



**Date:** March 3, 2023

**To:** Coordinated care organizations

**From:** Dana Hittle, Medicaid director

Dave Inbody, CCO Operations director

**Subject:** CCO financial support to OHP-certified Community Partner organizations

500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

Fax: 503-373-7689

TTY: 711

[www.oregon.gov/OHA/HSD](http://www.oregon.gov/OHA/HSD)

This communication is about the Oregon Health Authority's position on coordinated care organizations (CCOs) providing financial support to organizations that employ OHP-certified Community Partners, also known as "OHP assisters." These individuals are trained and certified to help clients understand health coverage options and help them complete eligibility and enrollment forms.

The Oregon Health Authority (OHA) occasionally receives inquiries about whether CCOs or their Subcontractors are allowed to provide financial support for enrollment assistance activities provided by OHP-certified Community Partner organizations. In the past, OHA's position has been that CCOs could not provide such support.

OHA has re-evaluated this position and determined that CCOs and their Subcontractors may provide financial support to OHP-certified Community Partner organizations with the following stipulations:

1. The Community Partner organization must have a current contract with OHA's Community Partner Outreach Program (CPOP) and must have completed OHA's training and certification requirements to provide enrollment assistance.
2. The agreement to provide financial support expressly states that the OHP-certified Community Partner organization is prohibited from engaging in any Marketing activities, as defined in OAR [410-141-3575](#), on behalf of the CCO in relation to enrollment assistance activities; and
3. The CCO and the OHP-certified Community Partner organization may not be Related Parties as defined in the [2023 CCO contract](#).

## Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at [Cheryl.L.Henning@oha.oregon.gov](mailto:Cheryl.L.Henning@oha.oregon.gov).

CCOs can request support from OHA in their work with Community Partner organizations through CPOP. CPOP is part of OHA's External Relations Division and has been involved with Medicaid expansion, outreach, and community engagement work since 2008. CPOP has a network of over 350 Community Partner organizations and over 1,400 application assisters statewide. Please contact Oliver Vera, CPOP Director, at [Oliver.Vera@oha.oregon.gov](mailto:Oliver.Vera@oha.oregon.gov).

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.