

Oregon's 1115 Medicaid Waiver

All Come Webinar

April 17, 2024



Zoom Meeting Tips

Use the **chat function** to submit your questions.

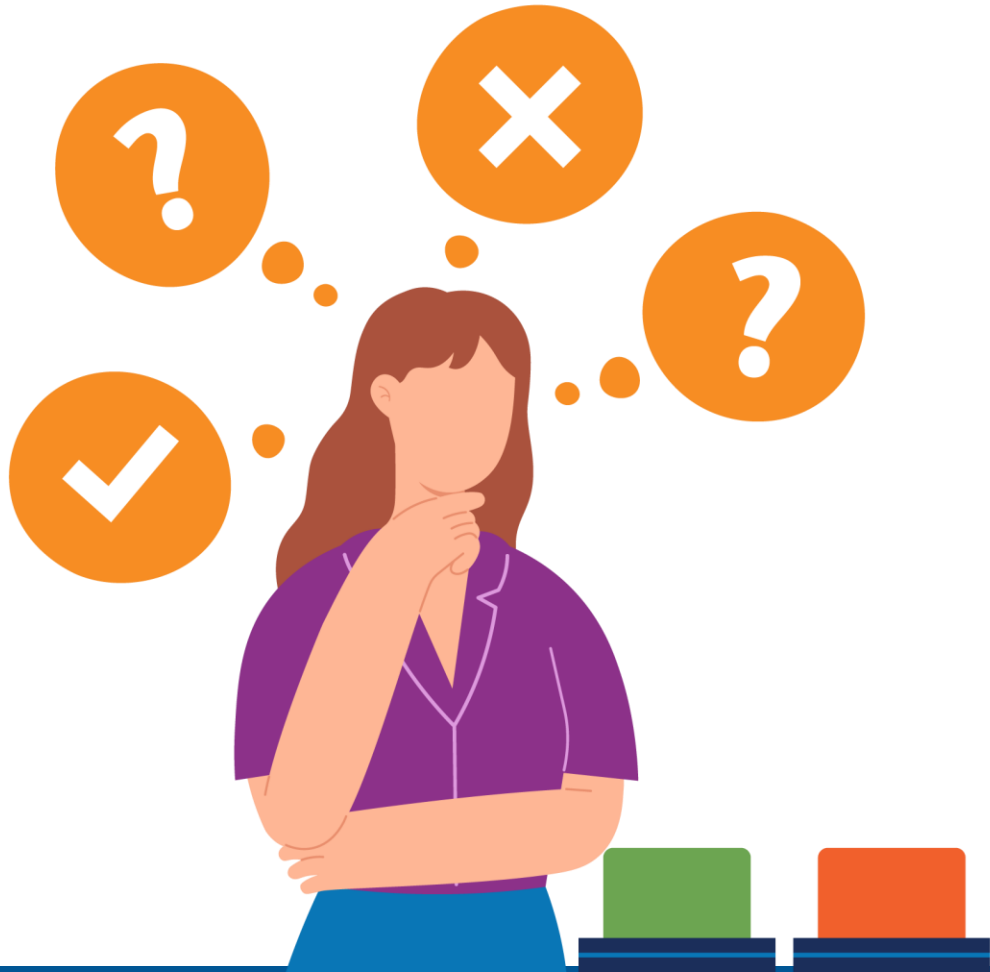
- We will work to make this work session as interactive as possible and are saving the chat.
- If you would prefer to ask your question verbally, please raise your hand.



This webinar is being **recorded**.

- It will be shared on our OHA 1115 Waiver webpage following the conclusion of the presentation.

For **live captioning**, please click on the “cc” button located at the bottom of your screen.



Group Polls

Geography and Sectors

Today's Agenda

- 1 | **1115 Waiver Background**
- 2 | **Provider Journey**
- 3 | **Community Capacity Building Funds (CCBF)**



1115 Waiver Background



What is the Oregon Health Plan?

Medicaid

Medicaid is the nation's public health insurance program for families. In Oregon we call it the Oregon Health Plan (OHP).

