



500 Summer St NE E35

Salem, OR, 97301

Voice: 1-800-527-5772

Fax: 503-373-7689

TTY: 711

[www.oregon.gov/OHA/healthplan](http://www.oregon.gov/OHA/healthplan)

**Date:** October 24, 2023

**To:** Fee-for-service (FFS) and coordinated care organizations (CCO), non-emergent medical transportation (NEMT) brokerages and providers

**From:** Nathan Roberts, Medicaid Programs Unit manager  
Health Systems Division

**Subject:** Non-Emergent Medical Transportation (NEMT) Member Reimbursements

The Oregon Health Authority (OHA) is increasing member reimbursements effective November 1, 2023, for mileages, meals and lodging that are eligible for NEMT under the Oregon Health Plan (OHP).

The following are Medicaid Management Information System (MMIS) service codes and increased amounts for NEMT eligible OHP member and attendant reimbursements:

Service code	Service description	Rate as of Nov 1, 2023
A0190	NEMT ancillary: OHP client member meals	\$27 per day
A0210	NEMT ancillary: Attendant meals	\$27 per day
A0090	NEMT per mile – private vehicle provided by individual (OHP client member or family, friend, neighbor) with vested interest	\$0.44 per mile
A0180	NEMT ancillary: OHP client member lodging	\$98 per night
A0200	NEMT ancillary: Attendant Lodging	\$98 per night

### Why is this happening?

The NEMT program covers travel including eligible reimbursements for OHP members and a qualified attendant costs using personal means for mileage, meals, and lodging to access OHP-covered health care services.

Reimbursement rates under the NEMT Program have been very low as costs have grown. On June 13, 2023, OHA submitted a state plan amendment to the Centers for Medicare and Medicaid Services (CMS) which has been approved, to update the reimbursement methodology to pay a percentage of the Internal Revenue Services (IRS) standard rate.

The approved rates are:

- a percent of the standard rates set annually by the IRS for meals, mileage and lodging for business expenses.
- follow the standard IRS 2022-2023 per diem rates and 2022 mileage rates.
- The rate will be reviewed annually for further reimbursement rate increases to continue as a percentage of the IRS standard rate.

### **What should you do?**

Ensure your member materials and any software used have the updated reimbursement amounts effective November 1, 2023. Ensure staff who arrange NEMT rides know that these reimbursement amounts have increased effective November 1, 2023.

Continue to comply with all existing reimbursement requirements described in Oregon Administrative Rules (OAR), [OAR 410-136-3240](#), [OAR 410-141-3960](#) regarding OHP Client, Member Reimbursed Mileage, Meals and Lodging. Those requirements have not changed, and the rule includes requirements for qualified attendant reimbursements.

### **Questions?**

- FFS brokerages: Please contact Operations and Policy Analysts [Jenni Claiborne](#) or [Michelle Meuwissen](#).
- CCO brokerages: Please contact [the member's CCO](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.