



Date: December 30, 2022

To: Non-emergent medical transportation providers

From: Nathan Roberts, Traditional Programs manager
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Medicaid Programs

Subject: Non-emergent medical transportation (NEMT) coverage for CCOF members

As you may be aware, the Oregon Health Authority (OHA) is implementing the new CCOF plan type, effective January 1, 2023. This plan type is for:

- Dental care organization members enrolling in coordinated care organizations (CCOs), as noted in OHA's [September 14 memo](#). These members have full OHP Plus benefits.
- Compact of Free Association Dental Program and Veteran Dental Program members, as noted in OHA's [November 2 memo](#). These members have OHP Dental benefits, which offers dental benefits only. OHP Dental does not cover behavioral or physical health services.

CCOs are responsible for paying for NEMT services when:

- The member uses the CCO's contracted NEMT providers and
- The services are related to travel for services covered by the member's benefit package.

For members with OHP Dental benefits, this means the CCO is responsible for NEMT related to dental care and related prescriptions only.

Why is this happening?

Because OHP Plus and OHP Dental have such different benefits, it is important for CCOs and brokerages to ensure they are providing and covering NEMT services within the terms of their contracts, and only for services covered by the member's benefit package.

What should you do?

[Verify the member's benefit plan and CCO enrollment](#) to know whether NEMT is covered for a particular service and, if so, who is responsible for payment.

- **For CCOF members with OHP Plus (BMH, BMM or BMD benefit package identifier in MMIS) benefits**, the CCO is responsible for NEMT related to all covered OHP Plus benefits.
- **For CCOF members with OHP Dental (DEN or DNT in MMIS) benefits**, the CCO is responsible for NEMT related to dental services and related prescriptions only.

Questions?

- **FFS brokerages:** Contact [Provider Services](#) (800-336-6016, Option 5). Provider Services is available Monday through Friday between 8 a.m. and 5 p.m.
- **CCO brokerages:** [Contact the CCO](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.