



Date: July 17, 2024

To: Indian Managed Care Entity enrollment specialists
Tribal health directors
Dental providers

From: Nathan Roberts, Hospital and Professional Services Policy manager
Medicaid Programs

Subject: Coordinated care organization (CCO) dental-only enrollment for Tribal members

Tribal members with Oregon Health Plan (OHP) coverage can enroll with a CCO for dental health coverage only. They can continue to have fee-for-service (open card) coverage for physical health and behavioral health care.

To do this, Tribal members can ask to be enrolled with their local CCO for CCOF enrollment. This will result in the following coverages:

- Dental health (and non-emergency transportation for dental appointments/prescriptions) through the CCO, and
- Physical and behavioral health coverage through fee-for-service.

Why is this happening?

Some regions do not have many fee-for-service dental providers. In those areas, CCOs offer better access to dental providers. The CCOF enrollment plan ensures that Tribal members can keep their fee-for-service physical and behavioral health coverage while enrolling in a CCO for CCOF dental-only coverage.

What should you do?

Indian Managed Care Entity enrollment specialists can verify Tribal membership using the “HNA Indicator” field on the MMIS Recipient Information screen.

Providers can verify Tribal membership by contacting OHP Provider Services at 800-336-6016 (option 5) or DMAP.ProviderServices@oha.oregon.gov. The MMIS Provider Portal does not provide Tribal information.

Members can call OHP Client Services at 800-273-0557 to request CCOF enrollment. CCOF enrollment generally happens within three business days.

Questions?

If you have any questions about this announcement, contact Jessica Dusek at Jessica.D.Dusek@oha.oregon.gov or Napua Rich at Napuaann.K.Rich@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.