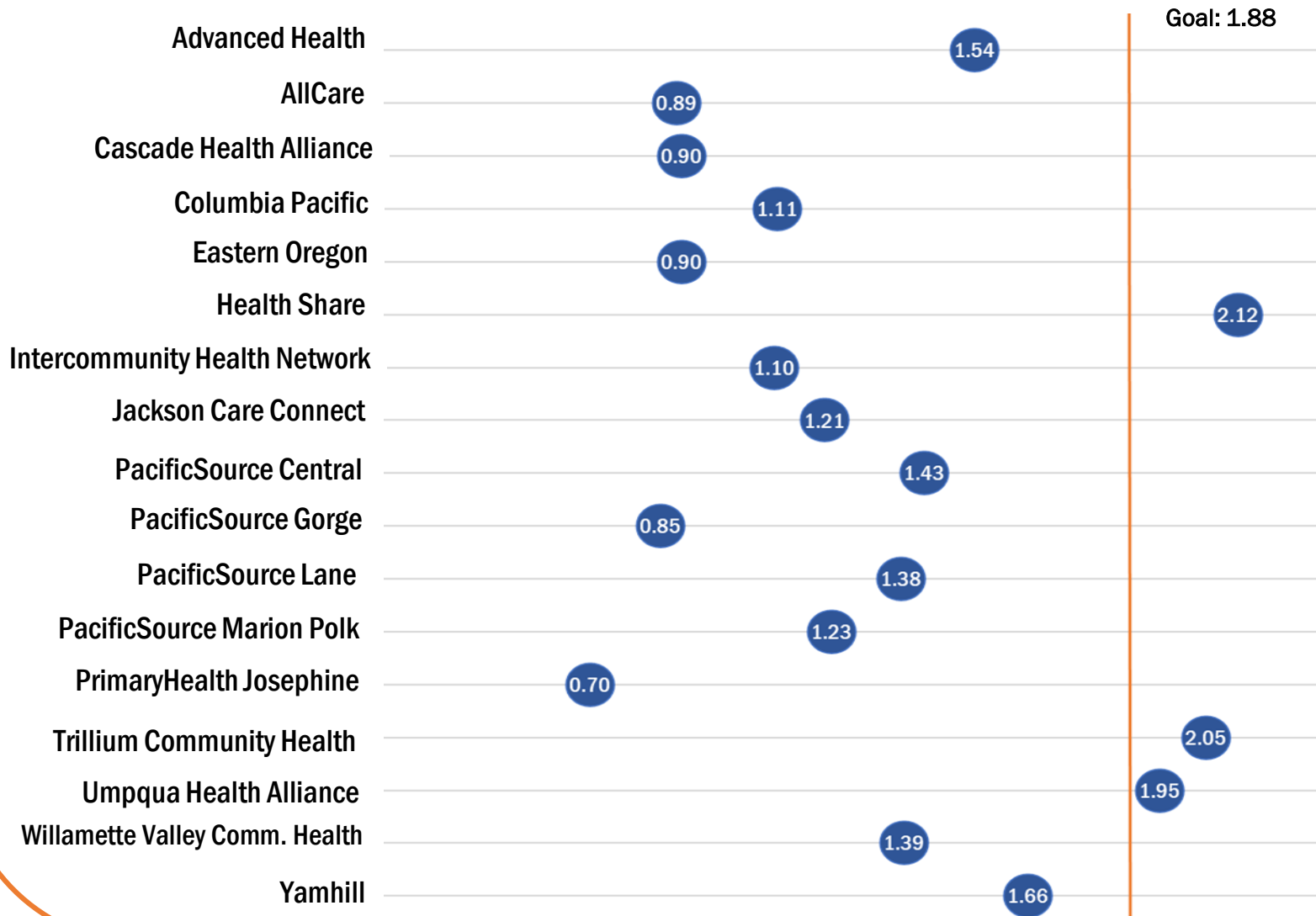
The statewide goal for the quarter ending 06/30/2020 is 22.5%.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: ED Visits

Goal 5.1: Decrease the rate of emergency department visits for mental health reasons by adults with a SPMI. The current rate is 1.72 persons per 1,000 Medicaid member months.

The statewide goal for the quarter ending 06/30/2020 is 1.88 per 1,000 Medicaid member months.

