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Memorandum

To: Coordinated care organizations (CCOs)

From: David Inbody, CCO Operations director

Date: Sept. 22, 2026

Subject: Guidance for Developing Local HR1 Resource Lists

As Oregon prepares to implement new federal work or activity rules under HR1, including work, education, and volunteering activity verification, CCOs will play an important role in:

- Helping members identify resources that support compliance with OHP work or activity rules,
- Supporting members who may need assistance meeting qualifying activities or documenting their engagement, and
- Keeping members covered.

Oregon Health Authority (OHA) and CCOs work together to support members in keeping their coverage. Many CCOs already have local resource pages or spaces members can visit, and we would like to highlight those community specific pages on OHA's [Community Resources page](#). This will help connect members to resources as OHP work or activity rules take effect Jan. 1, 2027.

To make this possible, OHA is asking each CCO to share their local resource pages so we can connect members directly to them. This memo provides information on how to develop these lists.

Recommended components of a CCO work or activity resource list:

Employment supports

- Job search and placement programs
- Tools and platforms for finding local jobs
- Resume-building and interview-preparation resources
- Employment specialists and job coaches
- Skills training programs
- Supported employment programs
- Vocational programs

Education and training support

- GED preparation and testing
- Community college programs including adult education and career technical training
- English as a Second Language (ESL) learning classes
- Tuition assistance or fee support
- Transportation supports related to education or training
- Digital tools supporting learning or financial literacy

Volunteering connections

- Volunteer placement organizations
- Partnerships with nonprofits in need of volunteers
- Opportunities aligned with member interests and skills
- Local government volunteer programs
- Tools or platforms for tracking volunteer hours
- Remote or virtual volunteer options when available

Suggested next steps for CCOs

Update your resource lists/pages:

- Identify employment, education, and volunteer resources in your region.
- Include the Find Local Help tool: OregonHealthCare.gov/GetHelp
- Organize them using the three-category structure above.

- Publish the resources on your CCO resource page.

Share your resources:

- Share your page(s) with OHA for publication on OHA's [Community Resources page](#).
- Share lists with providers, care coordinators, and community partners.
- Ensure members know how to access these resources as they relate to HR1 compliance.

Identify a contact to manage community resource updates and questions for your CCO:

Choose a point-of-contact who will primarily manage the CCO's resource list and share their information with OHA. OHA will direct community questions about CCO services to this person.

Questions?

If you have general questions about this memo, please contact Melissa Classen, CCO Contracts Analyst, at melissa.a.classen@oha.oregon.gov.

If you have specific questions about information shared in this memo, please contact CCO.Ops@odhsoha.oregon.gov.