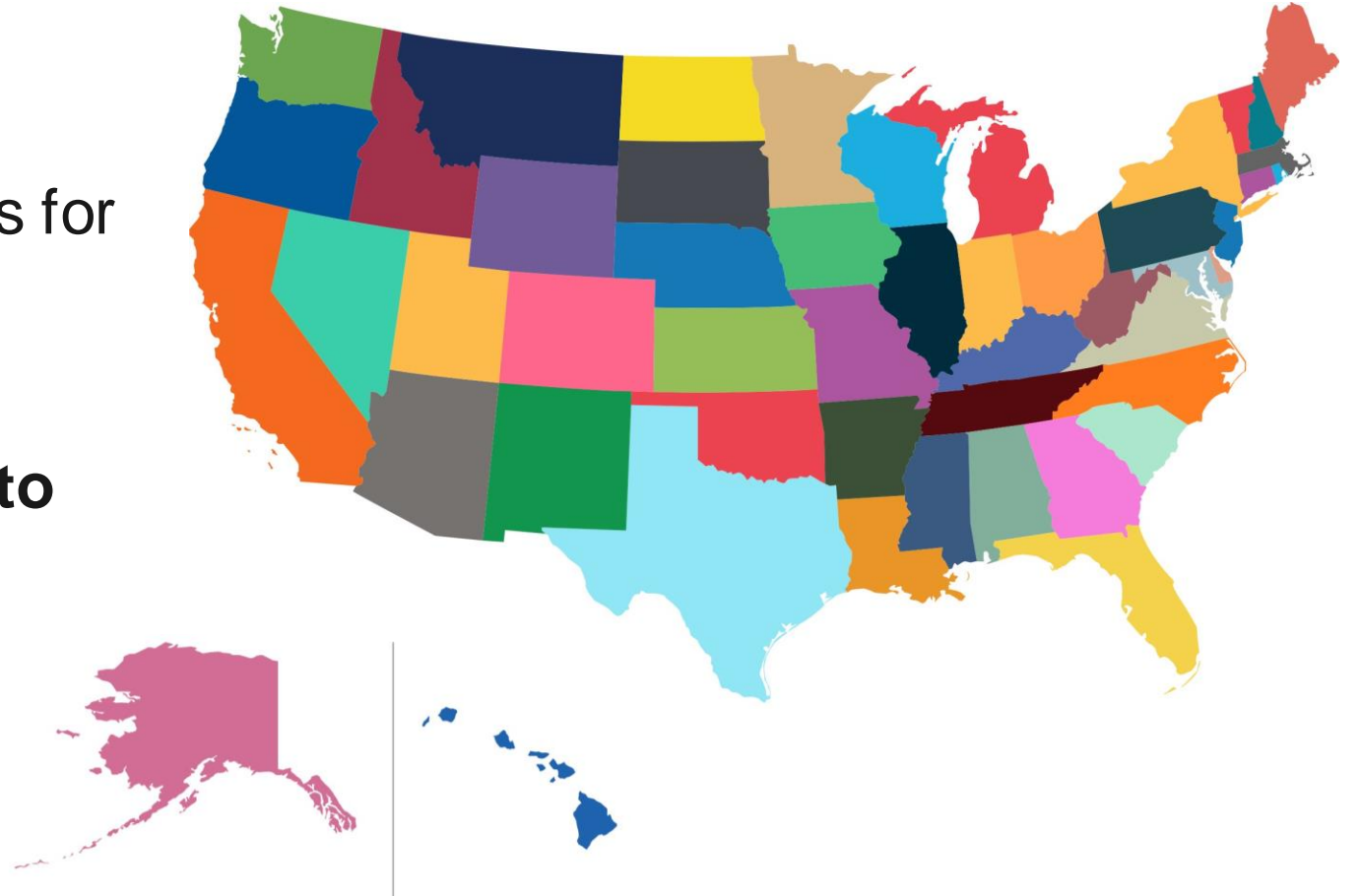
Oregon Health Plan

The Oregon Health Plan (OHP) is free health coverage available to individuals – children, teens, and adults – who live in Oregon and meet income and other criteria. You can apply for OHP at any time during the year.



