



HEALTH SYSTEMS DIVISION

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Date: March 4, 2024

To: Behavior Rehabilitation Service (Providers contracted with the Oregon Health Authority (OHA))

From: Donny Jardine, Medicaid Behavioral Health Policy and Program Manager
Medicaid Programs

Subject: Request for data on denials effective April 2024

The Oregon Health Authority (OHA) is requesting that Behavior Rehabilitation Service (BRS) providers contracted with OHA submit monthly reports outlining reasons clients were denied admission to their BRS program in alignment with the BRS compliance review.

Why is this happening?

This request is part of the ongoing efforts to monitor compliance actions identified in the BRS compliance review from 2022.

What should you do?

Beginning in April 2024, BRS providers must submit a monthly report securely via email to Medicaid.Programs@odhsoha.oregon.gov by the 10th of each month that includes the following information from the previous month:

- Initials of the child referred
- Date of referral
- Date of denial
- Reason for denial
 - This should include any information that was provided to the client, the client's family or the referring entity about why admission was denied.

We regret any inconvenience this may cause and appreciate your patience as we continue to make program improvements.

If you have any questions about this announcement, contact Amy Gordin, BRS policy analyst, at amy.gordin@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.