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To: Fee-for-service (FFS) non-emergent medical transportation
(NEMT) brokerages

From: Donny Jardine, Transformation Programs Manager
Medicaid Programs

Subject: FFS NEMT brokerage responsibility for travel to administrative medical examinations

As described in the Oregon Administrative Rules (OARs) for administrative medical examinations ([Division 150](#)):

- The administrative medical examination is a medical or psychological evaluation required by the Oregon Department of Human Services (ODHS), Oregon Health Authority (OHA), or Oregon Youth Authority (OYA) to support eligibility determination and casework planning for various programs (OAR 410-150-0010).
- These rules do not apply to managed care plans (OAR 410-150-0005).

The ODHS, OHA, or OYA office requesting the examination will request NEMT for the examination by emailing a completed OHP 729B (Administrative Medical Examination Transportation Request) to the recipient's local FFS NEMT brokerage. Only FFS brokerages may provide rides to administrative medical examinations.

Even if the recipient has coordinated care organization (CCO) coverage, OHA will reimburse only the FFS NEMT brokerage identified on the completed OHP 729B form.

Why is this happening?

FFS brokerages should schedule rides to administrative medical examinations even if they cannot verify coverage in OHA's eligibility verification systems or find that the recipient has CCO (not FFS) coverage. OHA honors the OHP 729B form as confirmation of FFS coverage to schedule rides to administrative medical examination appointments.

What should you do?

Accept the OHP 729B form as confirmation of FFS coverage for travel to administrative medical examinations, and schedule rides accordingly.

Bill OHA, not the CCO, for rides requested on the OHP 729B.

Questions?

If there are additional questions or concerns about FFS NEMT coverage, please contact Kian Messkoub, NEMT Program Manager at 971-283-6563 or Kian.Z.Messkoub@dhs.oha.state.or.us.