



500 Summer St NE E35

Salem, OR, 97301

Voice: 800-527-5772

Fax: 503-373-7689

TTY: 711

www.oregon.gov/OHA/HSD

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To: Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) participating in the Advanced Payment Care Model (APCM)

From: Donny Jardine, Transformational Programs manager
Medicaid Programs, Health Systems Division

Subject: APCM establishing visits permitted via telephone, effective March 23, 2020

As part of Oregon's response during the COVID-19 pandemic, the Oregon Health Authority (OHA) will allow APCM-participating clinics to establish a patient by telephone. This means APCM clinics can:

- Add new patients, established during a telephone visit, to their patient list and
- Receive per-member per-month (PMPM) payments for these patients.

OHA will share billing guidance and codes to use for these telephone visits soon.

The definition of an APCM establishing visit will not change; only the face-to-face requirement is waived during the COVID-19 pandemic.

Why is this happening?

APCM clinics do not receive encounter rate or fee schedule pricing for medical visits. Instead, OHA calculates an equivalent PMPM for each established patient. This change will ensure APCM clinics are paid for extended medical services to Medicaid individuals during the COVID-19 pandemic.

What should you do?

Continue serving patients, as appropriate. Until further notice, include patients established via a telephone visit on the Per Member Per Month Patient Reporting Template ([OHP 3131](#)). For more information regarding OHP coverage of telephone/telemedicine/telehealth services, please review this [fact sheet](#).

Questions?

- If you have any questions about this announcement, contact: Jennifer R. Smith at Jennifer.R.Smith@dhs.oh.state.or.us or 503-509-5214.
- For patient list questions, Michelle Meuwissen at Michelle.M.Meuwissen@dhs.oh.state.or.us or 503-945-5703.

Thank you for your continued support of the OHP and the services you provide to our members.