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Date: November 24, 2021

To: Coordinated Care Organizations
Dental Care Organizations

From: Dave Inbody, CCO Operations Manager

Subject: CY 2022 Provider directory

This communication is notice of the Oregon Health Authority's (OHA) decision to delay enforcement of the following requirement in the Contract Year (CY) 2022 coordinated care organization (CCO) and dental care organization (DCO) contracts:

- Exhibit B, Part 3, Section 6: Paragraph a. describes the following new requirement for the Provider directory, effective 1/1/2022:

“...The Provider directory must be a single, comprehensive resource that encompasses Contractor's entire Provider Network, including any Providers contracted by Subcontractors that serve Contractor's Members. Contractor may not utilize a Subcontractor's separate or standalone Provider directory to meet the Provider directory requirement.”

This requirement is also reflected in OHA's [proposed changes](#) effective 1/1/2022 to OAR 410-141-3585, MCE Member Relations: Education and Information.

OHA will delay enforcement of the CY 2022 contract requirement cited above to 4/1/2022. OHA expects CCOs and DCOs to be compliant with the new Provider directory requirement no later than 4/1/2022.

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator and Interim DCO Contracts Administrator, at Cheryl.L.Henning@dhsoha.state.or.us.

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.