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Date: January 26, 2022

To: Coordinated Care Organizations

From: Dave Inbody, CCO Operations Manager

Subject: Due date extension for 2022 Grievance & Appeal Member Notice templates

This communication is to notify Coordinated Care Organizations (CCOs) about the due date extension for the Contract Year 2022 deliverable listed below.

<i>Contract Deliverables</i>	<i>Original Due Date</i>	<i>New Due Date</i>	<i>Notes</i>
Ex. I, Sec. 10, Para. a (1-3) Grievance and Appeal (G&A) Member Notice templates or Attestation	03/01/2022	08/01/2022	OHA will provide the evaluation criteria to CCOs no later than 05/03/2022. <i>Background:</i> In July 2021, OHA released revised G&A Member Notice templates following input received from a CCO workgroup. CCOs' G&A Member Notice templates were due to OHA on 11/11/2021 for review and approval. CCOs are currently working on revisions to their G&A Member Notice templates and will require additional time after OHA approval to implement in their systems. As a result, OHA is extending the 2022 submission to allow time for implementation of the 2021 G&A Member Notice templates.

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@dhsola.state.or.us.

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.