



HEALTH SYSTEMS DIVISION

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**Date:** May 21, 2024

**To:** Coordinated care organizations (CCOs)

**From:** Dave Inbody, CCO Operations director  
Nathan Roberts, Health and Professional Services Policy manager  
Medicaid Programs

**Subject:** Transportation network company (TNC) pilot update: Lyft approval

The Oregon Health Authority (OHA) received and reviewed an application from Lyft to participate in Oregon's TNC Pilot. On May 17, 2024, OHA approved Lyft's application. CCOs and their Non-Emergency Medical Transportation (NEMT) brokerages may start utilizing Lyft as part of this pilot.

### What should you do?

CCOs and their NEMT brokerages are now permitted connect with Lyft to establish agreements and processes for utilizing the TNC. Please review [OHA's fact sheet](#) to learn more about the pilot and OHA's expectations for participating brokerages.

### Questions?

Please contact [Awab Al-Rawe](#) (503-509-9743).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.