



HEALTH SYSTEMS DIVISION

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Date: March 30, 2020

To: Oregon Health Plan providers
Coordinated care organizations

From: Nathan Roberts, Traditional Programs manager
David Inbody, CCO Operations manager
Medicaid Programs, Health Systems Division

Subject: How to bill for COVID-19 services provided to Oregon Health Plan members, effective immediately

The Oregon Health Authority (OHA) asks that all Oregon Health Plan providers who submit professional (CMS-1500 or 837P) or institutional (UB-04 or 837I) claims add the following codes for each service related to COVID-19 prevention, identification, diagnosis or treatment:

- Enter modifier CR (Catastrophe/Disaster) for professional claims
- Enter condition code DR (Disaster-Related) for institutional claims

Please report these codes for COVID-19-related services **in addition to** any other codes required by [your program-specific rules and guidelines](#) for the services billed.

Providers can bill for COVID-19-related services using these codes for qualified services provided on or after Feb. 1, 2020.

Why is this happening?

This change will ensure that claims related to COVID-19 services are appropriately covered by Medicaid under the Centers for Medicare & Medicaid Services (CMS) [temporary waivers of certain federal Medicaid requirements in light of the COVID-19 emergency declaration](#).

What should you do?

Providers: Please bill all claims related to COVID-19-related services as described above and adjust any previously submitted claims for COVID-19 services to include these codes. To learn more about submitting or adjusting fee-for-service claims to OHA, visit the [Oregon Health Plan Billing page](#).

Coordinated care organizations (CCOs): Please ensure that your billing systems permit providers to bill using the CR modifier and DR condition code as described above.

Questions?

Providers: For questions about billing OHA, contact the Provider Services Unit at dmap.providerservices@dhsosha.state.or.us or call 800-336-6016 (Option 5). For questions about billing CCOs, [contact the CCO](#).

CCOs: Please contact Mary Durrant, Claims and Encounter Data Services manager, with any questions about this change.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.