

Other formats and languages

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the 1915(i) HCBS Policy team at 1915i.MedicaidPolicy@odhsoha.oregon.gov or 971-304-8243. We accept all relay calls.

Memorandum

To: 1915(i) Home and Community Based Services (HCBS) providers

From: Jessica Carroll, FFS Quality Assurance manager

Date: May 13, 2026

Subject: Comagine Health Provider Portal required for most 1915(i) HCBS residential referrals effective July 1, 2026

Effective July 1, 2026, Oregon Health Authority (OHA) will require the following providers to send all 1915(i) HCBS residential placement referrals through the new [Comagine Health Provider Portal \(CHPP\)](#), including:

- 1915(i) HCBS residential service providers
- Community Mental Health Programs (CMHPs)
- Secure Residential Treatment Facilities (SRTFs)
- Young Adults in Transition (YAT) providers
- Non-Medicaid residential providers

OHA encourages, but does not require, Adult Foster Homes (AFHs) and other community partners not listed above to also use the CHPP for these referrals.

The CHPP is for referrals only. It does not replace the process for submitting prior authorization requests through the Medicaid Management Information System (MMIS).

Why is this happening?

The Comagine Health Provider Portal will:

- Streamline workflows so that Comagine Health can process referrals faster.
- Allow providers and Comagine Health to communicate in real-time to ensure referrals are complete, check on referral status, share updates and ask questions to serve individuals better.
- Use of the CHPP will reduce the administrative burden for residential providers, CMHPs, the Independent Qualified Agent (Comagine Health) and OHA.

What should you do?

Register for CHPP access by June 26, 2026:

To do this, email or fax a completed [Provider Portal Registration Packet](#) to Comagine Health:

- **Email:** ORBHSupport@comagine.org
- **Fax:** 877-575-8309

Complete CHPP training by June 30, 2026:

Comagine Health is creating tailored trainings to support specific providers. All training recordings and materials will be posted in a designated “Comagine Health Provider Portal” section of the [Comagine Health website provider resources page](#).

- Available now: All providers can view a Demonstration of the Comagine Health Provider Portal: [Recording](#) (75 min.) and [slides](#)
- CHPP Training for 1915(i) HCBS residential service providers and CMHPs: [Recording](#) (75 min.) and [slides](#)

By May 15, 2026, Comagine Health will post recorded trainings for SRTF, YAT providers and non-Medicaid residential providers.

Begin submitting in CHPP by July 1, 2026:

Providers may begin submitting referrals through the Comagine Health Provider Portal, prior to July 1, 2026, once registration and

training have been completed. As of July 1, 2026 all 1915(i) HCBS referrals for required provider types must be submitted through CHPP.

Questions?

OHA values your partnership in serving individuals accessing services.

For CHPP user guides, training, referral forms and more:

- Email Comagine Health provider support at ORBHSupport@comagine.org.

For 1915(i) policy questions:

- Visit OHA's 1915(i) HCBS page at <https://www.oregon.gov/oha/hsd/ohp/pages/hcbs.aspx>.
- Email OHA'S 1915(i) HCBS Policy team at 1915i.MedicaidPolicy@odhsoha.oregon.gov.