

Health Authority

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Date: December 18, 2023

From:

To: Oregon Health Plan (OHP) providers

Coordinated care organizations (CCOs)

Nathan Roberts, Health and Professional Services Policy manager

Dave Inbody, CCO Operations director

Medicaid Programs

Subject: OHP coverage of gender-affirming treatment, effective January 1, 2024

Effective January 1, 2024, the Oregon Health Authority (OHA) will cover all treatments according to the *Standards of Care for the Health of Transgender and Gender Diverse People, Version 8*, published by the World Professional Association for Transgender Health (also known as WPATH 8.0 or SOC 8).

■ The <u>January 1, 2024 Prioritized List of Health Services</u> pairs these treatments on Line 309.

■ Guideline Note 127 notes that OHP must also cover CPT or HCPCS codes not on Line 309 if they meet requirements of House Bill (HB) 2002 (2023) and WPATH 8.0. These treatments will require prior authorization.

Why is this happening?

These changes support OHA and CCO compliance with Section 24 of HB 2002 (2023) to ensure access to medically necessary gender-affirming treatment.

What should you do?

Providers: For services provided on or after January 1, 2024:

- Bill OHP for covered services according to the <u>January 1 Prioritized List and Guideline Note 127</u>.
- For services that do not pair on Line 309 of the Prioritized List, request authorization.

CCOs: Ensure by January 1, 2024, that:

- Claims processing systems reflect these coverage changes effective January 1, 2024.
- Care coordinators and other staff share current information about gender-affirming treatment coverage, including that all treatments prescribed in accordance with WPATH 8.0 are covered.
- Staff who review requests for gender- affirming treatment meet the requirements of HB 2002.
 - 1. Only a physical or behavioral health care provider with experience prescribing or delivering gender-affirming treatment can issue denials.
 - 2. CCOs may not deny or limit services prescribed in accordance with WPATH 8.0.
 - 3. Denial reasons cannot include Prioritized List placement. Denials must consider only the WPATH 8.0 standard of care.

Questions?

If you have any questions about this announcement, contact Jason Daniels at jason.h.daniels@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.