



Date: September 11, 2023

To: Coordinated care organizations

From: Dave Inbody, CCO Operations director

Subject: CY 2023 deliverables due in Q4 CY 2023

This communication is a reminder about coordinated care organization (CCO) deliverables for Contract Year 2023 due in the fourth quarter of 2023. The deliverables are listed below with the contract section, due date, and submission method for each item. The table is sorted by due date and contract section.

This communication is a compilation of information previously provided by the Oregon Health Authority (OHA) to CCOs via contract documents, memos, and emails. Most OHA memos about deliverables are posted on the CCO Contract Announcements [webpage](#). Reporting templates, guidance documents, and/or evaluation criteria for particular deliverables are provided on the CCO Contract Forms [webpage](#) or as links on that webpage to other OHA webpages.

In the [memo](#) dated June 30, 2023, OHA provided notice to CCOs about a change to the submission method for most contract deliverables. Specifically, all deliverables previously submitted to the CCO deliverables mailbox or to the Member Materials SharePoint site must now be submitted to the CCO contract deliverables portal. The portal is located at <https://oha-cco.powerappsportals.us> and requires user-specific licenses for access. Refer to the memo for the submission method crosswalk and how to request additional user licenses.

In the column below that specifies the submission method for each item, “Portal” means the new portal. “PIL email” means Personal.Injury@odhsoha.oregon.gov.

NOTE: Neither Exhibit L financial reports nor National Association of Insurance Commissioners (NAIC) reports are reflected in the table below. Refer to the Exhibit L report templates on the CCO Contract Forms [webpage](#) for those due dates. Refer to the Office of Actuarial and Financial Analytics (OFA) memo dated September 9, 2020, for the due dates for NAIC reports. Direct any questions about Exhibit L and NAIC deliverables to OFA at Actuarial.Services@odhsoha.oregon.gov.

Due dates in the tables below are not adjusted for the holidays specified in ORS [187.010](#) but are adjusted for extensions communicated by OHA.

CY 2023	Contract Section	Due Date	Method
Language access and interpreter services quarterly report for 07/01/2022-06/30/2023 <i>(due date and reporting period changed per OAR 410-141-3515(12)(g)(B) effective 01/01/2022)</i>	Ex. B, Part 4, Sec. 2, Para. k (2)	10/01/2023	Portal
Health-Related Services policies	Ex. K, Sec. 9, Para. e	10/01/2023	Portal
Report of all active Personal Injury Lien (PIL) cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	10/06/2023 <i>For Sep 2023</i>	PIL email

CY 2023	Contract Section	Due Date	Method
Q3 Pay for Performance PBM subcontract quarterly report on total administrative costs per claim (<i>if applicable</i>)	Ex. B, Part 2, Sec. 7, Para. e (4)(b)i	10/30/2023	Portal
Q3 Fraud, Waste and Abuse (FWA) Audit Report	Ex. B, Part 9, Sec. 17, Para. b (2)	10/30/2023	Portal
Q3 FWA Referrals and Investigations report	Ex. B, Part 9, Sec. 17, Para. c (2)	10/30/2023	Portal
Q3 Intensive In-home Behavioral Health Treatment report on referrals, public communication, and provider capacity building	Ex. M, Sec. 22, Para. a (4)	10/30/2023	Portal
Q3 Performance Improvement Project Progress Reports	Ex. B, Part 10, Sec. 6, Para. e	10/31/2023	Portal
2024 Non-Emergent Medical Transportation (NEMT) rider guide (<i>if required content is not provided in Member Handbook</i>)	Ex. B, Part 2, Sec. 5, Para. d (1)	9/01/2023-11/01/2023	Portal
2024 Member Handbook	Ex. B, Part 3, Sec. 5, Para. b	9/01/2023-11/01/2023	Portal
Affiliated Medicare Advantage Plan Report	Ex. B, Part 8, Sec. 6, Para. i	11/15/2023	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	11/07/2023 <i>For Oct 2023</i>	PIL email
Q3 Delivery System Network Provider Capacity Report	Ex. G, Sec. 2, Para. a	11/14/2023	Portal
Q3 Grievance and Appeal System Log and all ABA and Hep C NOABDs	Ex. I, Sec. 10, Para. b	11/14/2023	Portal
Q3 Grievance and Appeal System Report	Ex. I, Sec. 10, Para. c	11/14/2023	Portal
Updated Medicare Advantage Plan affiliation agreements or contracts (<i>due date extended per 8/17/2023 reminder</i>)	Ex. B, Part 8, Sec. 6, Para. i	12/01/2023	Portal
Report of all active PIL cases and a list of all PIL cases compromised, closed, or terminated	Ex. B, Part 8, Sec. 18, Para. k	12/07/2023 <i>For Nov 2023</i>	PIL email
NEMT Call Center script for use with Members for CY 2024 or Attestation	Ex. B, Part 2, Sec. 5, Para. f (8)	12/15/2023	Portal
Q3 NEMT quality assurance quarterly report	Ex. B, Part 2, Sec. 5, Para. g (3)(a)	12/29/2023	Portal
Proposed SHARE Initiative Spending Plan	Ex. K, Sec. 8, Para. b (2)	04/01/2023-12/31/2023	Portal
Updated Community Health Assessment (<i>if applicable</i>) (<i>due date extended per 3/30/2023 memo</i>)	Ex. K, Sec. 6, Para. h	12/31/2023	Portal
Updated Community Health Improvement Plan (CHP) (<i>if applicable</i>) (<i>due date extended per 3/30/2023 memo</i>)	Ex. K, Sec. 7, Para. i	12/31/2023	Portal
Comprehensive Behavioral Health Plan update and progress report (<i>due date extended per 5/12/2023 memo; includes selected Annual Behavioral Health Report metrics per 9/7/2023 memo</i>)	Ex. M, Sec. 14, Para. b	12/31/2023	Portal
Updated Traditional Health Worker (THW) Integration and Utilization Plan (<i>due date TBD per 8/17/2023 memo</i>)	Ex. K, Sec. 11, Para. a (7)	TBD	Portal
THW Payment Grid (<i>due date TBD per 8/17/2023 memo</i>)	Ex. K, Sec. 11, Para. b	TBD	Portal

<i>CY 2023</i>	<i>Contract Section</i>	<i>Due Date</i>	<i>Method</i>
THW Integration and Utilization Report (<i>due date TBD per 8/17/2023 memo</i>)	Ex. K, Sec. 11, Para. f	TBD	Portal

Questions?

If you have questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.