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**Date:** December 24, 2020

**To:** Coordinated Care Organizations

**From:** Dave Inbody, CCO Operations Manager  
Health Systems Division

**Subject:** CY 2020 and 2021 deliverables due in Q1 CY 2021

This communication is a reminder about coordinated care organization (CCO) deliverables for Contract Years 2020 and 2021 due in the first quarter of 2021. The deliverables are listed below as separate tables for each Contract Year (CY), with the contract section, due date, and submission method for each item. The tables are sorted by due date.

This communication is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via contract documents, memos, and emails. OHA memos about deliverables are posted on the CCO Plan Contract Announcements [webpage](#). Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

In the column that specifies the submission method for each item, “Email” means the CCO deliverables mailbox at [CCO.MCOCDeliverableReports@dhsoha.state.or.us](mailto:CCO.MCOCDeliverableReports@dhsoha.state.or.us), which is the default method unless otherwise specified. “Email to ASU” means the Actuarial Services Unit mailbox at [Actuarial.Services@dhsoha.state.or.us](mailto:Actuarial.Services@dhsoha.state.or.us). “Online survey” means the information required for the item is submitted to OHA by completing an online survey/questionnaire.

Due dates in the tables below are not adjusted for the holidays specified in ORS 187.010 but are adjusted for extensions communicated by OHA.

<i>CY 2020</i>	<i>Contract Section</i>	<i>Due Date</i>	<i>Method</i>
Updated Traditional Health Worker (THW) Integration and Utilization Plan including THW Liaison job description (THW deliverables due date extended per 12/04/2020 email)	Ex. K, Sec. 11, Paras. e-f	01/06/2021	Email
THW Integration and Utilization Report	Ex. K, Sec. 11, Para. g	01/06/2021	Email
THW Payment Grid	Ex. K, Sec. 11, Para. b	01/06/2021	Email
Monthly spending plan for distribution of withhold suspended for April-December 2020 (per July 2020 COVID amendment)	Ex. B, Part 10, Sec. 4, Para. d.(1)(a)	01/15/2021	Email to ASU
Q4 Language access and interpreter services quarterly report	Ex. B, Part 4, Sec. 2, Para. j (1)	01/18/2021	Email
Q4 P4P PBM subcontract quarterly report on total administrative costs per claim (if applicable)	Ex. B, Part 2, Sec. 7, Para. e (4)(b)i	01/30/2021	Email
Annual Report with facility-level data about all Members who are assigned to a PCPCH Provider	Ex. B, Part 4, Sec. 6, Para. b	01/30/2021	Online survey
Q4 Quarterly Delivery System Network (DSN) Provider Capacity Report	Ex. G, Sec. 2, Para. a	01/30/2021	Email
Q4 Quarterly Report for System of Care (SOC) Statewide Steering Committee	Ex. M, Sec. 19, Para. o (4)	01/30/2021	Email

<b>CY 2020</b>	<b>Contract Section</b>	<b>Due Date</b>	<b>Method</b>
Annual Fraud, Waste and Abuse (FWA) Audit Report (waive individual quarterly reports, report all in annual report per 03/26/2020 memo)	Ex. B, Part 9, Sec. 17, Para. b	01/30/2021	Email
Annual FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 17, Para. c	01/31/2021	Email
Annual FWA Assessment Report	Ex. B, Part 9, Sec. 18, Para. c	01/31/2021	Email
Q4 Quarterly PIP Progress Report	Ex. B, Part 10, Sec. 6, Para. e	01/31/2021	Email
Q4 Grievance and Appeal System Log and all ABA and Hep C NOABDs	Ex. I, Sec. 10, Para. b	02/14/2021	Email
Q4 Grievance and Appeal System Quarterly Report	Ex. I, Sec. 10, Para. c	02/14/2021	Email
Monthly spending plan for distribution of withhold suspended for April-December 2020 (per July 2020 COVID amendment)	Ex. B, Part 10, Sec. 4, Para. d.(1)(a)	02/15/2021	Email to ASU
Monthly spending plan for distribution of withhold suspended for April-December 2020 (per July 2020 COVID amendment)	Ex. B, Part 10, Sec. 4, Para. d.(1)(a)	03/15/2021	Email to ASU
Q4 Non-Emergent Medical Transportation (NEMT) QA quarterly report	Ex. B, Part 2, Sec. 5, Para. f (3)(a)	03/31/2021	Email