What is a Medicaid Waiver?

- The federal government has a **standard set of rules each state must follow** to get funds for Medicaid.
- States can ask the **federal government for permission to change** their Medicaid rules.



What are Health-Related Social Needs?



Health-Related Social Needs (HRSN): The social and economic needs that impact an individual's ability to maintain their health and well-being. For example, affordable housing and utilities, accessible and reliable transportation, and access to healthy, affordable foods.



HRSN services to be provided through this Waiver:

- Climate-related needs
- Housing support
- Nutrition support
- Outreach & engagement

Health-Related Social Needs (HRSN) Provider Journey



HRSN: The Provider Experience

People and organizations can enroll and provide HRSN services to eligible Oregon Health Plan (OHP) members enrolled in OHP Open Card, Coordinated Care Organizations (CCOs), or both.



Step 1

Enroll as an HRSN provider



Step 2

Get referral and provide HRSN Services



Step 3

Send bill for payment



Step 4

Stay enrolled or disenroll

Step 1: Enroll as an HRSN provider



Enroll in OHP Open Card: People can find information on how to apply to become a provider for OHP Open Card and find forms on the [Provider Enrollment webpage](#). People may call OHA's Provider Enrollment Team at 800-336-6016, option 6 to ask questions.

Enroll in a CCO: People can contact the [CCO\(s\) in their area](#) to learn how to apply to become a provider for the CCO.

Step 2: Get referral and provide HRSN Services



For outreach and engagement services, providers can:

- Encourage people to start the application process.
- Help people fill out and send [HRSN Request Forms](#) to their health plan.*
- Help people with the [appeal process](#) or see if they qualify for similar services if they are denied for HRSN services.

For climate services, once providers receive a referral, they can:

- Let the health plan* know by email if they can or cannot fulfill the request.
- Contact people to deliver or coordinate delivery of services or equipment.
- Help with repairs and replacements when applicable.

*Health plan = Coordinated Care Organization or Open Card care coordination

HRSN= Health-Related Social Needs; OHP= Oregon Health Plan; CCO=Coordinated Care Organizations

Step 3: Send bill and get payment



When working with OHP Open Card:

- Send a bill to Ayin (OHA's contractor) by email, mail, or the secure file transfer portal.
- Correct the bill and resend it to Ayin if applicable.
- Use [web portal](#) to send questions or concerns.

When working with a CCO:

- Send a bill to the CCO directly.
- Get payment within 30 days of sending the bill.
- Correct the bill and resend it to the CCO if applicable.

Step 4: Stay enrolled or disenroll



For OHP Open Card:

- OHA will notify the provider by mail to check and update information and validate enrollment every five years.
- To disenroll, providers can send an email to Provider Enrollment at Provider.Enrollment@odhsoha.oregon.gov with a signed letter attached that states that they want to end their provider enrollment.

For CCOs:

- CCOs will notify providers to validate their enrollment.
- Providers can contact the CCO directly to disenroll.

Helpful Tips – Working with OHP Open Card



HRSN Providers can:

Refer to the OHP Open Card Provider Enrollment Training materials.

Providers can quickly find and select the right HRSN provider type and specialty number(s) to enroll as an OHP Open Card provider. [Find training materials here.](#)

Bill for outreach and engagement activities.

Outreach and engagement providers can bill up to five hours per member for climate services every 36 months. Activities include contacting members and helping them fill out and send HRSN Request Forms. [Learn more about qualifying activities.](#)

Update contact information to receive communications.

Providers can update their contact information by completing the [OHP 3972](#) form and faxing it to OHA's Provider Enrollment team at 503-947-1177.

Helpful Tips – Working with CCOs



HRSN Providers can:

Speed up the CCO enrollment process.

Providers should let the CCO know if they are already enrolled as an OHP Provider and have a Medicaid ID number. This can speed up the process.

