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Date: March 27, 2020
To: Dental care organizations
From: Dave Inbody, CCO Operations Manager
Health Systems Division

Subject: Changes in DCO deliverables due dates due to COVID-19 response

This communication is regarding contract deliverables for Dental Care Organization (DCO) contracts effective January 1, 2020.

Due to the need for DCOs to prioritize their resources to respond to COVID-19 and in keeping with reporting extensions provided to the Coordinated Care Organizations, the Oregon Health Authority (OHA) determined that it is necessary to waive or extend the due date for many contract deliverables due in 2020. This is the basis of the enclosed list with OHA's decision about each deliverable.

DCOs should distribute the enclosed list widely within their organizations as well as with contracted providers. Some of the decisions affect deliverables that would otherwise be due at the end of this month.

Questions?

If you have questions about this communication, please contact Kellie Skenandore, DCO Contracts Administrator, at Kellie.M.Skenandore@dhsostate.or.us.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

1. **Third Party Liability Reporting Policy & Procedures Handbook** – This deliverable was originally due January 31, 2020, but was extended to March 31, 2020. This will be the first time the Personal Injury Liens Unit evaluates these documents.
Current Due Date: March 31, 2020
2. **DECISION:** Extend due date to January 31, 2021 **Lien Release Template** –This deliverable is being re-evaluated for the DCO use and will be required later in 2021. More information to come.
3. **Fraud, Waste and Abuse Prevention Plan Handbook** – This deliverable is a collection of each CCO’s policies associated with FWA activities. It creates a potential risk if OHA is unable to review the policies. The 2019 policies have been reviewed. This deliverable was originally due January 31, 2020, but was extended to March 31, 2020.
Current Due Date: March 31, 2020
DECISION: Extend due date to September 30, 2020
4. **Fraud, Waste and Abuse Prevention Plan** – This deliverable is intended to outline how FWA policies and procedures will be implemented for the year. It is the operational companion to the FWA Handbook. This deliverable was originally due January 31, 2020, but was extended to March 31, 2020.
Current Due Date: March 31, 2020
DECISION: Extend due date to September 30, 2020
5. **Quarterly Language Access & Interpreter Report**
Current Due Date: April 20, 2020 (Q1CY2020); July 20, 2020 (Q2CY2020)
DECISION: Extend due dates for Q1CY2020 and Q2CY2020 quarterly reports to October 19, 2020; to be submitted with Q3CY2020 quarterly report
6. **Quarterly Financial Report (Q4CY2019)**
Current Due Date: April 30, 2020
DECISION: Extend due date to May 31, 2020, upon request by each DCO if necessary
7. **Annual Financial Report (CY 2019)**
Current Due Date: April 30, 2020
DECISION: Extend due date to May 31, 2020, upon request by each CCO if necessary
8. **Quarterly Fraud, Waste and Abuse Audit Reports**
Current Due Date: April 30, 2020
DECISION: Waive individual CY 2020 quarterly reports by consolidating them into annual report due January 31, 2021

9. **Quarterly DSN Capacity Report**
Current Due Date: April 30, 2020 (Q1CY2020); July 30, 2020 (Q2CY2020)
DECISION: Extend due dates for Q1CY2020 and Q2CY2020 quarterly reports to October 30, 2020; to be submitted with Q3CY2020 quarterly report
10. **Grievance and Appeal System Log & all NOABDs** – Required for OHA’s CMS report.
Current Due Date: May 15, 2020 (Q1CY2020)
DECISION: No change without extension from CMS
11. **Grievance and Appeal System Quarterly Report** – Required for OHA’s CMS report.
Current Due Date: May 15, 2020 (Q1CY2020)
DECISION: No change without extension from CMS
12. **Amounts Recovered from Third Party Payers (Exhibit L)**
Current Due Date: May 31, 2020 (Q1CY2020)
DECISION: Extend Q1CY2020 due date to June 30, 2020; no extension for 2019
13. **Contractor’s Loss Protection Program**
Current Due Date: May 31, 2020
DECISION: No change
14. **Quarterly Financial Statements**
Current Due Date: May 31, 2020 (Q1CY2020)
DECISION: Extend due date to June 30, 2020
15. **Exhibit L Financial Reports** – This due date for this deliverable should not be changed to ensure rate setting remains on schedule.
Current Due Date: May 31, 2020
DECISION: No change
16. **Quarterly NAIC Submission**
Current Due Date: May 31, 2020 (Q1CY2020)
DECISION: Waive Q1CY2020 deliverable
17. **Audit Financial Statements**
Current Due Date: June 30, 2020
DECISION: No change
18. **Annual MLR Rebate Report (CY 2019)**
Current Due Date: June 30, 2020
DECISION: Extend due date to November 30, 2020

- 19. EQRO Compliance Reviews** – Documentation is submitted by June 30, 2020, with on-site reviews to be conducted in August and September 2020. No official guidance regarding on-site audits has been provided by CMS, but such direction could impact this deliverable.
Current Due Date: June 30, 2020
DECISION: Extend due date for documentation submission to August 15, 2020; delay on-site reviews to mid-September to November 1, 2020
- 20. Quarterly PIP Progress Reports**
Current Due Date: April 30, 2020 (Q1CY2020); July 31, 2020 (Q2CY2020)
DECISION: Waive Q1CY2020 and Q2CY2020 deliverables

Significant Deliverables Due After June 30, 2020

- 21. Annual Cooperative Agreements with Publicly Funded Programs Report**
Current Due Date: July 1, 2020
DECISION: Extend due date to October 1, 2020
- 22. Annual DSN Narrative Report**
Current Due Date: July 31, 2020
DECISION: Extend due date to September 30, 2020