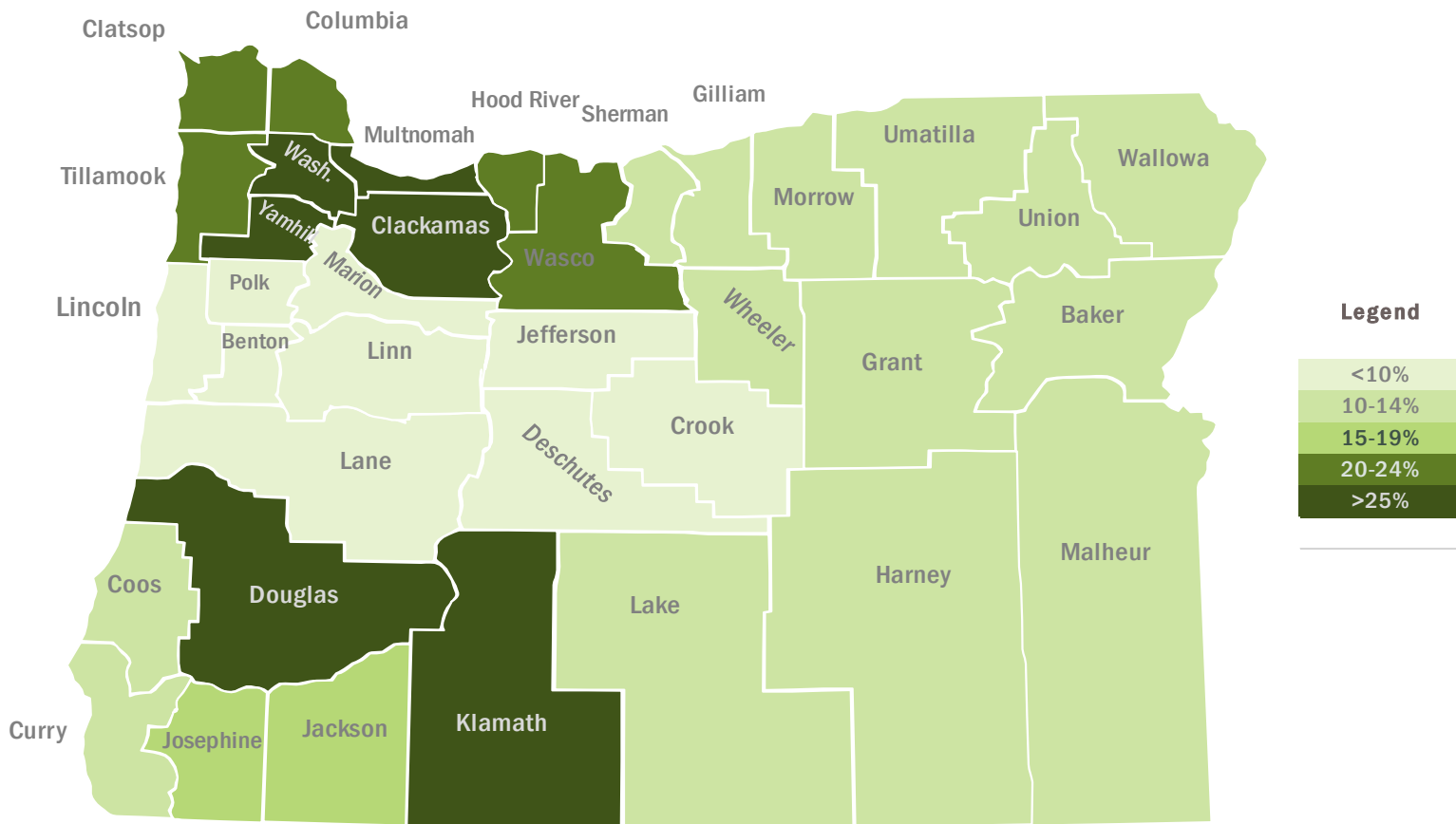


BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: ED Boarding

Goal 5.2: Decrease the percentage of adults with SPMI visiting the emergency department for a mental health reason who are in the ED longer than 23 hours.

While this data is reported by each hospital and might be reported by hospital or by county, due to the small numbers, counties were combined into regions to maintain patient privacy and ensure an adequate sample size. Regional performance is measured using the same regions as those shown on page 1.

Goal has not been set. Baseline is 22.6%.



BEHAVIORAL HEALTH QUALITY AND PERFORMANCE IMPROVEMENT PLAN: Secure Residential Treatment Facilities (SRTF)

Goal 6: Decrease the average length of stay (ALOS) for civilly committed adults in SRTFs. The current ALOS is 626 days. The statewide goal: 517 days.

