ACR NEWS
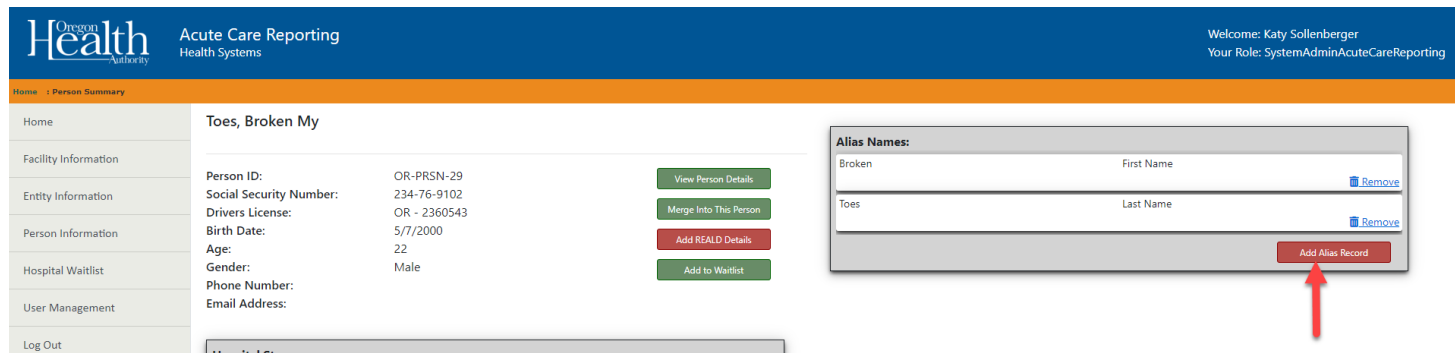
New Alias Type

ACR now has a new Alias type for Name on Court Order. To add aliases for clients, open a clients Hospitalization and select view person summary. The alias records appear on the right-hand side.

Log in Trouble?

If you have problems logging into the new ACR, try putting **DHS** in front of your P Number or OR Number when logging into ACR 2.0. If that doesn't work, please reach out to [Compass Support](#) with your P Number for further troubleshooting.

Support Email Change

Compass Support email has changed to COMPASS.Support@odhsoha.oregon.gov, Please use this email going forward for support tickets. The Compass Support team will still receive emails sent to [Compass.Support@dhsoha.state.or.us.](mailto:Compass.Support@dhsoha.state.or.us)

REAL D

As a reminder, this requirement helps the government understand more about the disparities in health care and the different groups impacted, and what may be done to address these disparities in relation to behavioral health treatment.

The downloadable PDF Form can be found at [https://www.oregon.gov/oha/OEI/Pages/REALD-Providers.aspx.](https://www.oregon.gov/oha/OEI/Pages/REALD-Providers.aspx)

Questions? Please email us at [COMPASS.Support@odhsoha.oregon.gov.](mailto:COMPASS.Support@odhsoha.oregon.gov)

OHA COVID-19
Get the latest information on what's happening in Oregon.

Healthcare Partner Resources
Updates for our community partners and more.

Got questions?
Email us at Compass Support.