



HEALTH SYSTEMS DIVISION

Kate Brown, Governor



500 Summer St NE E35

Salem, OR, 97301

Voice: 800-527-5772

Fax: 503-373-7689

TTY: 711

www.oregon.gov/OHA/HSD

Date: November 5, 2020¹

To: Behavioral health case managers
Community mental health programs
Behavioral health outpatient providers

From: Dana Hittle, Deputy State Medicaid Director

Subject: Transition of initial assessments and annual redeterminations for Personal Care Attendant services from behavioral health case managers to Comagine Health

As of July 1, 2020, Comagine Health is responsible for conducting Personal Care Attendant (PCA) service coordination for the Oregon Health Authority (OHA). This includes conducting needs assessments, developing the person-centered service plan and helping qualified PCA providers to enroll as Medicaid providers on the following timeline:

- **New PCA referrals:** Starting July 1, 2020, Comagine Health began intake of new PCA referrals for Medicaid-eligible individuals who need assistance with Activities of Daily Living (ADLs), Instrumental Activities of Daily Living (IADLs), and nurse delegation service due to behavioral health challenges or chronic conditions.
- **Annual assessments and service plans for existing PCA cases:** Starting in October 2020, annual eligibility redeterminations and service plans due on or after November 1, 2020, will transition to Comagine Health to complete.

What should you do?

For new requests for PCA assistance with ADLs, IADLs, and nurse delegation services, refer as follows:

- For assistance due to behavioral health disabilities or chronic conditions, contact Comagine Health. Comagine Health will accept referrals and requests from any source.
- For assistance due to physical disabilities, [contact the local APD/AAA office](#).
- For assistance due to intellectual or developmental disabilities, [contact the local ODDS office](#).

For annual PCA redeterminations, behavioral health case managers should:

- Complete annual redeterminations and service plans for continuing service authorizations due for renewal through October 31, 2020.
- Respond any to service coordination or documentation requests from Comagine Health related to PCA services set to expire on or after November 1, 2020. You can find [contact information](#), [provider resources and forms](#) on the Comagine Health website.

Questions?

If you have any questions about this notice, please contact the Medicaid Behavioral Health Policy team at FFS.BH@dhsosha.state.or.us.

Thank you for your continued support of the Oregon Health Plan, Oregon's behavioral health system and the services you provide our members.

¹ Originally issued 10/7/2020; updated 11/5/2020 to correct the Fee-For-Service Behavioral Health email address.