

Oregon Performance Plan
 April 2019 Data Report - Revised
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Metric Category	Metric Number	Performance Outcome	Baseline 2015	Target Year 1 6/30/2017	Target Year 2 06/30/18	Target Year 3 06/30/19	Quarter Ending Sept 30 of each FY	Quarter Ending Dec 31 of each FY	Quarter Ending March 31 of each FY	Quarter Ending June 30 of each FY
ACT*	1a	OHA will increase the number of individuals with SPMI served by ACT teams.	1,050 individuals will be served by the end of year one (June 30, 2017).	815	1,050		1,098	1,120	1,140	1,170
	1b		2,000 individuals will be served by the end of year two (June 30, 2018).			2,000	1,280	1,260	1,226	1,248
			# of individuals served by ACT Teams				1,288			
Crisis	7a	OHA will increase the number of individuals with mobile crisis services, as follows:	During year one (July 1, 2016 to June 30, 2017), 3,500 people will be served by mobile crisis.	3,150	3,500		3,587	3,472	3,564	3,832
	7b		During year two (July 1, 2017 to June 30, 2018), 3,700 people will be served by mobile crisis.			3,700	4,208	5,027	6,983	7,270
			# of individuals served by Mobile Crisis				8,134			
Crisis*	8c	OHA will track and report the number of individuals receiving a mobile crisis contact.	By the end of year two (June 30, 2018), Oregon will report the number of individuals whose dispositions after contact with mobile crisis result in:							
			stabilization in a community setting rather than arrest (FY2)				n/a	2,401	2,041	2,021
			presentation to an emergency department (FY2)				n/a	349	270	454
			admission to an acute care psychiatric facility (FY2)				n/a	169	205	105
			stabilization in a community setting rather than arrest (FY3)				2,498			
			presentation to an emergency department (FY3)				414			
SH*	14a	OHA's housing efforts will include an increase in the number of individuals with SPMI in supported housing, as follows:	In year one (July 1, 2016 to June 30, 2017), at least 835 individuals will live in supported housing.	442	835		767	834	876	966
	14b		In year two (July 1, 2017 to June 30, 2018), at least 1,355 individuals will live in supported housing.			1,355	1,008	1,002	1,026	1,036
	14c		In year three (July 1, 2018 to June 30, 2019), at least 2,000 individuals will live in supported housing.				2000	1221		
PDS	16a	OHA will increase the availability of peer-delivered services, as follows:	By the end of year one (June 30, 2017), OHA will increase the number of individuals who are receiving peer-delivered services by 20%.	2,156	2,587		2,434	2,461	2,538	2,880
	16b		By the end of year two (June 30, 2018), OHA will increase the number of individuals who are receiving peer-delivered services by an additional			3,456	3,022	3,289	3,522	3,775
			# of individuals receiving peer-delivered services				3,895			
OSH	20a	Discharge from OSH will occur as soon as an individual is ready to return to the community, as follows:	By the end of year one (June 30, 2017), 75% of individuals who are Ready to Place/Ready to Transition will be discharged within 30 calendar days of placement on that list.	51.7%	75.0%		55.4%	59.6%	61.6%	61.3%

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	20b	By the end of year two (June 30, 2018), 85% of individuals who are Ready to Place/Ready to Transition will be discharged within 25 calendar days of placement on that list.	41.6%	n/a	85.0%		53.9%	49.0%	47.1%	48.4%
	20c	By the end of year three (June 30, 2019), 90% of individuals who are Ready to Place/Ready to Transition will be discharged within 20 calendar days of placement on that list.	30.1%			90.0%	45.3%			
	20e	OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY1)	Baseline Not Applicable	Measure without Target			0	1	1	1
		OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY2)					5	2	3	3
		OSH will track and report discharges that are extended to and occur on the business day following a weekend day or holiday. (FY3)					1			
OSH	24	At the end of year one (June 30, 2017), OSH will discharge 90% of individuals within 120 days of admission.(FY1)	37.8%	90.0%			41.5%	41.7%	46.4%	46.9%
		At the end of year one (June 30, 2017), OSH will discharge 90% of individuals within 120 days of admission.(FY2)			90.0%		46.5%	47.8%	48.6%	54.1%
		The percentage of individuals discharged withing 120 days of admission					58.0%			
ACUTE*	29a	By the end of year one, (June 30, 2017), 60% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider.	Baseline Not Applicable	60%			Not Available			
	29b	By the end of year two, (June 30, 2018), 75% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider.			75.0%		21.4%	27.7%	29.6%	27.7%
	29c	By the end of year three, (June 30, 2019), 85% of individuals discharged from an acute care psychiatric facility will receive a warm handoff to a community case manager, peer bridger, or other community provider.				85.0%	26.0%			
ACUTE	30	OHA will continue to require that individuals receive a follow up visit with a community mental health provider within 7 days of discharge, and OHA will report this data. (FY1)	79.4%	Measure without Target			71.5%	72.0%	73.0%	74.20%

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		OHA will continue to require that individuals receive a follow up visit with a community mental health provider within 7 days of discharge, and OHA will report this data. (FY2)			Measure without Target		75.7%	77.8%	77.2%	76.7%
		% of individuals receiving a follow up visit with community mental health provider within 7 days of discharge.				Measure without Target	75.7%			
ACUTE	31a	OHA will monitor and report the 30 day rates of readmission, by acute care psychiatric facility. (FY1)	9.2%	Measure without Target			10.9%	11.1%	10.3%	10.60%
		OHA will monitor and report the 30 day rates of readmission, by acute care psychiatric facility. (FY2)			Measure without Target		11.0%	10.8%	11.8%	12.2%
		30 day rates of readmission.				Measure without Target	12.0%			
		OHA will monitor and report the 180 day rates of readmission, by acute care psychiatric facility. (FY1)	21.3%	Measure without Target			22.6%	22.6%	22.7%	22.80%
		OHA will monitor and report the 180 day rates of readmission, by acute care psychiatric facility. (FY2)			Measure without Target		23.8%	22.9%	23.4%	24.0%
		180 day rates of readmission.				Measure without Target	23.5%			
		Two or more readmissions to acute care psychiatric hospital in a six month period. (FY1)	Baseline Not Applicable	Data for Process Measure			n/a	346	280	284
		Two or more readmissions to acute care psychiatric hospital in a six month period. (FY2)			Data for Process Measure		305	314	291	302
		Two or more readmissions to acute care psychiatric hospital in a six month period. (FY3)				Data for Process Measure	315			

