



**Date:** April 21, 2020

**To:** Physical, occupational, and speech therapists

**From:** Nathan Roberts, Traditional Programs manager  
Medicaid Programs, Health Systems Division

**Subject:** Telehealth services provided by OT, PT, and Speech therapists are covered by OHP

During the COVID-19 emergency the Oregon Health Authority (OHA) will reimburse for the following therapy codes when provided via through a telehealth modality. Reimbursement will be the same as for services provided in-person.

- 97161-97168, 97110, 97112, 97116, 97535, 97550, 97760, 97761, 92521-92524, 92507
- G2061, G2062, G2063, G2010, G2012, 98966, 98967, and 98968.

The following documents outline covered telehealth/telemedicine platforms and coverage requirements:

- The Health Evidence Review Commission's [Ancillary Guideline Note A5](#) (Telehealth, Teleconsultations and Online/Telephonic Services) from the [Prioritized List of Health services](#).
- Oregon Administrative Rules (OAR) [410-120-1200](#) (Excluded Services and Limitations), [410-130-0610](#) (Telemedicine), [410-131-0040\(7\)](#) (PT/ OT rule), and [410-129-0075](#) (Speech Language Pathology).

As with in-person services, providers must ensure meaningful access to language services as required by the [Americans with Disabilities Act](#), [Title VI of the Civil Rights Act](#), [Section 1557 of the Affordable Care Act](#) and corresponding federal law at [45 CFR Part 92](#) (Section 1557). This includes but is not limited to:

- American Sign Language interpretation services to individuals who are Deaf or Hard of Hearing and
- Spoken language interpretation services for individuals with limited English proficiency (LEP).

To learn more about providing language access services, visit the federal [Office of Civil Rights website](#) and read [OHA's questions and answers about language assistance services](#).

### Why is this happening?

To ensure members have continued access to medically necessary and appropriate covered services, OHA is expanding coverage with authority from OAR [410-120-0011](#) (Effect of COVID-19 Emergency Authorities on Administrative Rules).

### What should you do?

Please continue to provide covered therapy services to eligible OHP members as outlined in [the provider rules and guidelines for your program](#). Use telehealth service delivery modes when appropriate.

- When billing for telehealth services, use Place of Service 02.
- If you do not have a synchronous audio/visual telehealth platform to perform face-to-face visits for initial assessments and/or re-evaluations, you must ask OHA for approval to conduct them by phone. To do this, [submit a prior authorization request to OHA](#). Your supporting documentation must include a letter describing the barriers and how you will accomplish the assessment.

- Other services conducted by phone **do not** require prior authorization during the COVID-19 emergency.

### Questions?

If you have any questions about this announcement, contact the Provider Services Unit at [DMAP.ProviderServices@dhsosha.state.or.us](mailto:DMAP.ProviderServices@dhsosha.state.or.us).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.