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[www.oregon.gov/OHA/HSD](http://www.oregon.gov/OHA/HSD)**Date:** January 5, 2023**To:** Outpatient mental health providers**From:** Donny Jardine, Transformation Programs manager  
Medicaid Programs**Subject:** Opening H2011 for crisis services

The Oregon Health Authority (OHA) has opened procedure code H2011 (Crisis Intervention Services per 15 minutes) for fee-for-service mental health claim processing. This code is for billing crisis services rendered on or after April 1, 2022.

- For services rendered from April 1 through June 30, 2022, the rate is \$30.00 per unit.
- For services rendered on or after July 1, 2022, the rate is \$39.00 per unit.

To be eligible for payment under code H2011, the crisis services must:

- Address co-occurring substance use disorders, including opioid use disorder, if identified.
- Be rendered by an authorized provider. Authorized providers include Licensed Medical Practitioners, Qualified Mental Health Professionals, Qualified Mental Health Associates, Mental Health Interns, Certified Alcohol and Drug Counselors and Peer Support Specialists under appropriate supervision.
- Follow an integrated, trauma-informed approach.
- Be culturally, linguistically, and developmentally appropriate.

## Why is this happening?

This change is part of Oregon's investment in [988 and the behavioral health crisis response system](#).

## What should you do?

Bill OHA for eligible crisis services using code H2011 as defined and described in Oregon Administrative Rules [309-019-0105](#) and [309-019-0150](#).

## Questions?

If you have any questions about this announcement, please contact Provider Services at 1-800-336-6016 or [dmap.providerservices@dhsoha.oregon.gov](mailto:dmap.providerservices@dhsoha.oregon.gov).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.