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ACUTE	35	OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY1)	8.9	Measure without Target			9.6	9.6	11.0	11.24
		OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY2)	n/a	n/a	Measure without Target		11.5	11.4	11.2	11.16
		OHA will measure the average length of stay of individuals with SPMI in acute care psychiatric facilities, by hospital. (FY3)				Measure without Target	10.8			
	35	OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY1)	385	Measure without Target			435	423	459	475
		OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY2)			Measure without Target		534	529	509	518
		OHA will also report the number of individuals with SPMI in each facility whose length of stay exceeds 20 days. (FY3)				Measure without Target	470			
ED	40a	OHA will reduce recidivism to emergency departments for the psychiatric purposes, by taking the following steps:	OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY1)	1,067	Measure without Target		924	919	865	834
			OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY2)			Measure without Target	828	935	838	622
			OHA will monitor the number of individuals with SPMI with two or more readmissions to an emergency department for psychiatric reasons in a six month period, by CCO (previously stated by hospital). (FY3)			Measure without Target	765			
ED	41a	OHA will reduce the rate of visits to general emergency departments by individuals with SPMI for mental health reasons, as follows: (excludes Unity)	By the end of year one (June 30, 2017), there will be a 10% reduction from the baseline.	1.5	1.4		2.0	2.1	2.0	2.0
	By the end of year two (June 30, 2018), there will be a 20% reduction from the baseline.				1.2		1.97	1.9	1.82	1.79
			*Rate of visits to general emergency departments				1.61			

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ED	43	OHA is working with hospitals to determine a strategy for collecting data regarding individuals with SPMI who are in emergency departments for longer than 23 hours.	OHA will begin reporting this information in July 2017, and will provide data by quarter thereafter. OHA will report this information by region. OHA will pursue efforts to encourage reporting on a hospital-by-hospital basis.	<i>Not Available</i>							
SE*	45a		The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment... (FY1)	<i>Baseline Not Applicable</i>	<i>Measure without Target</i>			680	697	628	757
			The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment... (FY2)			<i>Measure without Target</i>		749	756	731	762
			The number of individuals with SPMI who receive supported employment services who are employed in competitive integrated employment... (FY3)				<i>Measure without Target</i>	770			
SE*	45b		The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY1)	<i>Baseline Not Applicable</i>	<i>Measure without Target</i>			114	115	164	110
			The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY2)			<i>Measure without Target</i>		121	127	139	137
			The number of individuals with SPMI who no longer receive supported employment services and are employed without currently receiving supportive services from a supported employment specialist (but who may rely upon natural and other supports). (FY3)				<i>Measure without Target</i>	128			
SRTF	49b (i)	OHA will seek to reduce the length of stay of civilly committed individuals in secure residential treatment facilities, as follows:	By the end of year one (June 30, 2017), there will be a 10% reduction from the baseline. (Mean)	638.0	574.2			409.1	552.8	543.5	553
	49b (ii)		By the end of year two (June 30, 2018), there will be a 20% reduction from the baseline.			510.2		449.7	501.8	663.2	676.0
			Length of stay of civilly committed individuals in secure residential treatment (FY3)					664.8			

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SRTF	49c	OHA will regularly report on the number of civilly committed individuals in SRTFs, their lengths of stay, and the number of individuals who are	<i>See Attached Table of Preliminary Data</i>							
CJD*	52a	OHA will continue to report the number of individuals with SPMI receiving jail diversion services. (FY1)	<i>Baseline Not Applicable</i>	<i>Measure without Target</i>			1,553	1,610	1,736	2,499
		OHA will continue to report the number of individuals with SPMI receiving jail diversion services. (FY2)	<i>n/a</i>	<i>n/a</i>	<i>Measure without Target</i>		1,822	1,766	1,884	2,086
		Number of individuals with SPMI receiving jail diversion services. (FY3)			<i>Measure without Target</i>		1,888			
	52a	OHA will continue to report the number of reported diversions. (Pre-Booking) (FY1)	<i>Baseline Not Applicable</i>	<i>Measure without Target</i>			284	385	346	515
		OHA will continue to report the number of reported diversions. (Pre-Booking) (FY2)			<i>Measure without Target</i>		356	350	393	502
		Number of reported diversions. (Pre-Booking) (FY3)			<i>Measure without Target</i>		421			
	52a	OHA will continue to report the number of reported diversions. (Post-Booking) (FY1)	<i>Baseline Not Applicable</i>	<i>Measure without Target</i>			1,269	1,225	1,390	1,984
		OHA will continue to report the number of reported diversions. (Post-Booking) (FY2)			<i>Measure without Target</i>		1,466	1,416	1,491	1,574
		Number of reported diversions. (Post-Booking) (FY3)			<i>Measure without Target</i>		1,396			
	52d	As of July 2016, OHA will track arrests of individuals with SPMI who are enrolled in services and will provide data by quarter thereafter.	<i>Baseline Not Applicable</i>				<i>Data Pending</i>			

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