

Memorandum

To: Mental health (MH) providers (Oregon Medicaid provider type 33)
Substance use disorder (SUD) providers (Oregon Medicaid provider type 03)
Behavioral health organizations that enroll rendering MH/SUD providers

From: Medicaid Behavioral Health Policy Unit
Provider Enrollment Unit

Date: March 17, 2026

Subject: New process for non-response to licensing information requests, effective June 1, 2026

Currently Oregon Health Authority (OHA) sends type 33 and 03 providers notices requesting updated license information. The notices go out 60 and 30 days before the current license expires. It is important for providers to read and respond to these notices.

If OHA does not receive a response to this final notice, OHA terminates the provider's Oregon Medicaid enrollment. Once that happens, their services cannot be billed to OHA or any coordinated care organization.

Effective June 1, 2026, SUD providers will be auto terminated if they do not respond to requests for information regarding their licensure.

Effective July 1, 2026, MH providers will be auto terminated if they do not respond to requests for information regarding their licensure.

Why is this happening?

According to Oregon Administrative Rule (OAR) [410-120-1260\(8\)\(a\)](#), all providers must have an active license to maintain Oregon Medicaid enrollment. This change aligns with OHA's existing process for physical health providers.

Please note: OHA's Behavioral Health Division may license MH and SUD providers, but the licensing information is not electronically available in MMIS for automatic update to the provider's enrollment data. All enrolled providers must respond to requests for information from the Medicaid Division.

What should providers do?

When you get these notices from OHA, please fax the renewed license(s) with the notice from OHA to 503-947-1177. You can also send OHA updated license information at any time.

Also be sure to report any changes to the provider's name and mailing address. This way OHA has current contact information on file. To learn how to submit changes, [visit the OHP Provider Enrollment page](#).

OHA also strongly recommends [signing up to receive OHP Provider Updates](#). When you sign up, you get the twice-monthly "[Provider Matters](#)" newsletter and other updates for OHP enrolled providers.

Questions?

About provider enrollment: Please call Provider Enrollment at 800-336-6016, option 6, or email Provider.Enrollment@odhsoha.oregon.gov.

About this announcement or related policy questions: Please email medicaid.programs@oha.oregon.gov.