<b>CY 2021</b>	<b>Contract Section</b>	<b>Due Date</b>	<b>Method</b>
Comprehensive Behavioral Health Plan (scope changed to progress report per 11/10/2020 memo; due date extended per 11/13/2020 email)	Ex. M, Sec. 12, Para. a (2)	01/04/2021	Email
NEMT rider guide (if required content is not provided in Member Handbook submitted in fall 2020)	Ex. B, Part 2, Sec. 5, Para. d (1-2)	01/05/2021	Email
NEMT Call Center script for use with Members	Ex. B, Part 2, Sec. 5, Para. f (8)	01/05/2021	Email
Preferred Drug List for all classes and Prior Authorization criteria for, at a minimum, all outpatient drugs, including practitioner administered drugs (PADs)	Ex. B, Part 2, Sec. 7, Para. e (6)	01/15/2021	Email
Memorandum of Understanding (MOU) with DHS Medicaid-Funded Long Term Services and Supports Providers and Type B AAAs or State APD district offices	Ex. B, Part 4, Sec. 7, Para. d (1)	01/15/2021	Email
Intensive In-Home Behavioral Health Treatment Progress Report #1 (per 12/24/2020 email)	Ex. M, Sec. 20	01/15/2021	Email
Annual language access self-assessment	Ex. B, Part 4, Sec. 2, Para. k (1)	01/18/2021	Online survey
Current organizational chart	Ex. B, Part 1, Sec. 1, Para. d	01/30/2021	Email
Moral objections policy (if applicable)	Ex. B, Part 2, Sec. 3, Para. c (1)	01/31/2021	Email
NEMT policies and procedures (P&Ps)	Ex. B, Part 2, Sec. 5, Para. c	01/31/2021	Email
Intensive Care Coordination (ICC) P&Ps	Ex. B, Part 2, Sec. 8, Para. a (2)	01/31/2021	Email
Subcontractor and Delegated Work Report with attestation	Ex. B, Part 4, Sec. 11, Para. a (8)	01/31/2021	Email
Third Party Liability Recovery (TPLR) P&Ps Guidebook	Ex. B, Part 8, Sec. 16, Para. f	01/31/2021	Email
Lien Release and Lien Filing Templates	Ex. B, Part 8, Sec. 17, Paras. i-j	01/31/2021	Email

<i>CY 2021</i>	<i>Contract Section</i>	<i>Due Date</i>	<i>Method</i>
FWA Prevention Handbook	Ex. B, Part 9, Sec. 13	01/31/2021	Email
Annual FWA Prevention Plan	Ex. B, Part 9, Sec. 13	01/31/2021	Email
Notice of whether Contractor meets the definition for Health Information Exchange/Health Information Network as it pertains to information blocking	Ex. J, Sec. 3, Para. b	01/31/2021	Email
Wraparound P&Ps	Ex. M, Sec. 19, Para. n	01/31/2021	Email
Behavioral Health P&Ps	Ex. M, Sec. 4	01/31/2021	Email
Confirmation of implementation of automated crossover claims transition plan for affiliated MA and DSN Plans (if applicable)	Ex. B, Part 8, Sec. 6, Para. d	02/01/2021	Email
SOC policy	Ex. M, Sec. 19, Para. p (3-4)	02/28/2021	Email
Grievance and Appeal System P&Ps (due date extended per 12/24/2020 email)	Ex. I, Sec. 10, Para. a (1-3)	03/03/2021	Email
Grievance and Appeal Member Notice templates (due date extended per 12/24/2020 email)	Ex. I, Sec. 10, Para. a (1-3)	03/03/2021	Email
Annual Transformation and Quality Strategy (TQS)	Ex. B, Part 10, Sec. 2, Para. b (1)	03/15/2021	Email
Annual Updated Health Information Technology (HIT) Roadmap	Ex. J, Sec. 2, Para. d	03/15/2021	Email
Mental Health Parity Report	Ex. M, Sec. 23	03/30/2021	Email
Annual Behavioral Health Report	Ex. M, Sec. 21, Para. a	03/31/2021	Email

### Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at [Cheryl.L.Henning@dhsosha.state.or.us](mailto:Cheryl.L.Henning@dhsosha.state.or.us).

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.