



HEALTH SYSTEMS DIVISION

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To: Fee-for-service (FFS) and coordinated care organization (CCO) non-emergent medical transportation (NEMT) providers

From: Donny Jardine, Medicaid Transformation Programs Manager
David Inbody, CCO Operations Director

Subject: FFS member transition from DCOs to CCOs for dental services and NEMT services

Effective January 1, 2023, the Oregon Health Authority (OHA) will enroll most FFS members currently receiving dental services through OHA-contracted dental care organizations (DCOs) into coordinated care organizations (CCOs). FFS members not enrolled in CCOs will receive dental services as FFS through OHA, no longer through DCOs.

The transition of FFS members from DCOs to CCOs for dental services will affect which NEMT brokerage some members use to access necessary appointments and whether OHA or the CCO is responsible for paying for members' NEMT services. FFS members transitioning to CCO-brokered NEMT services may require additional information and assistance with accessing services previously provided through FFS-contracted brokerages.

Why is this happening?

OHA will not renew its FFS DCO contracts when they expire at the end of this year. Most of the impacted members will instead receive their dental services and all NEMT services through CCOs beginning January 1, 2023. OHA is working with DCOs and CCOs on this transition to ensure members can continue to see the same dental provider whenever possible.

What should you do?

Brokerages should continue to provide NEMT services to FFS members enrolled in DCOs through December 31, 2022. ***OHA will provide additional information to brokerages about this transition in the coming months.***

Questions?

- FFS NEMT brokerages should contact the Provider Services Unit at DMAP.ProviderServices@odhsoha.oregon.gov or call 800-336-6016 (Option 5). Provider Services is available Monday through Friday between 8 a.m. and 5 p.m.
- NEMT brokerages subcontracted by CCOs should contact the CCO about this communication.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.