



Date: October 17, 2024
To: Coordinated care organizations (CCOs)
From: David Inbody, CCO Operations director
Subject: CORRECTED – CY 2024 deliverables due in Q4 CY 2024

This communication is a reminder about CCO deliverables for Contract Year 2024 due in the fourth quarter of 2024. All deliverables and contract citations listed in this document are based on the Medicaid Contract. Consistent with Section 4.3.5 in the General Provisions of the separate Non-Medicaid and OHP Bridge-BHP Contracts, a deliverable submitted under the Medicaid Contract also satisfies the requirements of those contracts unless expressly stated otherwise. If a deliverable in this document is specific to either of the other contracts, the applicable contract name will be specified in the table heading. The deliverables are listed with the contract section, due date, and submission method for each item. The table is sorted by due date and contract section.

This communication is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via contract documents, memos, and emails. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#). Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

In the [memo](#) dated June 30, 2023, OHA provided notice to CCOs about a change to the submission method for most CY 2023 deliverables. This change has been applied to the CY 2024 [Exhibit C-Attachment 1](#) aka “deliverables exhibit”; it affects most but not all deliverables. The deliverables portal is located at <https://oha-cco.powerappsportals.us> and requires user-specific licenses for access.

In the column below that specifies the submission method for each item, “Portal” means the portal described in the preceding paragraph. “PIL email” means the Personal Injury Liens (PIL) Unit mailbox at Personal.Injury@odhsoha.oregon.gov.

NOTE: Neither Exhibit L financial reports nor National Association of Insurance Commissioners (NAIC) reports are reflected in the table below. Refer to the Exhibit L report templates on the CCO Contract Forms [webpage](#) for those due dates. Refer to the Oafa memo dated September 9, 2020, for the due dates for NAIC reports. Direct any questions about Exhibit L and NAIC deliverables to Oafa at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are not adjusted for the holidays specified in ORS [187.010](#) but are adjusted for extensions communicated by OHA.

CY 2024	Contract Section	Due Date	Method
2025 Member Handbook	Ex. B, Part 3, Sec. 5, Para. b	09/01/2024-10/01/2024	Portal
Language access and interpreter services quarterly report for 07/01/2023-06/30/2024	Ex. B, Part 4, Sec. 2, Para. k (2)	10/01/2024	Portal
Health-Related Services policies	Ex. K, Sec. 9, Para. e	10/01/2024	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	10/07/2024 <i>For Sep 2024</i>	PIL email
Quality Pool distribution plan (<i>due date extended per 7/10/2024 memo</i>)	Ex. B, Part 10, Sec. 4, Para. e (2)	10/09/2024	Portal
Q3 Pay for Performance Pharmacy Benefit Manager subcontract quarterly report on total administrative costs per claim (<i>if applicable</i>)	Ex. B, Part 2, Sec. 7, Para. e (4)(b)i	10/30/2024	Portal
Q3 Fraud, Waste and Abuse (FWA) Audit Report	Ex. B, Part 9, Sec. 17, Para. b (2)	10/30/2024	Portal
Q3 FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 17, Para. c (2)	10/30/2024	Portal
Q3 Intensive In-home Behavioral Health Treatment report on referrals, public communication, and provider capacity building	Ex. M, Sec. 22, Para. a (4)	10/30/2024	Portal
2025 NEMT Rider Guide (<i>if required content is not provided in Member Handbook</i>)	Ex. B, Part 2, Sec. 5, Para. d (1)	09/01/2024-11/01/2024	Portal
2025 Welcome Packet for new Members	Ex. B, Part 3, Sec. 4, Para. f	11/01/2024	Portal

CY 2024	Contract Section	Due Date	Method
Family Connects Oregon (FCO) bi-annual community alignment report (<i>due date extended per 8/6/2024 memo</i>)	Ex. B, Part 2, Sec. 12, Para. e (2)	11/04/2024	Portal form ¹
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	11/07/2024 <i>For Oct 2024</i>	PIL email
Q3 Delivery System Network Provider Capacity Report	Ex. G, Sec. 2, Para. a	11/14/2024	Portal
<i>Grievance & Appeal (G&A) System deliverables</i> : Q3 Grievance System Report, G&A Log, samples of NOABD and corresponding Prior Authorization documentation, and all ABA and Hep C NOABDs	Ex. I, Sec. 10, Para. b	11/14/2024	Portal
<i>Traditional Health Worker (THW) deliverables</i> : THW Integration and Utilization Report, Updated Plan Integration and Utilization Plan, and Payment Grid	Ex. K, Sec. 11, Para. f, Para. a (7), and Para. b	11/15/2024	Portal
Affiliated Medicare Advantage (MA) Plan Report (<i>due date extended per 9/3/2024 memo</i>)	Ex. B, Part 8, Sec. 6, Para. i	11/28/2024	Portal
Updated MA Plan affiliation agreements or contracts (<i>due date extended per 8/8/2024 MA Report template</i>)	Ex. B, Part 8, Sec. 6, Para. i	12/01/2024	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	12/06/2024 <i>For Nov 2024</i>	PIL email
Q3 Non-Emergent Medical Transportation quality assurance quarterly report	Ex. B, Part 2, Sec. 5, Para. g (3)(a)	12/29/2024	Portal
Subcontractor Performance Report (or substituted Medicare Compliance Review) for High risk Subcontractor (<i>if applicable</i>)	Ex. B, Part 4, Sec. 11, Para. a (16)	12/31/2024	Portal
Updated Community Health Assessment (<i>if applicable</i>)	Ex. K, Sec. 6, Para. h	12/31/2024	Portal

¹ This submission method is different than last year. Refer to the [instructions](#) for how use the FCO portal form.

CY 2024	Contract Section	Due Date	Method
Updated Community Health Improvement Plan (CHP) <i>(if applicable)</i>	Ex. K, Sec. 7, Para. i	12/31/2024	Portal
CHP Progress Report <i>(due date extended per 4/26/2024 memo)</i>	Ex. K, Sec. 7, Para. I	12/31/2024	Portal
SHARE Initiative Spending Plan	Ex. K, Sec. 8, Para. b (2)	04/01/2024- 12/31/2024	Portal
Comprehensive Behavioral Health Plan update and progress report	Ex. M, Sec. 14, Para. b	12/31/2024	Portal

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.