



**Date:** June 30, 2023

**To:** Coordinated care organizations

**From:** Dave Inbody, CCO Operations director

**Subject:** New system for submitting and tracking CCO Contract deliverables

The Oregon Health Authority (OHA) is implementing a new system for submission and tracking of deliverable documentation related to the Coordinated Care Organization (CCO) Contract.

### Why is this happening?

The new system will help streamline the CCO Contract Deliverable Process and include the following features:

- Simplification of the submission, review, and tracking of deliverable documentation;
- Self-service functionality;
- System-generated alerts and notifications;
- Replacement of most email submissions; and,
- Replacement of the interim system OHA staff are utilizing for tracking, reporting, and evaluation of CCO Contract deliverables.

### What should you do?

- **Consult the deliverable submission crosswalk**

CCOs should use the attached crosswalk to determine which CCO Contract deliverables should be submitted using the new system.

- **Request licenses for staff**

CCO license requests received prior to June 28, 2023 have been submitted for processing.

Additional licenses can be requested by emailing: [HSD.QualityAssurance@odhsoha.oregon.gov](mailto:HSD.QualityAssurance@odhsoha.oregon.gov).

- **Sign up for training**

The CCO training webinar will be held on 10 a.m., Thursday, July 20. Please register for the webinar: [CCO Contract Deliverable Portal Training](#). The training webinar will be recorded and posted on the CCO Contracts page, along with step-by-step instructions.

### Questions?

If you have any questions about this announcement, contact the CCO Quality Assurance team at [HSD.QualityAssurance@odhsoha.oregon.gov](mailto:HSD.QualityAssurance@odhsoha.oregon.gov).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

## CCO Contract Deliverable Submission Crosswalk

Current deliverable submission method	Submission via New System
<b>Email:</b> CCO.MCOCDeliverableReports@odhsoha.oregon.gov	<b>Yes</b>
<b>Online:</b> Member Materials SharePoint	<b>Yes</b>
<b>Email:</b> <ul style="list-style-type: none"> <li>• HSD.Transplants@odhsoha.oregon.gov;</li> <li>• Enrollment.reconciliation@odhsoha.oregon.gov;</li> <li>• OHA.Provider.Review@odhsoha.oregon.gov;</li> <li>• DHS.PrivacyHelp@odhsoha.oregon.gov;</li> <li>• Personal.injury@odhsoha.oregon.gov;</li> <li>• OHA.VBP@odhsoha.oregon.gov;</li> <li>• Actuarial.Services@odhsoha.oregon.gov</li> </ul>	<b>No</b>
<b>Online:</b> <ul style="list-style-type: none"> <li>• OAFA SFTP;</li> <li>• NAIC;</li> <li>• SurveyMonkey;</li> <li>• CCO SFTP mailbox;</li> <li>• OPAR PIL;</li> <li>• Report TPL;</li> <li>• FCO SmartSheet</li> </ul>	<b>No</b>
<b>Phone/fax:</b> <ul style="list-style-type: none"> <li>• Fraud hotline;</li> <li>• DHS Privacy hotline;</li> <li>• IRMS</li> </ul>	<b>No</b>

Once launched, the new system will be available at: <https://oha-cco.powerappsportals.us>