



HEALTH SYSTEMS DIVISION

Tina Kotek, Governor



500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

Fax: 503-373-7689

TTY: 711

[www.oregon.gov/OHA/HSD](http://www.oregon.gov/OHA/HSD)

**Date:** April 23, 2024

**To:** Coordinated care organizations (CCOs)

**From:** Dave Inbody, CCO Operations director  
Nathan Roberts, Health and Professional Services Policy manager  
Medicaid Programs

**Subject:** Transportation network company (TNC) pilot update: Uber approval

The Oregon Health Authority (OHA) received and reviewed an application from Uber to participate in Oregon's TNC Pilot. On April 18, 2024, OHA approved Uber's application. CCOs and their Non-Emergency Medical Transportation (NEMT) brokerages may start utilizing Uber as part of this pilot.

### What should you do?

CCOs and their NEMT brokerages are now permitted connect with Uber to establish agreements and processes for utilizing the TNC. Please review [OHA's fact sheet](#) to learn more about the pilot and OHA's expectations for participating brokerages.

### Questions?

Please contact [Awab Al-Rawe](#) (503-509-9743).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.