



Date: June 18, 2024

500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

TTY: 711

www.oregon.gov/OHA/HSD

To: Coordinated care organizations (CCOs)

From: Dave Inbody, CCO Operations director

Subject: CORRECTED – CY 2023 and 2024 deliverables due in Q3 CY 2024

This communication is a reminder about CCO deliverables for Contract Years 2023 and 2024 due in the third quarter of 2024. All deliverables are based on the Medicaid contract unless a different contract is specified in the table heading. The deliverables are listed with the contract section, due date, and submission method for each item. The table is sorted by due date and contract section.

This communication is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via contract documents, memos, and emails. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#). Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

In the [memo](#) dated June 30, 2023, OHA provided notice to CCOs about a change to the submission method for most CY 2023 deliverables. This change has been applied to the CY 2024 [Exhibit C-Attachment 1](#) aka “deliverables exhibit”; it affects most but not all deliverables. The deliverables portal is located at <https://oha-cco.powerappsporlts.us> and requires user-specific licenses for access.

In the column below that specifies the submission method for each item, “Portal” means the portal described in the preceding paragraph. “PIL email” means the Personal Injury Liens (PIL) Unit mailbox at Personal.Injury@odhsoha.oregon.gov. “OAFA SFTP” means the Office of Actuarial and Financial Analytics (OAFA) SFTP site for CCOs.

NOTE: Neither Exhibit L financial reports nor National Association of Insurance Commissioners (NAIC) reports are reflected in the table below. Refer to the Exhibit L report templates on the CCO Contract Forms [webpage](#) for those due dates. Refer to the OAFA memo dated September 9, 2020, for the due dates for NAIC reports. Direct any questions about Exhibit L and NAIC deliverables to OAFA at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are not adjusted for the holidays specified in ORS [187.010](#) but are adjusted for extensions communicated by OHA.

CY 2023	Contract Section	Due Date	Method
Minimum Medical Loss Ratio Rebate Report	Ex. C, Sec. 10, Para. i	08/31/2024	OAFA SFTP

CY 2024	Contract Section	Due Date	Method
Language access and interpreter services quarterly report for 04/01/2023-03/31/2024	Ex. B, Part 4, Sec. 2, Para. k (2)	07/01/2024	Portal
Findings from Pharmacy Benefit Manager (PBM) market check (<i>applicable only if CCO contracts with PBM other than Oregon Prescription Drug Program</i>)	Ex. B, Part 2, Sec. 7, Para. e (2)(e)i	Varies but no later than 07/08/2024 ¹	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	07/08/2024 <i>For Jun 2024</i>	PIL email
Transformation and Quality Strategy (<i>due date extended per 1/10/2024 memo</i>)	Ex. B, Pt. 10, Sec. 2, Para. b (1)	07/15/2024	Portal
Q2 Pay for Performance Pharmacy Benefit Manager subcontract quarterly report on total administrative costs per claim (<i>if applicable</i>)	Ex. B, Part 2, Sec. 7, Para. e (4)(b)i	07/30/2024	Portal
Q2 Fraud, Waste and Abuse (FWA) Audit Report	Ex. B, Part 9, Sec. 17, Para. b (2)	07/30/2024	Portal
Q2 FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 17, Para. c (2)	07/30/2024	Portal
Bi-Annual Report for System of Care Statewide Steering Committee	Ex. M, Sec. 21, Para. o (5)	07/30/2024	Portal
Q2 Intensive In-home Behavioral Health Treatment report on referrals, public communication, and provider capacity building	Ex. M, Sec. 22, Para. a (4)	07/30/2024	Portal
Information for Statewide Performance Improvement Projects validation purposes	Ex. B, Part 10, Sec. 6, Para. f	07/31/2024	Portal ²
Annual Delivery System Network Narrative Report	Ex. G, Sec. 2, Para. a	07/31/2024	Portal
Attestation for Prior Authorization Determinations for Substance Use Disorder Services	Ex. M, Sec. 7, Para. j	07/31/2024	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	08/07/2024 <i>For Jul 2024</i>	PIL email
Family Connects Oregon (FCO) bi-annual community alignment report (<i>due date will be extended from current due date of 8/14/2024</i>)	Ex. B, Part 2, Sec. 12, Para. e (2)	TBD	Portal form ³
Q2 Grievance System Report, G&A Log, samples of NOABD and corresponding Prior Authorization documentation, and all ABA and Hep C NOABDs	Ex. I, Sec. 10, Para. b	08/14/2024	Portal
Quality Pool distribution plan (<i>due date will be extended from current due date of approximately 8/29/2024</i>)	Ex. B, Part 10, Sec. 4, Para. e (2)	TBD	Portal
Insolvency Plan policies & procedures (<i>due date will be extended from current due date of 8/31/2024</i>)	Ex. L, Sec. 1, Para. d	TBD	OAFA SFTP
2025 Member Handbook	Ex. B, Part 3, Sec. 5, Para. b	09/01/2024-10/01/2024	Portal
2025 NEMT Rider Guide (<i>if required content is not provided in Member Handbook</i>)	Ex. B, Part 2, Sec. 5, Para. d (1)	09/01/2024-11/01/2024	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	09/06/2024 <i>For Aug 2024</i>	PIL email

¹ The CCO must receive this report from the third-party by July 1 of each Contract Year and then submit it to OHA within 7 days of delivery by the third-party.

² This submission method is different than last year.

³ This submission method is different than last year. Refer to the forthcoming updated FCO guidance document for details.

CY 2024	Contract Section	Due Date	Method
Risk stratification model (<i>due date is 90 days from 6/10/2024 email notice announcing availability of evaluation criteria</i>)	OAR 410-141-3860(8)(a)(B)	09/08/2024	Portal
Q2 Non-Emergent Medical Transportation quality assurance quarterly report	Ex. B, Part 2, Sec. 5, Para. g (3)(a)	09/28/2024	Portal
Invoice data required by Health-Related Social Needs (HRSN) Services Non-Risk Settlement Template ⁴	Ex. B, Part 2, Sec. 16, Para. o (3)(d)	09/30/2024	OAFA SFTP
Updated attestation of compliance with Behavioral Health Qualified Directed Payment requirements	Ex. C, Sec. 1, Para. d. (2)(g)	09/30/2024	Portal
Value-Based Payment data via APAC's Payment Arrangement File and Payment Arrangement Control File	Ex. H, Sec. 6, Para. c	09/30/2024	Refer to APAC webpage

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.

⁴ Required by March 2024 contract amendment for HRSN Services.