Work with multiple CCOs.

If providers work with multiple CCOs, they may have to follow different processes to enroll, stay enrolled, or disenroll. [Contact each CCO for help.](#)

Bill for outreach and engagement activities.

Outreach and engagement providers can bill up to five hours per member for climate services every 36 months. Activities include contacting members and helping them fill out and send HRSN Request Forms. [Learn more about qualifying activities.](#)

Questions for Reflection



- What concerns or questions do you have about the HRSN provider journey?
- Are there any steps or activities in the process that might be hard to complete?
- What types of information and resources can help you?

**CCBF Updates:
Application is open
March 1st through May 31st**



Community Capacity Building Funds

What are Community Capacity Building Funds?

- CCBF will support HRSN service providers and organizations that will become HRSN providers to develop what they need to be able to participate in the Medicaid delivery system and deliver HRSN services to qualified OHP members
- Coordinated Care Organizations (CCOs) will administer these funds to eligible community partners* during set funding windows in 2024 and 2025
- CCOs will be required to report to the state on key elements, which will inform subsequent years of CCBF

Allowable Uses of Community Capacity Building Funds

The Centers for Medicare & Medicaid Services (CMS) has shared specific allowable uses of CCBF.



Technology

(e.g., new billing systems)



Development of business or operational practices

(e.g., designing new workflows)



Workforce development

(e.g., support for recruiting)




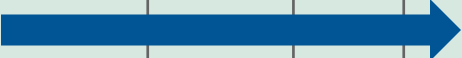
Outreach, education, and convening


(e.g., launching a new learning collaborative)

What are the next steps for an organization to consider applying for CCBF?

- Understand the **timeline**
 - Applications due by May 31st, 2024. An additional funding window will open in 2025
- **Review** [CCBF Webpage](#) for more information
- **Reach out** to a CCO in your region for more information and guidance on how to submit an application and budget
 - CCOs each have a [CCBF contact email and website](#)
- **Reach out** to [OHA CCBF staff](#) if you have any questions, concerns or comments

CCBF Application & Funding Disbursement Timeline

Activity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CCOs sign agreements with OHA for administration of CCBF												
CCOs outreach to CCBF-eligible providers												
Eligible providers fill out applications and budget requests			Open 3/1		Due 5/31							
CCOs review applications, submit to OHA, and provide funding notifications: Funding notifications to go out in 2 batches: by Aug 1 and by Sept 15								8/1: 1st Funding notification	9/15: 2nd Funding notification			
CCOs disburse funding: approval process will be in 2 batches.								8/31		10/16		
Providers can begin using CCBF												

 = Where we are today

Additional funding windows will open in 2025

Questions & Answer



Upcoming Sessions

Dates

★ **May 15, 2024**

May All Come & April Para Todos

★ **June 19, 2024**

June All Come & May Para Todos



Waiver and Health-Related Social Needs Resources

- [1115 Waiver Webpage](#)
- [1115 Waiver HRSN Webpage](#)
- [Waiver Newsletter](#)
- HRSN Forms
 - [HRSN Request Form for Climate Devices](#)
 - [Information Sharing Authorization Form](#)
- Member Journey
 - [English](#)
 - [Spanish](#)
- [HRSN Climate Benefit Webpage](#)
 - Climate-Related Supports Fact Sheet (available in 7 languages)
 - Climate-Related Supports FAQ (available in 7 languages)
- [HRSN Climate Fee Schedule](#)
- [HRSN Outreach & Engagement Fact Sheet](#)
- Provider Journey
 - [English](#)
 - [Spanish](#)

Stay Connected!

For any questions related to today's presentation, please contact us: 1115waiver.renewal@odhsoha.oregon.gov.

For additional updates and information, check our website: www.oregon.gov/1115waiverrenewal.

Subscribe to OHA's bi-weekly waiver newsletter: <https://public.govdelivery.com/accounts/ORHA/signup/37696>.



Thank you for your collaboration and ongoing partnership!

