

## HEALTH SYSTEMS DIVISION

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**Date:** June 10, 2024

**To:** Fee-for-service (FFS) non-emergent medical transportation (NEMT) brokerages and providers

**From:** Nathan Roberts, Health and Professional Services Policy manager  
Medicaid Programs

**Subject:** FFS participation in the transportation network company pilot, effective June 1, 2024

Effective June 1, 2024, the Oregon Health Authority (OHA) updated [Oregon Administrative Rule 410-136-3020](#) to allow FFS brokerages to participate in the transportation network company (TNC) pilot.

This would allow FFS brokerages to continue to do the following after OHA's temporary TNC authorization ends February 15, 2025:

- Allow Oregon Medicaid members to use approved TNCs (Uber and Lyft).
- Contract with approved TNCs to provide rides to fee-for-service members as needed.

After February 15, 2025, only brokerages who participate in the TNC pilot may use TNCs as a ride option.

### What should you do?

If your brokerage wants to continue using TNCs after February 15, 2025:

- Please express your interest in joining the TCN pilot by emailing both [Awab Al-Rawe](#) and [Jenni Claiborne](#).
- [Please review OHA's fact sheet to learn more about the pilot](#) and OHA's expectations for participating brokerages.

In the meantime, all FFS brokerages may continue to use TNCs at their discretion through February 15, 2025.

### Questions?

Please contact [Awab Al-Rawe](#) (503-509-9743) and [Jenni Claiborne](#) (503-551-4384)

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.