



500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

Fax: 503-373-7689

TTY: 711

www.oregon.gov/OHA/HSD**Date:** September 1, 2022**To:** Coordinated care organizations**From:** Dave Inbody, CCO Operations Director**Subject:** CORRECTED – CY 2022 deliverables due in Q4 CY 2022

This communication is a reminder about Coordinated Care Organization (CCO) deliverables for Contract Year 2022 due in the fourth quarter of 2022. The deliverables are listed below with the contract section, due date, and submission method for each item. The table is sorted by due date and contract section.

This communication is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via contract documents, memos, and emails. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#). Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

In the column that specifies the submission method for each item, “Email” means the CCO deliverables mailbox at CCO.MCodeliverableReports@odhsoha.oregon.gov, which is the default method unless otherwise specified. “SharePoint” means the Materials Review SharePoint site managed by OHA’s Quality Assurance and Contract Oversight unit.

NOTE: Please refer to the [memo](#) dated January 25, 2022, for the due dates for 2021 and 2022 Exhibit L financial reports due in Q4. Refer to the OAFA memo dated September 9, 2020, for the due dates for National Association of Insurance Commissioners (NAIC) deliverables due in Q4. Neither Exhibit L financial reports nor NAIC deliverables are reflected in the table below. Direct any questions about these deliverables to OAFA at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are not adjusted for the holidays specified in ORS 187.010 but are adjusted for extensions communicated by OHA.

CY 2022	Contract Section	Due Date	Method
Language access and interpreter services quarterly report for 7/1/2021-6/30/2022 (<i>due date and reporting period changed per OAR 410-141-3515(12)(g)(B) effective 01/01/2022</i>)	Ex. B, Part 4, Sec. 2, Para. k (2)	10/01/2022	Email
Health-Related Services policies	Ex. K, Sec. 9, Para. e	10/01/2022	Email
Report of all active Personal Injury Lien (PIL) cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	10/07/2022 <i>For Sep 2022</i>	Email
Annual Behavioral Health Report (<i>due date further extended per 7/22/2022 memo</i>)	Ex. M, Sec. 21, Para. a	10/20/2022	Email

CY 2022	Contract Section	Due Date	Method
Q3 Pay for Performance Pharmacy Benefit Manager subcontract quarterly report on total administrative costs per claim (<i>if applicable</i>)	Ex. B, Part 2, Sec. 7, Para. e (4)(b)i	10/30/2022	Email
Q3 Fraud, Waste and Abuse (FWA) Audit Report	Ex. B, Part 9, Sec. 17, Para. b (2)	10/30/2022	Email
Q3 FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 17, Para. c (2)	10/30/2022	Email
Q3 Quarterly Report for System of Care Statewide Steering Committee	Ex. M, Sec. 19, Para. p (5)	10/30/2022	Email
Q3 Performance Improvement Project Progress Report	Ex. B, Part 10, Sec. 6, Para. e	10/31/2022	Email
2023 NEMT rider guide (<i>if required content is not provided in Member Handbook</i>)	Ex. B, Part 2, Sec. 5, Para. d (1)	9/01/2022-11/01/2022	Email
2023 Member Handbook	Ex. B, Part 3, Sec. 5, Para. b	9/01/2022-11/01/2022	Share Point
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	11/07/2022 <i>For Oct 2022</i>	Email
Q3 Delivery System Network Provider Capacity Report	Ex. G, Sec. 2, Para. a	11/14/2022	Email
Q3 Grievance and Appeal System Log and all ABA and Hep C NOABDs	Ex. I, Sec. 10, Para. b	11/14/2022	Email
Q3 Grievance and Appeal System Report	Ex. I, Sec. 10, Para. c	11/14/2022	Email
Affiliated Medicare Advantage Report and updated affiliation agreements or contracts	Ex. B, Part 8, Sec. 6, Para. i	11/15/2022	Email
Traditional Health Worker (THW) Payment Grid	Ex. K, Sec. 11, Para. b	11/15/2022	Email
Updated THW Integration and Utilization Plan	Ex. K, Sec. 11, Para. a (7)	11/15/2022	Email
THW Integration and Utilization Report	Ex. K, Sec. 11, Para. f	11/15/2022	Email
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	12/07/2022 <i>For Nov 2022</i>	Email
NEMT Call Center script for use with Members for CY 2023 or Attestation	Ex. B, Part 2, Sec. 5, Para. f (8)	12/15/2022	Email
Q3 Non-Emergent Medical Transportation (NEMT) quality assurance quarterly report	Ex. B, Part 2, Sec. 5, Para. g (3)(a)	12/29/2022	Email
SHARE Initiative Spending Plan (<i>due date extended per 12/13/2021 memo</i>)	Ex. K, Sec. 8, Para. b (2)	9/30/2022-12/31/2022	Email

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@dhsoha.state.or.us.

Thank you for your continued support of the Oregon Health Plan (OHP) and the services you provide to OHP members.