



Date: July 17, 2024
To: Coordinated care organizations (CCOs)
From: Dave Inbody, CCO Operations director
Subject: System of Care barriers report for January-June 2024

This communication is about the System of Care (SOC) barriers report in the [2024](#) CCO contract, as follows:

- Exhibit M, Section 21, Paragraph o, Subparagraph (5): This provision describes the requirement for the CCO to submit bi-annual reports related to barriers for the System of Care Advisory Council – State Agency Standing Committee¹ to OHA within 30 days after the end of each six-month period, using the reporting form on the CCO Contract Forms webpage.

The System of Care Advisory Council, in collaboration with CCOs, has updated the SOC barriers reporting form. The System of Care Advisory Council’s Transformation Manager recently distributed the updated form to CCOs’ SOC coordinators for testing purposes. This *optional* testing of the updated form applies to the report due by July 30, 2024, for the January-June 2024 reporting period.

For CCOs that decide to participate in testing the updated form, OHA will accept it as meeting the contractual requirement for this deliverable provided that the CCO (i) completes both the “Barriers” and “Resolution efforts” worksheets in the file, even though the latter is currently labelled as optional, and (ii) submits the completed form via the Contract Deliverables [portal](#) by the due date. The [updated form](#) is posted on the CCO Contract Forms [webpage](#) and is labelled as “for testing purposes.”

CCOs that decide *not* to participate in testing the updated form consistent with the above parameters must submit their January-June 2024 report using the [existing form](#).

OHA is responsible for distributing all submitted SOC barriers reports to SOC Advisory Council staff. CCOs that are testing the updated form need only submit their report via the Contract Deliverables portal.

OHA expects to implement the final version of the updated SOC barriers report form for the July-December 2024 reporting period. The final approved form will be posted on the CCO Contract Forms webpage by November 1, 2024, which is 90 days before the January 30, 2025, due date.

Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

¹ This is the present-day name for this body. The name used in the 2024 contract is out of date and will be updated in the 2025 contract.

If you have questions about the SOC barriers report, including testing the updated form, please contact both Hilary Harrison, OHA System of Care Policy Strategist, at Hilary.Harrison@oha.oregon.gov and Christy Hudson, the System of Care Advisory Council's Transformation Manager, at Christy.J.Hudson@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.