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To: Coordinated care organizations
Oregon Health Plan (OHP) providers

From: Dave Inbody, CCO Operations director
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Subject: Changes in coordinated care organization (CCO) enrollment timeframes

Oregon Health Authority (OHA) will begin enrolling eligible members into their CCO more quickly. OHA will implement the changes in three phases:

- Starting January 2024, OHP members not enrolled in a CCO who submit a CCO preference will be enrolled within 3 business days.
 - Members who are required to enroll and don't choose a plan will continue to be automatically assigned to a CCO within 5-11 days.
- By spring 2024, most OHP members enrolling in a new CCO will be enrolled within 3 business days, even if they are automatically assigned by the system.
- By summer 2024, most OHP members enrolling in a new CCO will be enrolled within 2 business days.

Why is this happening?

Enrolling OHP members into CCOs faster allows members to access CCO providers and coordinated care services more quickly.

Currently, it takes 5-11 days to enroll someone into a CCO once they qualify for OHP. After this change is fully implemented, OHP members not enrolled into a CCO will be enrolled within 2-5 days.

What should you do?

- Continue to check OHP eligibility and CCO enrollment status at every point of contact with members.
- For inpatient and SUD residential treatment providers, continue reporting OHP member admissions and discharges daily to OHA.

For more information, please refer to the information document [Changes in CCO Enrollment Timeframes](#).