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Important reminders

HERC to consider chronic pain diagnoses, services for the Oregon Health Plan

The Health Evidence Review Commission (HERC) will consider changes to Oregon Health Plan coverage of chronic pain treatments and services, to be effective on or after January 1, 2020. Proposed changes include:

- Adding coverage for five diagnoses related to chronic and complex pain that OHP does not currently cover;
- Covering non-pharmacological pain management services;
- Limiting access to prescription opioids up to 90 days; and
- New guidelines to taper patients already on long-term opioid therapy.

The Chronic Pain Task Force is proposing these changes only as a starting point for discussion. HERC expects to vote on this proposal no sooner than its October meeting. HERC will take public testimony at the August 9, 2018 Value-based Benefits Subcommittee meeting and accept written testimony for this meeting until noon Friday, August 17.

Other opportunities for public comment will be available as the process continues. Providers, partners and patients are all encouraged to provide input on this proposal.
As of July 1, 2018, Prescription Drug Monitoring Program enrollment is mandatory for all licensed health care professionals with a DEA number. House Bill 4143 (2018) requires Oregon practitioners who prescribe drugs in DEA Schedules II through IV or naloxone to enroll in the Oregon Health Authority’s Prescription Drug Monitoring Program (PDMP).

- Established in 2009, the PDMP monitors and reports prescriptions for Schedule II through IV controlled substances and naloxone.
- If you have an active Oregon license and an Oregon DEA registration, please register for the PDMP at https://oregon.pmpaware.net/login.

To learn more
You can view short videos on how to register and use the PDMP on the Oregon Pain Guidance website, and learn more about the program at http://www.orpdmp.com/.

If you have questions, concerns, or issues with registration or use of the PDMP, please email pdmp.health@dhsoha.state.or.us.

Oregon Pharmacy and Therapeutics Committee accepting applications for 2019-2020 appointments
The Oregon Health Authority is accepting applications for the 2019-2020 Oregon Pharmacy and Therapeutics (P&T) Committee. To apply:

- Complete the membership application.
- Email to OHA.Pharmacy@dhsoha.state.or.us no later than September 30, 2018.

To learn more
To learn more about the P&T Committee, visit the P&T website.

If you have any questions about the application process, please contact Roger Citron at 503-947-5220.

Training and technical assistance

Improvements to the OHP provider enrollment processes
OHA has made the following changes to improve the provider enrollment process:
Website changes
The OHP Provider Enrollment page is now organized by type of enrollment update: Initial enrollment, change reporting and licensure renewal.

Process changes
- To report only a change in ownership: Fax the OHA 3974 form under an EDMS Coversheet (revised 3/18) to 503-378-3074.
- To report other changes: Fax the OHA 3035 under an EDMS Coversheet (revised 6/18) to 503-378-3074.

Starting August 17, 2018, OHA will only accept ownership changes and other changes sent to 503-378-3074 under an EDMS Coversheet, and completed on the 2018 forms.

To learn more
Visit the updated OHP Provider Enrollment page.

If you still have questions, call Provider Enrollment at 800-336-6016 (Option 6) or email provider.enrollment@dhsoha.state.or.us.

Claims

How to complete the Emergency Flag field on CMS-1500 and OHP 505 paper claims
When billing for professional services provided in an emergency situation, flag as follows:
- CMS-1500 (Box 24C): Enter a “Y” in this box.
- OHP 505 (Field 14): Check this box.

If no emergency services were provided, leave this field blank.

To learn more
For more information about billing OHA, visit the OHP Billing Tips page.

All prescriber IDs on pharmacy claims must be enrolled with OHA by September 1, 2018
Starting September 1, 2018, the prescribing provider’s National Provider Identifier (NPI) must be enrolled with OHA in order for the claim to process. This applies to:
- Paper, point of sale, and Provider Web Portal claims billed to OHA, and
- All pharmacy claims reported to OHA by coordinated care organizations.
To prepare for this change, please be sure that your prescribers are enrolled with OHA.

- Use OHA’s verification tool to verify enrollment using the provider’s NPI.
- For prescribers not enrolled with OHA, complete and fax the OHP 3113 form to OHP Provider Enrollment at 503-378-3074 (Salem).

To learn more
For more information about this requirement, read OHA’s reminder for prescribing practitioners and licensing boards.

Rules and program changes

Recent rule revisions

- **410-141-3010** - Revisions to CCO Recertification Requirements Necessary to Align with 2019 Contract Extensions
- **410-141-0520** - Updates the covered and non-covered services according to the Prioritized List
- **410-180-0300, 0305, 0310, 0312, 0320, 0325, 0340, 0350, 0355, 0370, 0380** - Add Family Support Specialist and Youth Support Specialist to Definitions, Certification, and Recertification Requirements

Sign up to get rule updates via text or email
You can sign up to get text or email updates about:

- Notices of proposed rulemaking
- Temporary rulemaking notices
- Permanent rulemaking notices, rulebooks, and supplemental information

To learn more, read about how to sign up for rulemaking notices.

Need help?

- **Claim-specific questions and issues** – Contact Provider Services at 800-336-6016 (option 5).
- **EDI and the 835 ERA** – Contact EDI Support Services or visit the EDI page.
- **Provider enrollment updates** – Contact Provider Enrollment at 800-336-6016 (option 6).
- **Pharmacy and prescriber questions (for technical help and fee-for-service prescription PAs)** – Contact the Oregon Pharmacy Call Center at 888-202-2126. You can also fax PA requests to 888-346-0178.
• **Prior authorization status** – Call the PA line at 800-336-6016 (option 3).
• **Web portal help and resets** – Contact [Provider Services](#) at 800-336-6016 (option 5).

Find more phone numbers, email addresses and other resources in our [Provider Contacts List](#).