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**Date:** September 15, 2023

**To:** Fee-for-service (FFS) and coordinated care organizations (CCO), non-emergent medical transportation (NEMT) brokerages and providers

**From:** Nathan Roberts, Hospital and Professional Services Policy manager  
Medicaid Programs

**Subject:** NEMT coverage of travel to Women, Infants and Children (WIC) program service visits

The Oregon Health Authority (OHA) is pleased to provide clarification about WIC program service visits that are eligible for NEMT under the Oregon Health Plan (OHP).

The following WIC services are included in the [Prioritized List of Health Services](#) and thus are eligible for NEMT:

- Brokerages must confirm with the member whether their visit is for a covered WIC service.
- Brokerages cannot separately confirm the appointment with the WIC clinic. WIC requires written consent from the member to share such information. OHA does not expect or require brokerages to obtain such consent.

Service description	Billing codes that apply	Requirements for OHP coverage
<b>WIC certification, recertification, and individual follow-up visits</b>	99202 99215	These visits address clients' nutritional status. They include a problem-focused history; a problem-focused examination; and straightforward medical decision making. They also include counseling and coordination of care as needed.
<b>WIC registered dietitian assessment, consult and follow up visits</b>	97802 97803	These visits are to address more complicated nutritional needs for reasons that match OHP's covered benefit. Visits may be covered on numerous funded lines on the Prioritized List including the lines for pregnancy, nutritional deficiencies, feeding and eating disorders of infancy or childhood, and obesity in adults and children, overweight status in adults with cardiovascular risk factors.
<b>WIC breastfeeding or lactation assessment, consult, and follow up visits</b>	99202 99215	These visits are for evaluating and addressing more complicated breastfeeding needs that require the attention of an IBCLC lactation specialist. Services are covered on several funded lines on the Prioritized List including line 3 for prevention services with evidence of effectiveness and line 1 for pregnancy.

**Other WIC follow-up visits, including group classes, are not eligible for NEMT.** While these visits are a very important component of the WIC program, they may not always meet OHP's requirement that services are for the evaluation or treatment of a covered condition.

## Why is this happening?

The NEMT program covers travel for OHP members to access OHP-covered health care services. While OHP does not pay for WIC services, the NEMT program covers travel to WIC visits for services that OHP would cover for non-WIC providers.

## What should you do?

Please be sure to approve travel for WIC visits that qualify for OHP coverage.

Ensure staff arranging NEMT rides do not verify appointments with WIC. Staff only need to verify the appointment with the OHP member to determine if the visit is for eligible services at one of [Oregon's WIC clinics](#).

## Questions?

- FFS brokerages: Please contact Operations and Policy Analyst [Jenni Claiborne](#) or [Michelle Meuwissen](#).
- CCO brokerages: Please contact [the member's CCO](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.