



Memorandum

To: Fee-for-service (FFS) and coordinated care organization (CCO) non-emergent medical transportation brokerages and providers

From: Nathan Roberts, Health and Professional Services Policy manager

Date: Nov. 22, 2024

Subject: Non-emergent medical transportation (NEMT) member reimbursements

The Oregon Health Authority (OHA) is increasing member reimbursements effective Dec. 1, 2024, for mileages, meals and lodging that are eligible for NEMT under the Oregon Health Plan (OHP).

The following are Medicaid Management Information System (MMIS) billing codes and increased amounts for NEMT-eligible OHP member and attendant reimbursements:

Service code	Service description	Rate as of Dec 1, 2024
A0190	NEMT ancillary: OHP client member meals	\$34 per day
A0210	NEMT ancillary: Attendant meals	\$34 per day
A0090	NEMT per mile – private vehicle provided by individual (OHP client member or family, friend, neighbor) with vested interest	\$0.46 per mile
A0180	NEMT ancillary: OHP client member lodging	\$110 per night
A0200	NEMT ancillary: Attendant Lodging	\$110 per night

The rates will be reviewed annually for further reimbursement rate increases to continue as a percentage of the IRS standard rate.

Why is this happening?

The NEMT program covers travel including eligible reimbursements for OHP members and a qualified attendant costs using personal means for mileage, meals, and lodging to access OHP-covered health care services.

Reimbursement rates under the NEMT Program have been very low as costs have grown. On June 13, 2023, OHA submitted a state plan amendment to the Centers for Medicare & Medicaid Services (CMS) which has been approved, to update the reimbursement methodology to pay a percentage of the Internal Revenue Services (IRS) standard rate.

The approved rates are a percent of the standard rates set annually by the IRS for meals, mileage and lodging for business expenses.

What should you do?

Ensure your member materials and any software used have the updated reimbursement amounts effective Dec. 1, 2024. Ensure staff who arrange NEMT rides know that these reimbursement amounts have increased effective Dec. 1, 2024.

Continue to comply with all existing reimbursement requirements described in Oregon Administrative Rules (OAR), [OAR 410-136-3240](#), [OAR 410-141-3960](#) regarding OHP Client, Member Reimbursed Mileage, Meals and Lodging. Those requirements have not changed, and the rule includes requirements for qualified attendant reimbursements.

Questions?

- FFS brokerages: Please contact Operations and Policy Analysts [Michelle Meuwissen](#).
- CCO brokerages: Please contact [the member's CCO](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.