



500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

Fax: 503-373-7689

TTY: 711

www.oregon.gov/OHA/HSD

Date: August 6, 2021

To: Coordinated Care Organizations

From: Dave Inbody, CCO Operations Manager

Subject: Due date extension for Grievance and Appeal Member Notice templates

This communication is to notify Coordinated Care Organizations (CCOs) about the due date extension for the deliverable listed below.

<i>Contract Deliverables</i>	<i>Original Due Date</i>	<i>New Due Date</i>	<i>Notes</i>
<i>Ex. I, Sec. 10, Para. a (1-3)</i> Grievance and Appeal Member Notice templates	9/7/2021	11/11/2021	The templates were provided to CCOs by email on 7/22/2021. The evaluation criteria will be provided to CCOs no later than 8/13/2021. The new due date is 90 days from this date. The evaluation criteria will be posted on the CCO Contract Forms webpage .

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@dhsosha.state.or.us.

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.